

how many cases are open, how many are closed and the disposition of each closed case. Additionally, a narrative is provided for all citizen complaints, staff investigations, line investigations, and PRAB complaints received or initiated during the month.

Citizen Complaints

Nature of Complaint - Citizens Complaint	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
TOTAL	0	0	0	0	0	0	0	0

There were no citizen complaints filed during the month of January.

Staff Investigations

Nature of Complaint	Month	YTD Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
Departmental Policy Violation (Various)								
TOTAL	0	0	0	0	0	0	0	0

There were no staff investigations initiated during the month of January.

Line Investigations

Nature of Complaint	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior								
Sick Leave Violation								
Court Time Violation								
Tardiness Violation								
Departmental Policy Violation (Duties)								
TOTAL	0	0	0	0	0	0	0	0

There were no line investigations initiated during the month of January.

PRAB Complaints

Nature of Complaint - PRAB Investigation	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
TOTAL	0	0	0	0	0	0	0	0

There were no Police Review and Advisory Board complaints received during the month of January.

Prior year investigations

This section is to outline the status of all of last year's investigations, how many cases are open, how many are closed and the disposition of each closed case.

2014 Investigative Activity	2014 Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Citizen Complaints	7	2	5	2	1	0	3
Staff Investigations	10	7	3	0	1	2	0
Line Investigations	3	2	1	0	1	0	0
PRAB Investigations	8	5	3	3	0	0	0
TOTAL	28	16	12	5	3	2	3

Use of Force

This section seeks to provide a summary of each incident that involved the Use of Force. There were seven incidents in the month of January.

15000006 – Officers were attempting to place the defendant under arrest for assault and battery and he was actively resisting the officers. A takedown/ prone position was used in order to gain compliance.

15000133 – Officers were responding to a call for a person with a gun in a vehicle. Firearm pointing was used in order for the officers to gain control of the situation.

15000138 – Officers were responding to B&E and the defendant attempted to flee the scene and resist arrest. Officer used firearm pointing to stop the chase and the takedown/ prone position to place him in custody.

15000205 – Officers were called for a suspect who had shoplifted and left the store. Once located and approached, the defendant attempted to resist arrest. The takedown/ prone position was used to gain control.

15000218 - Officers identified a suspect believed to be involved in a previous A&B. She struck an officer in the face when approached and a second officer restrained her and brought her to the ground to effect the arrest.

15000462 – Officers were called to 616 Mass Ave for unwanted persons. The defendant was being verbally resistant and then physically, officers used a hand on approach to escort the person from the scene.

15000495 – Officers were called for a woman acting “psychotic”. They needed to use hands on and prone positioning in order to help her to the hospital for an involuntary psychological evaluation.

Administrative Audits

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

On January 09, 2015 at 07:00 AM an audit/inspection was conducted at the day Shift Roll Call. The location of the audit/inspection was 125 Sixth Street. All officers were present and/or accounted for and in the proper uniform.

Audits/ Inspections	Month Total	YTD Total	Prior YTD	% Change
Audit by Policy				
Field Inspection				
Roll Call Inspection	1	1	1	0
Detail Inspection				
Out of Service Inspection				
Audit due to Complaint				
Call for Service Inspection				
Operational Audit				
Risk Assessment Audit				
In-Service Inspection				
Total	1	1	1	0

Performance Measures

This section provides a chart with updated figures for the current fiscal year's performance measurements.

FY15 Leadership Performance Measures by Month	Percentage of respondents who positively rated the professionalism of the officer's conduct	Percentage of respondents who positively rated the overall response of the police department	Percentage of incidents where a person was taken into custody and force was used	Percentage of respondents who rated the overall level of police force used during an incident they either witnessed or were involved in as proper or satisfactory
July	100%	100%	4%	92%
August	100%	100%	3%	92%
September	100%	33%	2%	92%
Q1 Total	100%	78%	3%	92%
October	100%	100%	7%	95%
November	100%	86%	7%	95%
December	100%	100%	6%	95%
Q2 Total	100%	87%	5%	95%
January	100%	100%	7%	95%
February				
March				
Q3 Total	100%	91%	5%	94%

April				
May				
June				
Q4 Total				

Respectfully,

Paul J. Ames
Deputy Superintendent
Professional Standards Unit

how many cases are open, how many are closed and the disposition of each closed case. Additionally, a narrative is provided for all citizen complaints, staff investigations, line investigations, and PRAB complaints received or initiated during the month.

Citizen Complaints

Nature of Complaint - Citizens Complaint	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
TOTAL	0	0	0	0	0	0	0	0

There were no citizen complaints filed during the month of February.

Staff Investigations

Nature of Complaint	Month	YTD Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct	1	1	1					
Civil Rights Violation								
Departmental Policy Violation (Various)								
TOTAL	1	1	1	0	0	0	0	0

41 § 97D

Line Investigations

Nature of Complaint	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior								
Sick Leave Violation								
Court Time Violation								
Tardiness Violation								
Departmental Policy Violation (Duties)								
TOTAL	0	0	0	0	0	0	0	0

There were no line investigations initiated during the month of February.

PRAB Complaints

Nature of Complaint - PRAB Investigation	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior	1	1	1					
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
TOTAL	1	1	1	0	0	0	0	0

IN2015-007 – An individual sent a PRAB complaint and posted on social media about an unprofessional encounter he had with an officer during a motor vehicle stop.

Prior year investigations

This section is to outline the status of all of last year's investigations, how many cases are open, how many are closed and the disposition of each closed case.

2014 Investigative Activity	2014 Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Citizen Complaints	7	2	5	1	1	0	3
Staff Investigations	10	7	3	0	1	2	0
Line Investigations	3	1	2	0	2	0	0
PRAB Investigations	8	5	3	3	0	0	0
TOTAL	28	15	13	4	4	2	3

Use of Force

This section seeks to provide a summary of each incident that involved the Use of Force. There were eight incidents in the month of February.

15000873 - Officers were conducting a follow-up investigation at a night club and at the time when it was deemed they needed to make an arrest, the defendant became irate, thrashing her body, and punching and spitting at officers. A takedown/ prone position was necessary to get her under control.

15000763 - Officers were called for a shoplifter. Officer tackled defendant in order to keep them from fleeing.

15000872 - Officer observed a disturbance and when one of the suspects attempted to flee the are the officer used takedown/ prone position force to gain control and effect arrest.

15000887 - Sergeant was flagged down in Central Sq. for an assault in progress. He used hands on force to get the assailant off the victim.

15001010 – Officers responded to a domestic violence call and asked the suspect to wait in the hall. He became agitated and aggressive and for officer safety, they attempted to handcuff him. He was not complying so he was taken to the ground.

15001014 – Suspect was aggressive towards officers during a call for his removal. He assaulted an officer and hands on force was used to place him under arrest.

15001316 – Officers were searching for a subject who had stabbed the victim. When they found him, not knowing if he still had the knife, they drew their service weapons and were able to approach him and arrest him.

15001414 – Officers were called for a disturbance on Huron Ave. After noncompliance from the two suspects, OC Spray and the Takedown positions were used to arrest them.

