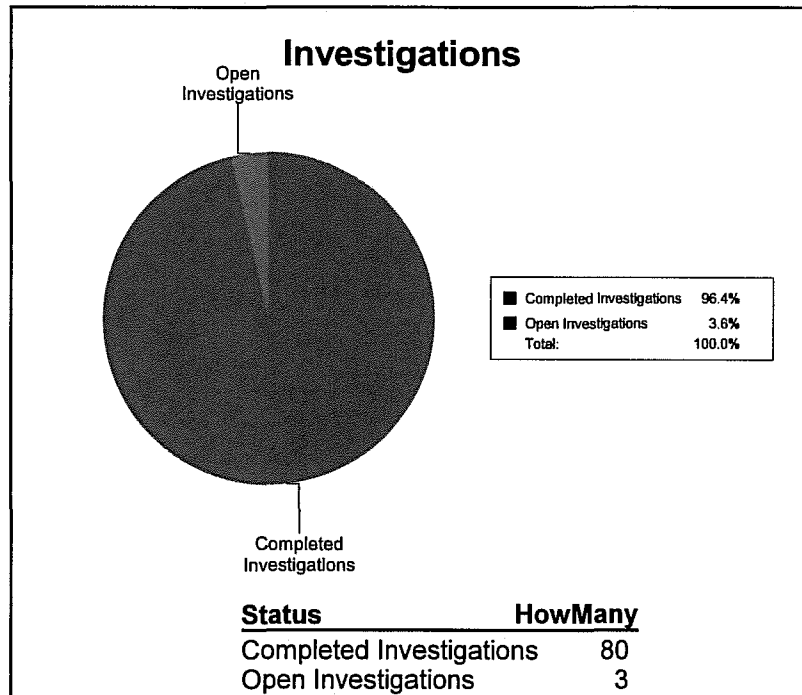
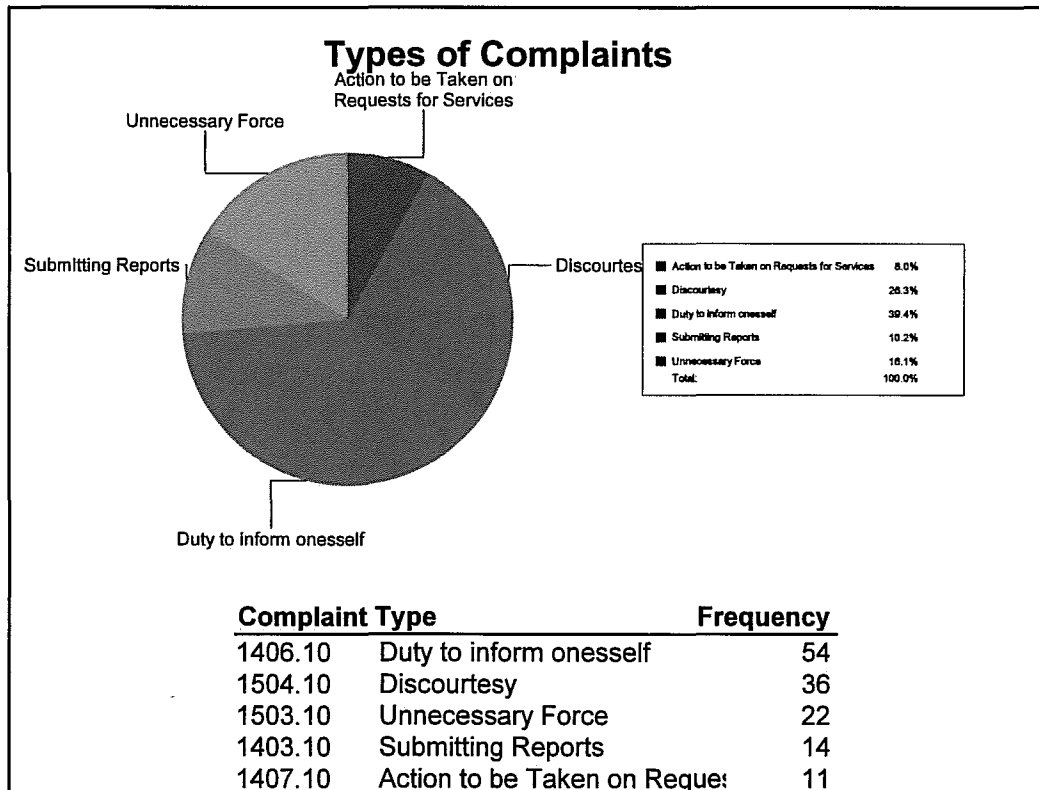


