

PRAB complaints. These charts show how many investigations are being conducted in each classification, how many cases are open, how many are closed and the disposition of each closed case. Additionally, a brief narrative is provided for all complaints in each classification received or initiated during the month.

Citizen Complaints

| Nature of Complaint - Citizens Complaint | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | | | | | | | |
| Improper Police Procedure | | | | | | | | |
| Excessive Force | | | | | | | | |
| Criminal Conduct | | | | | | | | |
| Civil Rights Violation | | | | | | | | |
| TOTAL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

There were no citizen complaints initiated during the month of January.

Staff Investigations

| Nature of Complaint | Month | YTD Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | | | | | | | |
| Improper Police Procedure | | | | | | | | |
| Excessive Force | | | | | | | | |
| Criminal Conduct | | | | | | | | |
| Civil Rights Violation | | | | | | | | |
| Departmental Policy Violation (Various) | 1 | 1 | 1 | | | | | |
| TOTAL | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 |

SI2016-001 – A staff investigation was initiated regarding an incident that occurred off duty. An officer reportedly exited his vehicle with his gun at his side and acted in an intimidating manner towards two individuals.

Line Investigations

| Nature of Complaint | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|--|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | | | | | | | |
| Sick Leave Violation | | | | | | | | |
| Court Time Violation | | | | | | | | |
| Tardiness Violation | | | | | | | | |
| Departmental Policy Violation (Duties) | | | | | | | | |
| TOTAL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

There were no line investigations initiated during the month of January.

Inquiries

| Nature of Complaint - PRAB Investigation | Month | Year Total | Open | Closed |
|---|--------------|-------------------|-------------|---------------|
| Rude & Discourteous Behavior | 2 | 2 | 1 | 1 |
| Improper Police Procedure | | | | |
| Excessive Force | | | | |
| Criminal Conduct | | | | |
| Civil Rights Violation | | | | |
| TOTAL | 2 | 2 | 1 | 1 |

IN2016-001 – An inquiry was conducted regarding an interaction with an officer during a motor vehicle stop. The complainant does not wish to move forward with a formal complaint and

prefers that the Professional Standards Unit have a conversation with the officer and his supervisor.

IN2016-004 – An inquiry was conducted regarding an interaction during a call for service. An officer was rude and discourteous to a victim who was being harassed by a neighbor.

PRAB Complaints

| Nature of Complaint - PRAB Investigation | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | | | | | | | |
| Improper Police Procedure | 1 | 1 | 1 | | | | | |
| Excessive Force | | | | | | | | |
| Criminal Conduct | | | | | | | | |
| Civil Rights Violation | | | | | | | | |
| TOTAL | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 |

PR2016-001 – An investigation was conducted after a complaint was received from PRAB regarding the lack of investigation and follow-up by officers on an incident.

Prior year investigations

This section is to outline the status of all of last year’s investigations, how many cases are open, how many are closed and the disposition of each closed case.

| 2015 Investigative Activity | 2015 Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|------------------------------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Citizen Complaints | 3 | 1 | 2 | 1 | 0 | 1 | 0 |
| Staff Investigations | 9 | 8 | 1 | 1 | 0 | 0 | 0 |
| Line Investigations | 1 | 0 | 1 | 0 | 1 | 0 | 0 |
| PRAB Investigations | 2 | 0 | 2 | 0 | 0 | 0 | 2 |
| Inquiries | 9 | 1 | 8 | | | | |
| TOTAL | 24 | 10 | 14 | 2 | 1 | 1 | 2 |

Use of Force

This section seeks to provide a summary of each incident that involved the Use of Force. There were four incidents involving use of force in January.

16000221 - After a brief foot chase, a suspect led an officer into a dark alley. In fear of his safety the officer pointed his firearm at the suspect until backup arrived, at which point hands were used to place the suspect in custody.

16000312 - Officers needed to bring an individual to the ground to place him in custody after he refused to leave an establishment and yelled at officers.

16000562 - An individual believed to be a shoplifter was fighting with loss prevention officers. CPD officer stepped in and individual began physically fighting with him Officer brought individual to the ground to place him in handcuffs.

16000571 - Officers were in fear for their safety when confronting a man of large stature who appeared agitated about a shoplifting. The individual tried to run from officers, who tackled him by his legs and torso in order to place him under arrest.