Administrative Audits

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

An audit was conducted by Sgt. Susan Kale of the Property Room.

An audit was conducted by members of this unit to ensure that the use of force reporting requirements were all complete for the prior year.

Audits/ Inspections	Month Total	YTD Total	Prior YTD	% Change
Audit by Policy	1	1	1	0%
Field Inspection				
Roll Call Inspection		1	1	0%
Detail Inspection				
Out of Service Inspection				
Audit due to Complaint				
Call for Service Inspection				
Operational Audit	1	1	0	-100%
Risk Assessment Audit				
In-Service Inspection				
Total	2	3	2	-33%

Performance Measures

This section provides a chart with updated figures for the current fiscal year's performance measurements.

FY15 Leadership Performance Measures by Month	Percentage of respondents who positively rated the professionalism of the officer's conduct	Percentage of respondents who positively rated the overall response of the police department	Percentage of incidents where a person was taken into custody and force was used	Percentage of respondents who rated the overall level of police force used during an incident they either witnessed or were involved in as proper or satisfactory
July	100%	100%	4%	92%
August	100%	100%	3%	92%
September	100%	33%	2%	92%
Q1 Total	100%	78%	3%	92%
October	100%	100%	7%	95%
November	100%	86%	7%	95%
December	100%	100%	6%	95%
Q2 Total	100%	87%	5%	95%
January	100%	100%	7%	95%
February	100%	100%	9%	95%
March				
Q3 Total	100%	91%	5%	94%
April				
May				
June				
Q4 Total				

Respectfully,

Paul J. Ames
Deputy Superintendent
Professional Standards Unit

how many cases are open, how many are closed and the disposition of each closed case. Additionally, a narrative is provided for all citizen complaints, staff investigations, line investigations, and PRAB complaints received or initiated during the month.

Citizen Complaints

Nature of Complaint - Citizens Complaint	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
TOTAL	0	0	0	0	0	0	0	0

There were no citizen complaints filed during the month of March.

Staff Investigations

Nature of Complaint	Month	YTD Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct	0	1	1					
Civil Rights Violation								
Departmental Policy Violation (Various)								
TOTAL	0	1	1	0	0	0	0	0

There were no staff investigations initiated during the month of March.

Line Investigations

Nature of Complaint	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior								
Sick Leave Violation								
Court Time Violation								
Tardiness Violation								
Departmental Policy Violation (Duties)								
TOTAL	0	0	0	0	0	0	0	0

There were no line investigations initiated during the month of March.

PRAB Complaints

Nature of Complaint - PRAB Investigation	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior		1	1					
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
TOTAL	0	1	1	0	0	0	0	0

There were no Police Review and Advisory Board complaints received during the month of March.

Prior year investigations

This section is to outline the status of all of last year's investigations, how many cases are open, how many are closed and the disposition of each closed case.

2014 Investigative Activity	2014 Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Citizen Complaints	7	2	5	1	1	0	3
Staff Investigations	10	5	5	0	2	2	1
Line Investigations	3	1	2	0	2	0	0
PRAB Investigations	8	4	4	3	0	1	0
TOTAL	28	12	16	4	5	3	4

Use of Force

This section seeks to provide a summary of each incident that involved the Use of Force. There were nine incidents in the month of March.

15001570 - A brief struggle ensued during an attempt to convey an individual to the hospital. Individual struggled while officers placed her in handcuffs.

15001623 – Officers observed suspect with a taser. After a brief chase and the use of firearm pointing he was arrested.

15001914 – The suspect was trespassed from the mall legally on a prior occasion and once before this incident. When he attempted to return, he was arrested after a struggle ensued between him and the officers, who used the takedown/ prone position to gain control.

15001944 – Officer was pursuing a B&E Suspect when the suspect fired a shot at the officer. The officer returned two shots and then radioed for back-up.

15002116 – Officer responded to 240 Albany St for a fight. They were able to escort all individuals except one who attempted to fight the officers. Officers used hands on force to escort him out of the building.

15002032 – Officers observed the arrestee drinking in public. He was exhibiting aggressive behavior and was actively resisting when officers tried to place handcuffs on him, which took hands on force to do so.

15002058 – Man had a shovel in his hand and was suspected of a B&E. He was ordered at gunpoint to drop the shovel and officers then cuffed him.

15002006 – A foot pursuit ensued for a man suspected of shoplifting. He hid in a dumpster and in order to effect arrest the officer had to use his OC Spray (after the suspect lunged at him).

15002115 – Suspect failed to stop for officer and failed to cooperate. When he was placed under arrest, he struggled and OC Spray was needed to contain him.

Administrative Audits

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

Audits/ Inspections	Month Total	YTD Total	Prior YTD	% Change
Audit by Policy		1	2	100%
Field Inspection				
Roll Call Inspection		1	1	0%
Detail Inspection				
Out of Service Inspection				
Audit due to Complaint				
Call for Service Inspection				
Operational Audit		1	0	-100%
Risk Assessment Audit				
In-Service Inspection				
Total	0	3	3	0%

Performance Measures

This section provides a chart with updated figures for the current fiscal year's performance measurements.

FY15 Leadership Performance Measures by Month	Percentage of respondents who positively rated the professionalism of the officer's conduct	Percentage of respondents who positively rated the overall response of the police department	Percentage of incidents where a person was taken into custody and force was used	Percentage of respondents who rated the overall level of police force used during an incident they either witnessed or were involved in as proper or satisfactory
July	100%	100%	4%	92%
August	100%	100%	3%	92%
September	100%	33%	2%	92%
Q1 Total	100%	78%	3%	92%
October	100%	100%	7%	95%
November	100%	86%	7%	95%
December	100%	100%	6%	95%
Q2 Total	100%	87%	5%	95%
January	100%	100%	7%	95%
February	100%	100%	9%	95%
March	100%	100%	3%	95%
Q3 Total	100%	91%	5%	94%
April				
May				
June				
Q4 Total				

Respectfully,

Paul J. Ames
 Deputy Superintendent
 Professional Standards Unit



CITY OF CAMBRIDGE POLICE DEPARTMENT

INTEROFFICE CORRESPONDENCE

TO: Commissioner Robert C. Haas **DATE:** July 16, 2015
FROM: Deputy Superintendent Paul J. Ames **REF:** Professional Standards Unit
SUBJECT: Monthly Report – April 2015

Sir:

The following are the monthly reports for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections and also outlines the monthly performance measures for the unit.

Investigative Activity

This section will chart the total number of cases handled by the unit, and also subdivide the total number of cases into four (4) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

Activity	Current Month	YTD Last Year	YTD This Year	% Change
Citizen Complaints	1	1	1	0%
Staff Investigations	2	6	3	-50%
Line Investigations	0	1	0	-100%
PRAB Investigations	0	0	1	0%
TOTAL	3	8	5	-38%

Types of Complaint/Investigation and Disposition

This section categorizes the particular types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations and PRAB complaints. These charts show how many investigations are being conducted in each system,

how many cases are open, how many are closed and the disposition of each closed case. Additionally, a narrative is provided for all citizen complaints, staff investigations, line investigations, and PRAB complaints received or initiated during the month.