In FY 2011, 83 citizen complaints from sources both internal and external to this department, were received and investigated by the Bureau of Professional Standards. Within those 83 complaints there were 186 allegations of police misconduct. At the close of FY 2011, 80 investigations, or 96% were completed.



The remaining open investigations are in their concluding stages, awaiting court dispositions, or are open due to circumstances beyond the control of the police department. The Bureau of Professional Standards, via investigation, established the identities of the "complained of" officer in virtually all the complaints filed. In some cases, the complaint was filed against a departmental procedure, specific units, or non-police units; i.e. communications or other police departments.

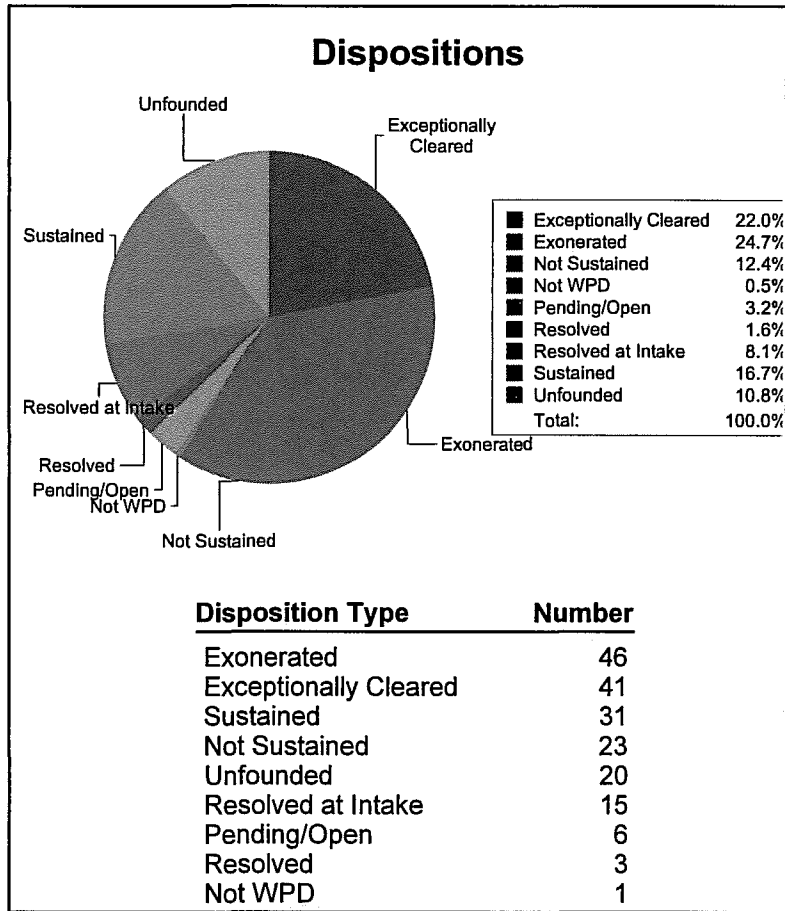
Of the 186 individual allegations of misconduct filed against police personnel, the most frequent recurring allegations are delineated in the following table:



All other allegations of violence of the department's rules and regulations occurred 8 times or less.

* Invalid complaints also included those complaints that did not have any violations of the department rules and regulations, or did not involve the Worcester Police Department.

The Bureau of Professional Standards's investigatory findings for those investigations that have been completed for FY 2011 have been established with the following results:



* Resolved at intake also includes all invalid complaints and complaints that did not have any violations of the department's rules and regulations, or did not involve the Worcester Police Department.

Captain Jeremiah F O'Rourke
 Bureau of Professional Standards