Administrative Audits

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

| Audits/ Inspections | Month Total | YTD Total | Prior YTD | % Change |
|-----------------------------|--------------------|------------------|------------------|-----------------|
| Audit by Policy | 1 | 1 | 10 | 90% |
| Field Inspection | | | | |
| Roll Call Inspection | | | 1 | 100% |
| Detail Inspection | | | | |
| Out of Service Inspection | | | | |
| Audit due to Complaint | | | 3 | 100% |
| Call for Service Inspection | | | | |
| Operational Audit | 1 | 1 | 3 | 67% |
| Risk Assessment Audit | | | | |
| In-Service Inspection | | | | |
| Total | 2 | 2 | 17 | 88% |

AU2016-001 – Per a public records request, an audit was conducted on all citizen complaints received by the department from 2012 to 2014.

AU2016-002 – An audit was conducted in response to an incident in a holding cell to ensure all procedures were followed.

Performance Measures

This section provides a chart with updated figures for the current fiscal year’s performance measurements.

| FY16 Leadership Performance Measures by Month | Percentage of respondents who positively rated the professionalism of the officer's conduct | Percentage of respondents who positively rated the overall response of the police department | Percentage of incidents where a person was taken into custody and force was used |
|---|---|--|--|
| July | 100% | 50% | 5% |
| August | 100% | 80% | 5% |
| September | 100% | 91% | 6% |
| Q1 Total | 100% | 74% | 5% |
| October | 95% | 89% | 10% |
| November | 96% | 91% | 7% |
| December | 97% | 87% | 1% |
| Q2 Total | 98% | 81% | 6% |
| January | 97% | 88% | 6% |
| February | | | |
| March | | | |
| Q3 Total | | | |
| April | | | |
| May | | | |
| June | | | |
| Q4 Total | | | |

Respectfully,

Paul J. Ames
 Deputy Superintendent
 Professional Standards Unit

PRAB complaints. These charts show how many investigations are being conducted in each classification, how many cases are open, how many are closed and the disposition of each closed case. Additionally, a brief narrative is provided for all complaints in each classification received or initiated during the month.

Citizen Complaints

| Nature of Complaint - Citizens Complaint | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | | | | | | | |
| Improper Police Procedure | | | | | | | | |
| Excessive Force | | | | | | | | |
| Criminal Conduct | | | | | | | | |
| Civil Rights Violation | | | | | | | | |
| TOTAL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

There were no citizen complaints initiated during the month of February.

Staff Investigations

| Nature of Complaint | Month | YTD Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | | | | | | | |
| Improper Police Procedure | | | | | | | | |
| Excessive Force | | | | | | | | |
| Criminal Conduct | 1 | 1 | 1 | | | | | |
| Civil Rights Violation | | | | | | | | |
| Departmental Policy Violation (Various) | | 1 | 1 | | | | | |
| TOTAL | 1 | 2 | 2 | 0 | 0 | 0 | 0 | 0 |

SI2016-002 – A staff investigation will be initiated regarding an incident that occurred off duty. An officer fled the scene after being involved in a car accident with a cyclist.

Line Investigations

| Nature of Complaint | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|--|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | | | | | | | |
| Sick Leave Violation | | | | | | | | |
| Court Time Violation | | | | | | | | |
| Tardiness Violation | | | | | | | | |
| Departmental Policy Violation (Duties) | | | | | | | | |
| TOTAL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

There were no line investigations initiated during the month of February.

Inquiries

| Nature of Complaint - PRAB Investigation | Month | Year Total | Open | Closed |
|---|--------------|-------------------|-------------|---------------|
| Rude & Discourteous Behavior | 1 | 3 | 2 | 1 |
| Improper Police Procedure | | | | |
| Excessive Force | | | | |
| Criminal Conduct | | | | |
| Civil Rights Violation | | | | |
| TOTAL | 1 | 3 | 2 | 1 |

IN2016-002 – A complainant reported an incident involving an officer being rude and discourteous towards her and her dog while in the park.

PRAB Complaints

| Nature of Complaint - PRAB Investigation | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | | | | | | | |
| Improper Police Procedure | | 1 | 1 | | | | | |
| Excessive Force | | | | | | | | |
| Criminal Conduct | | | | | | | | |
| Civil Rights Violation | | | | | | | | |
| TOTAL | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 |

There were no PRAB investigations initiated during the month of February.