Citizen Complaints

Nature of Complaint - Citizens Complaint	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior								
Improper Police Procedure	1	1	1					
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
TOTAL	1	1	1	0	0	0	0	0

CC2015-001- A complaint was filed regarding the interaction between Officer Chris Ahern and a citizen at a motor vehicle accident call for service. She alleges that he did not file a report as she asked and that he caused damage to her car by kicking it.

Staff Investigations

Nature of Complaint	Month	YTD Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct	2	3	3					
Civil Rights Violation								
Departmental Policy Violation (Various)								
TOTAL	2	3	3	0	0	0	0	0

41 § 97D, (26)(j)

SI2015-002 – Officer Neil Bogonvich was arrested in Templeton, MA on several charges.

Line Investigations

Nature of Complaint	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior								
Sick Leave Violation								
Court Time Violation								
Tardiness Violation								
Departmental Policy Violation (Duties)								
TOTAL	0	0	0	0	0	0	0	0

There were no line investigations initiated during the month of April.

PRAB Complaints

Nature of Complaint - PRAB Investigation	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior		1		1				1
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
TOTAL	0	1	0	1	0	0	0	1

There were no Police Review and Advisory Board complaints received during the month of April.

Prior year investigations

This section is to outline the status of all of last year's investigations, how many cases are open, how many are closed and the disposition of each closed case.

2014 Investigative Activity	2014 Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Citizen Complaints	7	2	5	1	1	0	3
Staff Investigations	10	5	5	0	2	2	1
Line Investigations	3	1	2	0	2	0	0
PRAB Investigations	8	3	5	3	0	2	0
TOTAL	28	11	17	4	5	4	4

Use of Force

This section seeks to provide a summary of each incident that involved the Use of Force. There were three incidents in the month of April.

41 § 97D

15002667 – Officers were responding to a domestic call where it was known that the suspect had unregistered weapons in the house. Officers entered the property with their firearms drawn.

15002768 – Officer observed a domestic take place while on detail. He handcuffed the aggressor and called for back-up. The aggressor continued to try to turn and yell at the victim and hands on force was used to guide him away.

Administrative Audits

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

There was an annual audit conducted for the biased-based policing policy. Another audit was conducted of the property room. The last audit was performed of the Booking Room to check the audio video settings on those after a complaint regarding lost property in booking was filed.

Audits/ Inspections	Month Total	YTD Total	Prior YTD	% Change
Audit by Policy	2	6	5	-17%
Field Inspection				
Roll Call Inspection		1	1	0%
Detail Inspection				
Out of Service Inspection				
Audit due to Complaint	1	1	0	-100%
Call for Service Inspection		1	0	-100%
Operational Audit				
Risk Assessment Audit				
In-Service Inspection				
Total	3	9	6	-33%

Performance Measures

This section provides a chart with updated figures for the current fiscal year’s performance measurements.

FY15 Leadership Performance Measures by Month	Percentage of respondents who positively rated the professionalism of the officer's conduct	Percentage of respondents who positively rated the overall response of the police department	Percentage of incidents where a person was taken into custody and force was used	Percentage of respondents who rated the overall level of police force used during an incident they either witnessed or were involved in as proper or satisfactory
July	100%	100%	4%	92%
August	100%	100%	3%	92%
September	100%	33%	2%	92%
Q1 Total	100%	78%	3%	92%
October	100%	100%	7%	95%
November	100%	86%	7%	95%
December	100%	100%	6%	95%
Q2 Total	100%	87%	5%	95%
January	100%	100%	7%	95%
February	100%	100%	9%	95%
March	100%	100%	3%	95%
Q3 Total	100%	91%	5%	94%
April	100%	100%	3%	95%
May				
June				
Q4 Total	100%	97%	5%	95%

Respectfully,

Paul J. Ames
Deputy Superintendent
Professional Standards Unit



CITY OF CAMBRIDGE POLICE DEPARTMENT

INTEROFFICE CORRESPONDENCE

TO: Commissioner Robert C. Haas **DATE:** August 24, 2015
FROM: Deputy Superintendent Paul J. Ames **REF:** Professional Standards Unit
SUBJECT: Monthly Report – May 2015

Sir:

The following are the monthly reports for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections and also outlines the monthly performance measures for the unit.

Investigative Activity

This section will chart the total number of cases handled by the unit, and also subdivide the total number of cases into four (4) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

Activity	Current Month	YTD Last Year	YTD This Year	% Change
Citizen Complaints	1	1	2	100%
Staff Investigations	1	6	4	-33%
Line Investigations	0	1	0	-100%
PRAB Investigations	0	1	1	0%
TOTAL	2	9	7	-22%

Types of Complaint/Investigation and Disposition

This section categorizes the particular types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations and PRAB complaints. These charts show how many investigations are being conducted in each system,

how many cases are open, how many are closed and the disposition of each closed case. Additionally, a narrative is provided for all citizen complaints, staff investigations, line investigations, and PRAB complaints received or initiated during the month.

Citizen Complaints

Nature of Complaint - Citizens Complaint	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior	1	1	1					
Improper Police Procedure		1	1					
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
TOTAL	1	2	2	0	0	0	0	0

CC2015-002 – A complaint was filed against Officer Harutunian regarding his allegedly rude and discourteous behavior during an encounter in which the complainant was asked to move an illegally parked U-Haul van. The complainant did not like the officer’s tone while speaking to him.

Staff Investigations

Nature of Complaint	Month	YTD Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct	1	4	4					
Civil Rights Violation								
Departmental Policy Violation (Various)								
TOTAL	1	4	4	0	0	0	0	0

SI2015-004 – [REDACTED] 41 § 97D [REDACTED]
 [REDACTED]
 [REDACTED]

Line Investigations

Nature of Complaint	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior								
Sick Leave Violation								
Court Time Violation								
Tardiness Violation								
Departmental Policy Violation (Duties)								
TOTAL	0	0	0	0	0	0	0	0

There were no line investigations initiated during the month of May.

PRAB Complaints

Nature of Complaint - PRAB Investigation	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior		1		1				1
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
TOTAL	0	1	0	1	0	0	0	1

There were no Police Review and Advisory Board complaints received during the month of May.

Prior Year Investigations

This section is to outline the status of all of last year's investigations, how many cases are open, how many are closed and the disposition of each closed case.

2014 Investigative Activity	2014 Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Citizen Complaints	7	2	5	1	1	0	3
Staff Investigations	10	5	5	0	2	2	1
Line Investigations	3	1	2	0	2	0	0
PRAB Investigations	8	3	5	3	0	2	0
TOTAL	28	11	17	4	5	4	4

Use of Force

This section seeks to provide a summary of each incident that involved the Use of Force. There were eleven incidents in the month of May.

15003011 – Officers observed what they believed to be drug transaction. When they confronted the purchaser he attempted to swallow the evidence and then became actively resistant towards the officers. A takedown and knee strikes were used to gain control of the suspect.

15003020 – Pro Ambulance was requested to medically evaluate an individual. When the EMTs arrived the suspect became aggressive. Once in the ambulance he punched and EMT twice. Officers removed and restrained the suspect and took him into police custody after being checked out by the EMTs.

15003199 – Officers were called for a suspect who had blood on her and a knife. Upon arrival officers observed she was having a manic episode due to bipolar disorder and used force to help the female into an ambulance for a psychological evaluation.

15003225 – Officers were called to a suspect pounding on a door and a broken window. When asked to sit the suspect became agitated and aggressive. OC Spray was used when he tried to stand up.

15003230 – A female suspect became aggressive and resisted arrest, scratching an officer. Hands on force was used to place the suspect in handcuffs.

15003243 – While waiting for the transport wagon to arrive a suspect began to make a scene, attempting to injure himself and bite officers while in handcuffs. The takedown/prone position was used to maintain control of the suspect until the wagon arrived.

15003406 – Officers were attempting to locate a (26)(c) who was acting erratic. Once officers were able to locate the female she was put into the takedown/prone position to be placed into custody.

15003435 - Individual had to be carried out of a residence by officers when she became dead weight and refused to go with them.

15003526 – While officers were speaking to a suspect regarding an assault in progress he attempted to flee. Officers put the suspect into a takedown/prone position to place him in custody.

15003604 – While an officer called for backup regarding a suspect shooting heroin, the suspect attempted to flee and resisted arrest, sending both the officer and the suspect down a flight of stairs. OC Spray was used and the officer hit the suspect in the face in attempt to gain control of him.

15003616 – A suspect with a warrant for his arrest began to actively resist officers when attempting to place him in handcuffs. He was brought to the ground and threatened with OC Spray if he continued to resist.

Administrative Audits

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

Audits/ Inspections	Month Total	YTD Total	Prior YTD	% Change
Audit by Policy	4	7	7	17%
Field Inspection				
Roll Call Inspection		1	1	0%
Detail Inspection				
Out of Service Inspection				
Audit due to Complaint		1	0	-100%
Call for Service Inspection				
Operational Audit		1	0	-100%
Risk Assessment Audit				
In-Service Inspection				
Total	4	10	8	-11%

Reviews of all 2014 use of force incidents, quality of service assessments, and motor vehicle accidents involving department personnel or vehicles were conducted. A final audit was conducted on the Property and Evidence Room per department policy.

Performance Measures

This section provides a chart with updated figures for the current fiscal year's performance measurements.

FY15 Leadership Performance Measures by Month	Percentage of respondents who positively rated the professionalism of the officer's conduct	Percentage of respondents who positively rated the overall response of the police department	Percentage of incidents where a person was taken into custody and force was used	Percentage of respondents who rated the overall level of police force used during an incident they either witnessed or were involved in as proper or satisfactory
July	100%	100%	4%	92%
August	100%	100%	3%	92%
September	100%	33%	2%	92%
Q1 Total	100%	78%	3%	92%
October	100%	100%	7%	95%
November	100%	86%	7%	95%
December	100%	100%	6%	95%
Q2 Total	100%	87%	5%	95%
January	100%	100%	7%	95%
February	100%	100%	9%	95%
March	100%	100%	3%	95%
Q3 Total	100%	91%	5%	94%
April	100%	100%	3%	95%
May	100%	100%	8%	95%
June				
Q4 Total	100%	97%	5%	95%

Respectfully,

Paul J. Ames
 Deputy Superintendent
 Professional Standards Unit



CITY OF CAMBRIDGE POLICE DEPARTMENT

INTEROFFICE CORRESPONDENCE

TO: Commissioner Robert C. Haas **DATE:** August 25, 2015
FROM: Deputy Superintendent Paul J. Ames **REF:** Professional Standards Unit
SUBJECT: Monthly Report – June 2015

Sir:

The following are the monthly reports for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections and also outlines the monthly performance measures for the unit.

Investigative Activity

This section will chart the total number of cases handled by the unit, and also subdivide the total number of cases into four (4) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

Activity	Current Month	YTD Last Year	YTD This Year	% Change
Citizen Complaints	0	3	2	-33%
Staff Investigations	0	6	4	-33%
Line Investigations	1	2	1	-50%
PRAB Investigations	0	1	1	0%
<i>TOTAL</i>	1	12	8	-33%

Types of Complaint/Investigation and Disposition

This section categorizes the particular types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations and PRAB complaints. These charts show how many investigations are being conducted in each system,

how many cases are open, how many are closed and the disposition of each closed case. Additionally, a narrative is provided for all citizen complaints, staff investigations, line investigations, and PRAB complaints received or initiated during the month.

Citizen Complaints

Nature of Complaint - Citizens Complaint	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior		1	1					
Improper Police Procedure		1	1					
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
TOTAL	0	2	2	0	0	0	0	0

There were no citizen complaints initiated during the month of June.

Staff Investigations

Nature of Complaint	Month	YTD Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct		4	4					
Civil Rights Violation								
Departmental Policy Violation (Various)								
TOTAL	0	0	0	0	0	0	0	0

There were no staff investigations initiated during the month of June.

Line Investigations

Nature of Complaint	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior								
Sick Leave Violation								
Court Time Violation								
Tardiness Violation								
Departmental Policy Violation (Duties)	1	1	1					
TOTAL	1	1	1	0	0	0	0	0

LI2015-001 – A caller reported an officer urinating in public.

PRAB Complaints

Nature of Complaint - PRAB Investigation	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior		1		1				1
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
TOTAL	0	1	0	1	0	0	0	1

There were no Police Review and Advisory Board complaints received during the month of June.

Prior year investigations

This section is to outline the status of all of last year's investigations, how many cases are open, how many are closed and the disposition of each closed case.

2014 Investigative Activity	2014 Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Citizen Complaints	7	1	6	2	1	0	3
Staff Investigations	10	3	7	0	4	2	1
Line Investigations	3	1	2	0	2	0	0
PRAB Investigations	8	3	5	3	0	2	0
TOTAL	28	8	20	5	7	4	4

Use of Force

This section seeks to provide a summary of each incident that involved the Use of Force. There were five incidents in the month of June.

15004342 - Officer observed an assault in progress and stepped in to stop it. One of the parties hit the officer who subsequently used hands on force to defend himself and place the individual under arrest.

15004370 – Dispatch received reports of a male screaming and threatening passersby. When attempting to take the individual to the hospital he became extremely combative with Pro and officers, attempting to injure himself and others. Hands on force was used to get him onto a stretcher.

15004432 - Individual needed to be physically restrained while being transported to CCH by EMTs.

15004606 - When handing over his ID, individual spun in an aggressive manner in an attempt to square off with an officer. Officer initiated a palm strike to the individual who fell towards another officer who brought him to the ground.

15004701 - When attempting to effect an arrest warrant, officer used hands to push away an individual who was interfering and refused multiple requests to step away.

Administrative Audits

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

Audits/ Inspections	Month Total	YTD Total	Prior YTD	% Change
Audit by Policy		7	9	29%
Field Inspection				
Roll Call Inspection		1	1	0%
Detail Inspection				
Out of Service Inspection				
Audit due to Complaint		1	0	-100%
Call for Service Inspection				
Operational Audit	1	2	0	-100%
Risk Assessment Audit				
In-Service Inspection				
Total	1	11	10	-9%

An audit of ICE Detainers was conducted following a review that identified seven (7) arrested persons as ICE Detainers. It was determined that each detainee reported was in fact a U.S. citizen and the officers were deficient in their performance, failing to comply with department standards.