Prior year investigations

This section is to outline the status of all of last year's investigations, how many cases are open, how many are closed and the disposition of each closed case.

| 2015 Investigative Activity | 2015 Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|------------------------------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Citizen Complaints | 3 | 0 | 3 | 2 | 0 | 1 | 0 |
| Staff Investigations | 9 | 8 | 1 | 1 | 0 | 0 | 0 |
| Line Investigations | 1 | 0 | 1 | 0 | 1 | 0 | 0 |
| PRAB Investigations | 2 | 0 | 2 | 0 | 0 | 0 | 2 |
| Inquiries | 9 | 0 | 9 | | | | |
| TOTAL | 24 | 8 | 16 | 3 | 1 | 1 | 2 |

Use of Force

This section seeks to provide a summary of each incident that involved the Use of Force. There were four incidents involving use of force in February.

16000992 - Individual was screaming and yelling at fire and EMT personnel attempting to render aid to his father. Individual punched EMT in the face and continuously resisted officers. It took multiple officers to place him in handcuffs.

16001074 - Officers were called for a report of an unwanted person. Officers tried to place handcuffs on individual as he had a warrant. Individual went rigid and stiffened his arms preventing arrest. Officers struggled with the individual and needed to use OC Spray to get him to submit.

16001247 - Officers responded to a call for a disturbed person. When told he was under arrest individual resisted and spit on the officers.

16001352 - Officers were called to a report of a disturbance. While questioning the suspect he grabbed an officer by the shoulder. Officers then guided him to the ground to place him under arrest.

Administrative Audits

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

| Audits/ Inspections | Month Total | YTD Total | Prior YTD | % Change |
|-----------------------------|--------------------|------------------|------------------|-----------------|
| Audit by Policy | | 1 | 10 | 90% |
| Field Inspection | | | | |
| Roll Call Inspection | | | 1 | 100% |
| Detail Inspection | | | | |
| Out of Service Inspection | | | | |
| Audit due to Complaint | | | 3 | 100% |
| Call for Service Inspection | | | | |
| Operational Audit | | 1 | 3 | 67% |
| Risk Assessment Audit | 1 | 1 | | |
| In-Service Inspection | | | | |
| Total | 1 | 3 | 17 | 88% |

AU2016-003 – An audit was initiated in response to a request from a former officer to access his departmental emails. It was found that some departmental email accounts are being forwarded to external email addresses, potentially compromising the confidentiality of information.

Performance Measures

This section provides a chart with updated figures for the current fiscal year's performance measurements.

| FY16 Leadership Performance Measures by Month | Percentage of respondents who positively rated the professionalism of the officer's conduct | Percentage of respondents who positively rated the overall response of the police department | Percentage of incidents where a person was taken into custody and force was used |
|---|---|--|--|
| July | 100% | 50% | 5% |
| August | 100% | 80% | 5% |
| September | 100% | 91% | 6% |
| Q1 Total | 100% | 74% | 5% |
| October | 95% | 89% | 10% |
| November | 96% | 91% | 7% |
| December | 97% | 87% | 1% |
| Q2 Total | 98% | 81% | 6% |
| January | 97% | 88% | 6% |
| February | 98% | 90% | 5% |
| March | | | |
| Q3 Total | | | |
| April | | | |
| May | | | |
| June | | | |
| Q4 Total | | | |

Respectfully,

Paul J. Ames
Deputy Superintendent
Professional Standards Unit

PRAB complaints. These charts show how many investigations are being conducted in each classification, how many cases are open, how many are closed and the disposition of each closed case. Additionally, a brief narrative is provided for all complaints in each classification received or initiated during the month.

Citizen Complaints

| Nature of Complaint - Citizens Complaint | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | | | | | | | |
| Improper Police Procedure | | | | | | | | |
| Excessive Force | | | | | | | | |
| Criminal Conduct | | | | | | | | |
| Civil Rights Violation | | | | | | | | |
| TOTAL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

There were no citizen complaints initiated during the month of March.

Staff Investigations

| Nature of Complaint | Month | YTD Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | | | | | | | |
| Improper Police Procedure | | | | | | | | |
| Excessive Force | | | | | | | | |
| Criminal Conduct | | 1 | 1 | | | | | |
| Civil Rights Violation | | | | | | | | |
| Departmental Policy Violation (Various) | | 1 | 1 | | | | | |
| TOTAL | | 2 | 2 | 0 | 0 | 0 | 0 | 0 |

There were no staff investigations initiated during the month of March.

Line Investigations

| Nature of Complaint | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|--|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | 1 | 1 | 1 | | | | | |
| Sick Leave Violation | | | | | | | | |
| Court Time Violation | | | | | | | | |
| Tardiness Violation | | | | | | | | |
| Departmental Policy Violation (Duties) | | | | | | | | |
| TOTAL | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 |

LI2016-001 – A line investigation was initiated by the Traffic Unit in regards to a crossing guard.

Inquiries

| Nature of Complaint - PRAB Investigation | Month | Year Total | Open | Closed |
|---|--------------|-------------------|-------------|---------------|
| Rude & Discourteous Behavior | | 3 | | 3 |
| Improper Police Procedure | 1 | 1 | | 1 |
| Excessive Force | | | | |
| Criminal Conduct | | | | |
| Civil Rights Violation | | | | |
| TOTAL | 1 | 4 | 0 | 4 |

IN2016-003 – After responding to a 111B call, the reporting person alleged that officers did not follow up with her, did not identify the individual, and refused to take a report regarding the incident.

PRAB Complaints

| Nature of Complaint - PRAB Investigation | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | 1 | 1 | 1 | | | | | |
| Improper Police Procedure | 1 | 2 | 2 | | | | | |
| Excessive Force | | | | | | | | |
| Criminal Conduct | | | | | | | | |
| Civil Rights Violation | | | | | | | | |
| TOTAL | 2 | 3 | 3 | 0 | 0 | 0 | 0 | 0 |

PR2016-002 – Complainant alleges that officer illegally searched his house when they responded to a call for service.

PR2016-003 – 41 § 97D, (26)(c)

Prior year investigations

This section is to outline the status of all of last year’s investigations, how many cases are open, how many are closed and the disposition of each closed case.

| 2015 Investigative Activity | 2015 Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|------------------------------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Citizen Complaints | 3 | 0 | 3 | 2 | 0 | 1 | 0 |
| Staff Investigations | 9 | 7 | 2 | 2 | 0 | 0 | 0 |
| Line Investigations | 1 | 0 | 1 | 0 | 1 | 0 | 0 |
| PRAB Investigations | 2 | 0 | 2 | 0 | 0 | 0 | 2 |
| Inquiries | 9 | 0 | 9 | | | | |
| TOTAL | 24 | 7 | 17 | 4 | 1 | 1 | 2 |

Use of Force

This section seeks to provide a summary of each incident that involved the Use of Force. There were four incidents involving use of force in March.

16001449 - Officers called for a disturbance on an MBTA bus where a woman was screaming and acting belligerent. She was acting violently and attempted to assault officers. Officers needed to restrain her to escort her off the bus.

16001828 - While responding to a call for a disturbance the suspect became aggressive towards an officer, chest bumping him and running into him. Officers used force to place her in handcuffs.

16001934 - Officer witnessed a Domestic A&B. While trying to interview assailant she became disorderly and began screaming at officers. She pushed away from officers and was taken to the ground.

16001972 - Individual was extremely combative, belligerent and aggressive towards officers when she refused to go with them and instead tried to attack a third party. She resisted arrest and caused injuries to all officers.

Administrative Audits

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

| Audits/ Inspections | Month Total | YTD Total | Prior YTD | % Change |
|-----------------------------|--------------------|------------------|------------------|-----------------|
| Audit by Policy | 1 | 2 | 10 | 80% |
| Field Inspection | | | | |
| Roll Call Inspection | | | 1 | 100% |
| Detail Inspection | | | | |
| Out of Service Inspection | | | | |
| Audit due to Complaint | | | 3 | 100% |
| Call for Service Inspection | | | | |
| Operational Audit | 1 | 2 | 3 | 33% |
| Risk Assessment Audit | | 1 | | |
| In-Service Inspection | | | | |
| Total | 2 | 5 | 17 | 71% |

AU2016-004 – An annual audit was conducted of the quality of service assessment surveys that were received in 2015 in accordance with the operational procedures of Professional Standards.

AU2016-005 – An annual audit was conducted of all motor vehicle pursuits that occurred in 2015 in accordance with Policy #410 Police Vehicular Pursuits.