Performance Measures

This section provides a chart with updated figures for the current fiscal year's performance measurements.

FY15 Leadership Performance Measures by Month	Percentage of respondents who positively rated the professionalism of the officer's conduct	Percentage of respondents who positively rated the overall response of the police department	Percentage of incidents where a person was taken into custody and force was used	Percentage of respondents who rated the overall level of police force used during an incident they either witnessed or were involved in as proper or satisfactory
July	100%	100%	4%	92%
August	100%	100%	3%	92%
September	100%	33%	2%	92%
Q1 Total	100%	78%	3%	92%
October	100%	100%	7%	95%
November	100%	86%	7%	95%
December	100%	100%	6%	95%
Q2 Total	100%	87%	5%	95%
January	100%	100%	7%	95%
February	100%	100%	9%	95%
March	100%	100%	3%	95%
Q3 Total	100%	91%	5%	94%
April	100%	100%	3%	95%
May	100%	100%	8%	95%
June	100%	92%	4%	95%
Q4 Total	100%	97%	5%	95%

Respectfully,

Paul J. Ames
Deputy Superintendent
Professional Standards Unit

how many cases are open, how many are closed and the disposition of each closed case. Additionally, a narrative is provided for all citizen complaints, staff investigations, line investigations, and PRAB complaints received or initiated during the month.

Citizen Complaints

Nature of Complaint - Citizens Complaint	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior		1	1					
Improper Police Procedure		1	1					
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
TOTAL	0	2	2	0	0	0	0	0

There were no citizen complaints filed during the month of July.

Staff Investigations

Nature of Complaint	Month	YTD Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct		4	4					
Civil Rights Violation								
Departmental Policy Violation (Various)								
TOTAL	0	4	4	0	0	0	0	0

There were no staff investigations initiated during the month of July.

Line Investigations

Nature of Complaint	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior								
Sick Leave Violation								
Court Time Violation								
Tardiness Violation								
Departmental Policy Violation (Duties)		1		1		1		
TOTAL	0	1	0	1	0	1	0	0

There were no line investigations initiated during the month of July.

PRAB Complaints

Nature of Complaint - PRAB Investigation	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior		1		1				1
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
TOTAL	0	1	0	1	0	0	0	1

There were no Police Review and Advisory Board complaints received during the month of July.

Prior year investigations

This section is to outline the status of all of last year's investigations, how many cases are open, how many are closed and the disposition of each closed case.

2014 Investigative Activity	2014 Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Citizen Complaints	7	1	6	2	1	0	3
Staff Investigations	10	1	9	1	5	2	1
Line Investigations	3	1	2	0	2	0	0
PRAB Investigations	8	3	5	3	0	2	0
TOTAL	28	6	22	6	8	4	4

Use of Force

This section seeks to provide a summary of each incident that involved the Use of Force. There were five incidents in the month of July.

15004841 – While assisting MIT PD in taking two males into custody, one became agitated and aggressive, standing up and swinging his body into a fighting stance. Officer grabbed the suspect and brought him into a prone position on the ground to handcuff him.

15005021 – While placing an individual under arrest individual began resisting the officer and putting up a fight. Officer sat on individual to maintain control of him and place him in handcuffs.

15005439 – Officer confronted a male acting suspicious and individual fled. Officer wrapped his arm around the individual's head, bringing him to the ground into the prone position and waited for backup.

15005548 – Officers pulled over a vehicle that was believed to be involved in a fight and stabbing. Officers pointed their firearm at the vehicle for their safety until backup arrived.

15005666 – Officers pulled over a vehicle related to a report of an armed robbery involving a gun. Officers drew their service weapons knowing the possibility of a firearm being inside the vehicle.

Administrative Audits

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

Audits/ Inspections	Month Total	YTD Total	Prior YTD	% Change
Audit by Policy	2	9	10	11%
Field Inspection				
Roll Call Inspection		1	1	0%
Detail Inspection				
Out of Service Inspection				
Audit due to Complaint		1	0	-100%
Call for Service Inspection				
Operational Audit		2	0	-100%
Risk Assessment Audit				
In-Service Inspection				
Total	2	13	11	-15%

In accordance with Policy 668.1 (Secure Communities and ICE Detainers), two semi-annual ICE Detainer reports were created, July-December 2014 and January-June 2015.

Performance Measures

This section provides a chart with updated figures for the current fiscal year's performance measurements.

FY16 Leadership Performance Measures by Month	Percentage of respondents who positively rated the professionalism of the officer's conduct	Percentage of respondents who positively rated the overall response of the police department	Percentage of incidents where a person was taken into custody and force was used
July	100%	50%	5%
August			
September			
Q1 Total			
October			
November			
December			
Q2 Total			
January			
February			
March			
Q3 Total			
April			
May			
June			
Q4 Total			

Respectfully,

Paul J. Ames
 Deputy Superintendent
 Professional Standards Unit

how many cases are open, how many are closed and the disposition of each closed case. Additionally, a narrative is provided for all citizen complaints, staff investigations, line investigations, and PRAB complaints received or initiated during the month.

Citizen Complaints

Nature of Complaint - Citizens Complaint	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior		1	1					
Improper Police Procedure	1	2	2					
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
TOTAL	0	3	3	0	0	0	0	0

CC2015-003 – An individual was stopped and cited for failing to yield to a pedestrian in a crosswalk. The individual believes he did nothing wrong and was placed in handcuffs by the officer when he refused to provide his license and registration. The handcuffs were subsequently removed once he complied.

Staff Investigations

Nature of Complaint	Month	YTD Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct		4	4					
Civil Rights Violation								
Departmental Policy Violation (Various)								
TOTAL	0	4	4	0	0	0	0	0

There were no staff investigations initiated during the month of August.

Line Investigations

Nature of Complaint	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior								
Sick Leave Violation								
Court Time Violation								
Tardiness Violation								
Departmental Policy Violation (Duties)		1		1		1		
TOTAL	0	1	0	1	0	1	0	0

There were no line investigations initiated during the month of August.

PRAB Complaints

Nature of Complaint - PRAB Investigation	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior		1		1				1
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
TOTAL	0	1	0	1	0	0	0	1

There were no Police Review and Advisory Board complaints received during the month of August.

Prior year investigations

This section is to outline the status of all of last year's investigations, how many cases are open, how many are closed and the disposition of each closed case.

2014 Investigative Activity	2014 Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Citizen Complaints	7	1	6	2	1	0	3
Staff Investigations	10	1	9	1	5	2	1
Line Investigations	3	1	2	0	2	0	0
PRAB Investigations	8	3	5	3	0	2	0
TOTAL	28	6	22	6	8	4	4

Use of Force

This section seeks to provide a summary of each incident that involved the Use of Force. There were seven incidents in the month of August.

15005701 – Suspect fled from officers and officer observed suspect place his hand in his shorts while running. Fearing that the suspect had a weapon the officer drew his firearm. The suspect stopped running and officer placed him in handcuffs without incident.

15005822 – When responding to a disturbance call a check of an individual's information found that he had two active warrants. When officers attempted to place him under arrest the individual resisted and tried to get away. Officers grabbed each arm and brought him to the ground to place handcuffs on him.

15006181 – Motorist refused to produce his license and registration. While attempting to place individual under arrest he did not follow instructions and would not submit to arrest. Officer used body weight to push him against car and control him until backup arrived.

15006189 – Individual admitted to being on drugs and was acting violently, flailing and struggling with officers. All officers held him down in an attempt to put handcuffs on him for his safety and theirs.

15006211 – Officers responded to call for potentially intoxicated driver. Officers pulled in front of suspect's vehicle to stop him and he accelerated into the cruiser's side. Officers left the cruiser firearms pointed at the vehicle and had to forcibly remove suspect from the vehicle.

15006273 – Officer was attempting to place suspect under arrest but he resisted. Officer leaned on suspect to gain control of his arm to place him in handcuffs.

15006291 – Officers broke up a fight between brother and sister. Two officers had to bring female to the ground to place handcuffs on her, as she actively resisted and fought officers. Male continued to try and

advance toward his sister. One officer leaned him against the cruiser and brought him to the ground to place cuffs on him. The female spat at two officers while being placed in the wagon.

Administrative Audits

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

Audits/ Inspections	Month Total	YTD Total	Prior YTD	% Change
Audit by Policy		9	11	22%
Field Inspection				
Roll Call Inspection		1	1	0%
Detail Inspection				
Out of Service Inspection				
Audit due to Complaint	1	2	0	-100%
Call for Service Inspection				
Operational Audit		2	0	-100%
Risk Assessment Audit				
In-Service Inspection				
Total	1	14	12	-14%

An inspection of the Booking Room video cameras was conducted to ensure that they are functioning properly.

Performance Measures

This section provides a chart with updated figures for the current fiscal year's performance measurements.

FY16 Leadership Performance Measures by Month	Percentage of respondents who positively rated the professionalism of the officer's conduct	Percentage of respondents who positively rated the overall response of the police department	Percentage of incidents where a person was taken into custody and force was used
July	100%	50%	5%
August	100%	80%	5%
September			
Q1 Total			
October			
November			
December			
Q2 Total			
January			
February			
March			
Q3 Total			
April			
May			
June			
Q4 Total			

Respectfully,

Paul J. Ames
 Deputy Superintendent
 Professional Standards Unit



CITY OF CAMBRIDGE POLICE DEPARTMENT

INTEROFFICE CORRESPONDENCE

TO: Commissioner Robert C. Haas **DATE:** September 30, 2015

FROM: Deputy Superintendent Paul J. Ames **REF:** Professional Standards Unit

SUBJECT: Monthly Report – September 2015

Sir:

The following are the monthly reports for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections and also outlines the monthly performance measures for the unit.

Investigative Activity

This section will chart the total number of cases handled by the unit, and also subdivide the total number of cases into four (4) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

Activity	Current Month	YTD Last Year	YTD This Year	% Change
Citizen Complaints	0	6	3	-50%
Staff Investigations	0	9	4	-56%
Line Investigations	0	2	1	-50%
PRAB Investigations	1	4	2	-50%
<i>TOTAL</i>	1	21	10	-52%

Types of Complaint/Investigation and Disposition

This section categorizes the particular types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations and PRAB complaints. These charts show how many investigations are being conducted in each system,

how many cases are open, how many are closed and the disposition of each closed case. Additionally, a narrative is provided for all citizen complaints, staff investigations, line investigations, and PRAB complaints received or initiated during the month.

Citizen Complaints

Nature of Complaint - Citizens Complaint	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior		1	1					
Improper Police Procedure		2	2					
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
TOTAL	0	3	3	0	0	0	0	0

There were no citizen complaints initiated during the month of September.

Staff Investigations

Nature of Complaint	Month	YTD Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct		4	4					
Civil Rights Violation								
Departmental Policy Violation (Various)								
TOTAL	0	4	4	0	0	0	0	0

There were no staff investigations initiated during the month of September.

Line Investigations

Nature of Complaint	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior								
Sick Leave Violation								
Court Time Violation								
Tardiness Violation								
Departmental Policy Violation (Duties)		1		1		1		
TOTAL	0	1	0	1	0	1	0	0

There were no line investigations initiated during the month of September.

PRAB Complaints

Nature of Complaint - PRAB Investigation	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior		1		1				1
Improper Police Procedure	1	1	1					
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
TOTAL	1	2	1	1	0	0	0	1

PR2015-002 – A citizen reported to the Police Review and Advisory Board and on social media that officers looked through his phone without consent.

Prior year investigations

This section is to outline the status of all of last year’s investigations, how many cases are open, how many are closed and the disposition of each closed case.

2014 Investigative Activity	2014 Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Citizen Complaints	7	1	6	2	1	0	3
Staff Investigations	10	1	9	1	5	2	1
Line Investigations	3	0	2	0	3	0	0
PRAB Investigations	8	3	5	3	0	2	0
TOTAL	28	5	22	6	9	4	4

Use of Force

This section seeks to provide a summary of each incident that involved the Use of Force. There were seven incidents in the month of September.

15006610 - Officers searched for a missing individual. When found she became combative, throwing punches and kicking her legs. She refused to calm down. She was sprayed with OC Spray and then complied to be placed in handcuffs. First aid was administered.

15006712 - Individual struck EMT on his arm and officer attempted to place him under arrest. He resisted, stiffening his arms and lying down on a cement block. Officer physically removed from the block and placed him on the ground while individual continued to resist.

15006937 - When individual learned he was under arrest officer took his arm to gain control of him and he actively resisted attempting to pull his arm away. Two MIT officers assisted in bringing individual to the ground where he was placed in handcuffs.

15006945 - Vehicle crashed and motorist exited the vehicle and attempted to flee. Officer tackled motorist and placed him under arrest.

15007018 - Officers arrested individual in relation to a drug investigation. Individual was seen attempting to destroy evidence while in his vehicle. Officers forcibly opened the door to the vehicle and took hold of individual's mouth, forcing him to spit out drugs. They removed the individual from the vehicle and placed him under arrest.

15007042 - Officer was questioning individual in relation to a report from a female who stated that this individual tried to offer her drugs. Individual tried to pull away and grabbed a pay phone attempting to strike officer. Officer brought individual to ground and called for backup.

15007064 - Officers were attempting to investigate a fight between individual and a group of males. Individual became increasingly volatile, spitting and yelling and challenging officers. After attempts were made to get him under control he was sprayed with OC Spray and brought to the ground.

Administrative Audits

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

Audits/ Inspections	Month Total	YTD Total	Prior YTD	% Change
Audit by Policy		9	11	22%
Field Inspection				
Roll Call Inspection		1	1	0%
Detail Inspection				
Out of Service Inspection				
Audit due to Complaint		2	0	-100%
Call for Service Inspection				
Operational Audit		2	0	-100%
Risk Assessment Audit				
In-Service Inspection				
Total	0	14	12	-14%

No audits were initiated during the month of September.