Performance Measures

This section provides a chart with updated figures for the current fiscal year’s performance measurements.

| FY16 Leadership Performance Measures by Month | Percentage of respondents who positively rated the professionalism of the officer's conduct | Percentage of respondents who positively rated the overall response of the police department | Percentage of incidents where a person was taken into custody and force was used |
|---|---|--|--|
| July | 100% | 50% | 5% |
| August | 100% | 80% | 5% |
| September | 100% | 91% | 6% |
| Q1 Total | 100% | 74% | 5% |
| October | 95% | 89% | 10% |
| November | 96% | 91% | 7% |
| December | 97% | 87% | 1% |
| Q2 Total | 98% | 81% | 6% |
| January | 97% | 88% | 6% |
| February | 98% | 90% | 5% |
| March | 98% | 90% | 4% |
| Q3 Total | 98% | 84% | 5% |
| April | | | |
| May | | | |
| June | | | |
| Q4 Total | | | |

Respectfully,

Paul J. Ames
 Deputy Superintendent
 Professional Standards Unit



CITY OF CAMBRIDGE POLICE DEPARTMENT

INTEROFFICE CORRESPONDENCE

TO: Commissioner Christopher J. Burke **DATE:** May 16, 2016
FROM: Deputy Superintendent Paul J. Ames **REF:** Professional Standards Unit
SUBJECT: Monthly Report – April 2016

Sir:

The following are the monthly reports for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, inquiries, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections and also outlines the monthly performance measures for the unit.

Investigative Activity

This section will chart the total number of cases handled by the unit, and also subdivide the total number of cases into five (5) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

| Activity | Current Month | YTD Last Year | YTD This Year | % Change |
|----------------------|---------------|---------------|---------------|-------------|
| Citizen Complaints | 1 | 3 | 1 | -67% |
| Staff Investigations | 0 | 9 | 2 | -78% |
| Line Investigations | 0 | 1 | 1 | 0% |
| PRAB Investigations | 0 | 2 | 3 | 50% |
| Inquiries | 0 | 9 | 4 | -56% |
| TOTAL | 1 | 24 | 12 | -50% |

Types of Complaint/Investigation and Disposition

This section categorizes the particular types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations, inquiries, and

PRAB complaints. These charts show how many investigations are being conducted in each classification, how many cases are open, how many are closed and the disposition of each closed case. Additionally, a brief narrative is provided for all complaints in each classification received or initiated during the month.

Citizen Complaints

| Nature of Complaint - Citizens Complaint | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | 1 | 1 | 1 | | | | | |
| Improper Police Procedure | | | | | | | | |
| Excessive Force | | | | | | | | |
| Criminal Conduct | | | | | | | | |
| Civil Rights Violation | | | | | | | | |
| TOTAL | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 |

CC2016-001 – A citizen complained that an officer was rude, aggressive, and discourteous after entering her apartment to investigate a noise complaint.

Staff Investigations

| Nature of Complaint | Month | YTD Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | | | | | | | |
| Improper Police Procedure | | | | | | | | |
| Excessive Force | | | | | | | | |
| Criminal Conduct | | 1 | 1 | | | | | |
| Civil Rights Violation | | | | | | | | |
| Departmental Policy Violation (Various) | | 1 | | 1 | | 1 | | |
| TOTAL | | 2 | 1 | 1 | 0 | 1 | 0 | 0 |

There were no staff investigations initiated during the month of April.

Line Investigations

| Nature of Complaint | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | 0 | 1 | 1 | | | | | |
| Sick Leave Violation | | | | | | | | |
| Court Time Violation | | | | | | | | |
| Tardiness Violation | | | | | | | | |
| Departmental Policy Violation (Duties) | | | | | | | | |
| TOTAL | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 |

Inquiries

| Nature of Complaint - PRAB Investigation | Month | Year Total | Open | Closed |
|---|--------------|-------------------|-------------|---------------|
| Rude & Discourteous Behavior | | 3 | | 3 |
| Improper Police Procedure | | 1 | | 1 |
| Excessive Force | | | | |
| Criminal Conduct | | | | |
| Civil Rights Violation | | | | |
| TOTAL | 1 | 4 | 0 | 4 |

There were no inquiries initiated during the month of April.

PRAB Complaints

| Nature of Complaint - PRAB Investigation | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | 1 | 1 | | | | | |
| Improper Police Procedure | | 2 | 2 | | | | | |
| Excessive Force | | | | | | | | |
| Criminal Conduct | | | | | | | | |
| Civil Rights Violation | | | | | | | | |
| TOTAL | 0 | 3 | 3 | 0 | 0 | 0 | 0 | 0 |

There were no PRAB complaints received during the month of April.