Performance Measures

This section provides a chart with updated figures for the current fiscal year’s performance measurements.

FY16 Leadership Performance Measures by Month	Percentage of respondents who positively rated the professionalism of the officer's conduct	Percentage of respondents who positively rated the overall response of the police department	Percentage of incidents where a person was taken into custody and force was used
July	100%	50%	5%
August	100%	80%	5%
September	100%	91%	6%
Q1 Total	100%	74%	5%
October			
November			
December			
Q2 Total			
January			
February			
March			
Q3 Total			
April			
May			
June			
Q4 Total			

Respectfully,

Paul J. Ames
 Deputy Superintendent
 Professional Standards Unit



CITY OF CAMBRIDGE POLICE DEPARTMENT

INTEROFFICE CORRESPONDENCE

TO: Commissioner Robert C. Haas

DATE: December 15, 2015

FROM: Deputy Superintendent Paul J. Ames

REF: Professional Standards Unit

SUBJECT: Monthly Report – October 2015

Sir:

The following are the monthly reports for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections and also outlines the monthly performance measures for the unit.

Investigative Activity

This section will chart the total number of cases handled by the unit, and also subdivide the total number of cases into four (4) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

Activity	Current Month	YTD Last Year	YTD This Year	% Change
Citizen Complaints	0	7	3	-57%
Staff Investigations	1	10	5	-50%
Line Investigations	0	2	1	-50%
PRAB Investigations	0	5	2	-60%
<i>TOTAL</i>	1	24	11	-54%

Types of Complaint/Investigation and Disposition

This section categorizes the particular types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations and PRAB complaints. These charts show how many investigations are being conducted in each system,

how many cases are open, how many are closed and the disposition of each closed case. Additionally, a narrative is provided for all citizen complaints, staff investigations, line investigations, and PRAB complaints received or initiated during the month.

Citizen Complaints

Nature of Complaint - Citizens Complaint	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior		1	1					
Improper Police Procedure		2	2					
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
TOTAL	0	3	3	0	0	0	0	0

There were no citizen complaints initiated during the month of October.

Staff Investigations

Nature of Complaint	Month	YTD Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior								
Improper Police Procedure	1	1	1					
Excessive Force								
Criminal Conduct		4	4					
Civil Rights Violation								
Departmental Policy Violation (Various)								
TOTAL	1	5	5	0	0	0	0	0

SI2015-005 – A staff investigation was initiated to determine the whereabouts of Officer Christopher Ahern during his duty hours on October 25th.

Line Investigations

Nature of Complaint	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior								
Sick Leave Violation								
Court Time Violation								
Tardiness Violation								
Departmental Policy Violation (Duties)		1		1		1		
TOTAL	0	1	0	1	0	1	0	0

There were no line investigations initiated during the month of October.

PRAB Complaints

Nature of Complaint - PRAB Investigation	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior		1		1				1
Improper Police Procedure		1	1					
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
TOTAL	0	2	1	1	0	0	0	1

There were no Police Review and Advisory Board complaints received during the month of October.

Prior year investigations

This section is to outline the status of all of last year’s investigations, how many cases are open, how many are closed and the disposition of each closed case.

2014 Investigative Activity	2014 Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Citizen Complaints	7	1	6	2	1	0	3
Staff Investigations	10	1	9	1	5	2	1
Line Investigations	3	0	3	0	3	0	0
PRAB Investigations	8	2	6	4	0	2	0
TOTAL	28	4	24	7	9	4	4

Use of Force

This section seeks to provide a summary of each incident that involved the Use of Force. There were eleven incidents in the month of October.

15007472 – Officers responded to a call for public intoxication. Officers attempted to arrest an individual known to be violent. He resisted pulling away from officers. They brought him to the ground to be effectively handcuffed.

15007595 – Officer effected a stop on a motor vehicle believed to be involved in a bank robbery. Due to the severity of the incident officer pointed her service weapon at the suspect in the vehicle while officers secured him.

15007658 – Individual was acting aggressively, yelling obscenities at officers and passersby. While sitting on the ground individual grabbed officer’s legs, causing him to fall. Other officer used hands to pull him away and place him under arrest.

15007664 – Individual was continuously aggressive and combative towards officers, flailing his arms and kicking his legs. Three officers were needed to place him in handcuffs.

15007700 – While conducting an arrest officer was repeatedly kicked and punched by individual, actively resisting arrest. Officer brought individual to ground and deployed his OC Spray multiple times, as individual continued to resist.

15007754 – While accompanying a victim of domestic violence to retrieve her belongings officers smelled recent cigarette smoke. Entered bedroom of residence firearms drawn and found suspect, placing him under arrest without incident.

15007846 – Officers were called to a disturbance outside of a bar. While officers were trying to calm down an individual he grabbed for an officer's duty belt. Officers grabbed his arms and placed him under arrest.

15007902 – While attempting to transport an individual to the hospital individual kicked an officer, almost causing him to fall down the stairs. Two officers brought him to the ground to handcuff him.

15008041 – Individual being placed under arrest began to strike her head against the wall. To prevent further injury, officers guided individual to the floor to place her under arrest.

15008167 – Officers responded to a domestic incident. Suspect became combative while interviewing him, spitting, kicking and shoving officers. OC Spray was deployed in an attempt to control the SP.

15008170 – Individual refused to leave a shelter and was causing a disturbance. As he was being escorted out he grabbed an officer's wrist and refused to let go. He was brought to the ground by other officers and placed in handcuffs.

Administrative Audits

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

Audits/ Inspections	Month Total	YTD Total	Prior YTD	% Change
Audit by Policy		9	11	22%
Field Inspection				
Roll Call Inspection		1	1	0%
Detail Inspection				
Out of Service Inspection				
Audit due to Complaint		2	0	-100%
Call for Service Inspection				
Operational Audit		2	0	-100%
Risk Assessment Audit				
In-Service Inspection				
Total	0	14	12	-14%

No audits were initiated during the month of October.

Performance Measures

This section provides a chart with updated figures for the current fiscal year’s performance measurements.

FY16 Leadership Performance Measures by Month	Percentage of respondents who positively rated the professionalism of the officer's conduct	Percentage of respondents who positively rated the overall response of the police department	Percentage of incidents where a person was taken into custody and force was used
July	100%	50%	5%
August	100%	80%	5%
September	100%	91%	6%
Q1 Total	100%	74%	5%
October	95%	89%	10%
November			
December			
Q2 Total			
January			
February			
March			
Q3 Total			
April			
May			
June			
Q4 Total			

Respectfully,

Paul J. Ames
 Deputy Superintendent
 Professional Standards Unit

how many cases are open, how many are closed and the disposition of each closed case. Additionally, a narrative is provided for all citizen complaints, staff investigations, line investigations, and PRAB complaints received or initiated during the month.

Citizen Complaints

Nature of Complaint - Citizens Complaint	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior		1		1			1	
Improper Police Procedure		2	1	1	1			
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
TOTAL	0	3	1	2	1	0	1	0

There were no citizen complaints initiated during the month of November.

Staff Investigations

Nature of Complaint	Month	YTD Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior								
Improper Police Procedure	1	2	2					
Excessive Force								
Criminal Conduct		4	4					
Civil Rights Violation								
Departmental Policy Violation (Various)	1	1	1					
TOTAL	2	7	7	0	0	0	0	0

SI2015-006 – A staff investigation was initiated in relation to the procedures and protocols followed during the course of an arrest.

SI2015-007 – A staff investigation was initiated after an accusation was received that an on duty patrol officer was intoxicated.

Line Investigations

Nature of Complaint	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior								
Sick Leave Violation								
Court Time Violation								
Tardiness Violation								
Departmental Policy Violation (Duties)		1		1		1		
TOTAL	0	1	0	1	0	1	0	0

There were no line investigations initiated during the month of November.

PRAB Complaints

Nature of Complaint - PRAB Investigation	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior		1		1				1
Improper Police Procedure		1	1					
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
TOTAL	0	2	1	1	0	0	0	1

There were no Police Review and Advisory Board complaints received during the month of November.

Prior year investigations

This section is to outline the status of all of last year's investigations, how many cases are open, how many are closed and the disposition of each closed case.

2014 Investigative Activity	2014 Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Citizen Complaints	7	1	6	2	1	0	3
Staff Investigations	10	1	9	1	5	2	1
Line Investigations	3	0	3	0	3	0	0
PRAB Investigations	8	2	6	4	0	2	0
TOTAL	28	4	24	7	9	4	4

Use of Force

This section seeks to provide a summary of each incident that involved the Use of Force. There were six incidents in the month of November.

15008264 - Officers interacted with individual who was making a scene in a liquor store. After multiple attempts to get individual to leave individual lunged at an officer, and both officers struggled to get his hands behind his back.

15008290 - Officer pointed firearm at individual who was believed to be suffering from stab wounds and was potentially still in possession of a knife.

15008394 - While interviewing a suspect, suspect began to become agitated and make advances toward officer. Officer placed handcuffs on suspect but he continued to resist. Officer brought him to the ground in order to maintain control.

15008395 - Individual interfering with a police investigation was placed under arrest. Individual resisted and attempted to run. He was taken to the ground in order to effect the arrest.

15008583 - Subject had barricaded himself in his home, threatening suicide and in possession of a handgun and knives. When the individual attempted to leave his residence he was shot with a bean-bag from a department shotgun in an attempt to restrain him.

15008966 - Individual began becoming confrontational after multiple attempts to ask him to leave establishment. Officer put hand on his arm to escort him out. Individual lost his balance at one point and stumbled into a closed door, getting a cut on his nose.

Administrative Audits

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

Audits/ Inspections	Month Total	YTD Total	Prior YTD	% Change
Audit by Policy		9	11	22%
Field Inspection				
Roll Call Inspection		1	1	0%
Detail Inspection				
Out of Service Inspection				
Audit due to Complaint		2	0	-100%
Call for Service Inspection				
Operational Audit		2	0	-100%
Risk Assessment Audit				
In-Service Inspection				
Total	0	14	12	-14%

No audits were initiated during the month of November.

Performance Measures

This section provides a chart with updated figures for the current fiscal year's performance measurements.

FY16 Leadership Performance Measures by Month	Percentage of respondents who positively rated the professionalism of the officer's conduct	Percentage of respondents who positively rated the overall response of the police department	Percentage of incidents where a person was taken into custody and force was used
July	100%	50%	5%
August	100%	80%	5%
September	100%	91%	6%
Q1 Total	100%	74%	5%
October	95%	89%	10%
November	96%	91%	7%
December			
Q2 Total			
January			
February			
March			

Q3 Total			
April			
May			
June			
Q4 Total			

Respectfully,

Paul J. Ames
Deputy Superintendent
Professional Standards Unit

how many cases are open, how many are closed and the disposition of each closed case. Additionally, a narrative is provided for all citizen complaints, staff investigations, line investigations, and PRAB complaints received or initiated during the month.

Citizen Complaints

Nature of Complaint - Citizens Complaint	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior		1		1			1	
Improper Police Procedure		2	1	1	1			
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
TOTAL	0	3	1	2	1	0	1	0

There were no citizen complaints initiated during the month of December.

Staff Investigations

Nature of Complaint	Month	YTD Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior	1	1	1					
Improper Police Procedure	1	3	3					
Excessive Force								
Criminal Conduct		4	4					
Civil Rights Violation								
Departmental Policy Violation (Various)		1	1					
TOTAL	2	9	9	0	0	0	0	0

SI2015-008 – A staff investigation was initiated in relation to a motor vehicle stop conducted by a police officer while on a detail.

SI2015-009 – A staff investigation was initiated regarding a complaint in which an officer was rude and aggressive towards a citizen.

Line Investigations

Nature of Complaint	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior								
Sick Leave Violation								
Court Time Violation								
Tardiness Violation								
Departmental Policy Violation (Duties)		1		1		1		
TOTAL	0	1	0	1	0	1	0	0

There were no line investigations initiated during the month of December.

PRAB Complaints

Nature of Complaint - PRAB Investigation	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior		1		1				1
Improper Police Procedure		1	1					
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
TOTAL	0	2	1	1	0	0	0	1

There were no Police Review and Advisory Board complaints received during the month of December.

Prior year investigations

This section is to outline the status of all of last year's investigations, how many cases are open, how many are closed and the disposition of each closed case.

2014 Investigative Activity	2014 Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Citizen Complaints	7	1	6	2	1	0	3
Staff Investigations	10	1	9	1	5	2	1
Line Investigations	3	0	3	0	3	0	0
PRAB Investigations	8	2	6	4	0	2	0
TOTAL	28	4	24	7	9	4	4

Use of Force

This section seeks to provide a summary of each incident that involved the Use of Force. There was one incident in the month of December.

15009154 - Officer utilized knee strikes to have individual submit to arrest after he kicked a bar staff member in the stomach when he was removed from the establishment.

Administrative Audits

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

Audits/ Inspections	Month Total	YTD Total	Prior YTD	% Change
Audit by Policy	1	10	11	10%
Field Inspection				
Roll Call Inspection		1	1	0%
Detail Inspection				
Out of Service Inspection				
Audit due to Complaint	1	3	0	-100%
Call for Service Inspection				
Operational Audit		3	0	-100%
Risk Assessment Audit				

In-Service Inspection				
Total	2	17	12	-29%

An audit was conducted of the Property Room according to department policy.

A field inspection was performed by PSU investigators in relation to an investigation.

Performance Measures

This section provides a chart with updated figures for the current fiscal year's performance measurements.

FY16 Leadership Performance Measures by Month	Percentage of respondents who positively rated the professionalism of the officer's conduct	Percentage of respondents who positively rated the overall response of the police department	Percentage of incidents where a person was taken into custody and force was used
July	100%	50%	5%
August	100%	80%	5%
September	100%	91%	6%
Q1 Total	100%	74%	5%
October	95%	89%	10%
November	96%	91%	7%
December	97%	87%	1%
Q2 Total	98%	81%	6%
January			
February			
March			
Q3 Total			
April			
May			
June			
Q4 Total			

Respectfully,

Paul J. Ames
Deputy Superintendent
Professional Standards Unit