Prior year investigations

This section is to outline the status of all of last year's investigations, how many cases are open, how many are closed and the disposition of each closed case.

| 2015 Investigative Activity | 2015 Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|------------------------------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Citizen Complaints | 3 | 0 | 3 | 2 | 0 | 1 | 0 |
| Staff Investigations | 9 | 7 | 2 | 2 | 0 | 0 | 0 |
| Line Investigations | 1 | 0 | 1 | 0 | 1 | 0 | 0 |
| PRAB Investigations | 2 | 0 | 2 | 0 | 0 | 0 | 2 |
| Inquiries | 9 | 0 | 9 | | | | |
| TOTAL | 24 | 7 | 17 | 3 | 1 | 1 | 2 |

Use of Force

This section seeks to provide a summary of each incident that involved the Use of Force. There were five incidents involving use of force in April.

16002438 - Officers observed an individual drinking from an open container in public. When confronting the individual and advising him of arrest he tensed his arms not allowing officers to handcuff him. Using hands on officers were able to get him into a standing position to handcuff him.

16002604 - Officers responded to a call for a MV accident. SP had entered a restaurant and began attempting to punch patrons with boxing gloves. SP punched one officer in the face and kicked another while they attempted to subdue him.

16002769 - Officer witnessed an A&B and grabbed one of the individuals and guided him away from the other in an attempt to separate them.

16002797 - Officers pursued a suspect believed to be swallowing drug evidence. An officer used hands on to catch the subject and other officers assisted in placing him under arrest.

16002903 - Officer was attempting to confirm warrants on an individual when SP suddenly tried to flee. Officer caught up with him and brought him to the ground to place him under arrest.

Administrative Audits

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

| Audits/ Inspections | Month Total | YTD Total | Prior YTD | % Change |
|-----------------------------|--------------------|------------------|------------------|-----------------|
| Audit by Policy | 3 | 5 | 10 | 50% |
| Field Inspection | | | | |
| Roll Call Inspection | | | 1 | 100% |
| Detail Inspection | | | | |
| Out of Service Inspection | | | | |
| Audit due to Complaint | | | 3 | 100% |
| Call for Service Inspection | | | | |
| Operational Audit | 1 | 3 | 3 | 0% |
| Risk Assessment Audit | | 1 | | |
| In-Service Inspection | | | | |
| Total | 4 | 9 | 17 | 47% |

AU2016-006 – An annual audit was conducted of all use of force reports that were received in 2015 in accordance with Policy #401.1 Use of Force Reporting.

AU2016-007 – A semi-annual audit was conducted of all ICE Detainers that occurred from June through December of 2015 in accordance with Policy #668.1 Secure Communities and ICE Detainers.

AU2016-008 – An annual audit was conducted of all motor vehicle accidents involving department vehicles in 2015 in accordance with the operational procedures of Professional Standards.

AU2016-009 – An annual audit was conducted of all arrests for disorderly conduct in 2015 in accordance with Policy #442 Disorderly Conduct Guidelines.

Performance Measures

This section provides a chart with updated figures for the current fiscal year’s performance measurements.

| FY16 Leadership Performance Measures by Month | Percentage of respondents who positively rated the professionalism of the officer's conduct | Percentage of respondents who positively rated the overall response of the police department | Percentage of incidents where a person was taken into custody and force was used |
|---|---|--|--|
| July | 100% | 50% | 5% |
| August | 100% | 80% | 5% |
| September | 100% | 91% | 6% |
| Q1 Total | 100% | 74% | 5% |
| October | 95% | 89% | 10% |
| November | 96% | 91% | 7% |
| December | 97% | 87% | 1% |
| Q2 Total | 98% | 81% | 6% |
| January | 97% | 88% | 6% |
| February | 98% | 90% | 5% |
| March | 98% | 90% | 4% |
| Q3 Total | 98% | 84% | 5% |
| April | 98% | 91% | 5% |
| May | | | |
| June | | | |
| Q4 Total | | | |

Respectfully,

Paul J. Ames
 Deputy Superintendent
 Professional Standards Unit



CITY OF CAMBRIDGE POLICE DEPARTMENT

INTEROFFICE CORRESPONDENCE

TO: Commissioner Christopher J. Burke **DATE:** June 17, 2016
FROM: Deputy Superintendent Paul J. Ames **REF:** Professional Standards Unit
SUBJECT: Monthly Report – May 2016

Sir:

The following are the monthly reports for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, inquiries, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections and also outlines the monthly performance measures for the unit.

Investigative Activity

This section will chart the total number of cases handled by the unit, and also subdivide the total number of cases into five (5) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

| Activity | Current Month | YTD Last Year | YTD This Year | % Change |
|----------------------|---------------|---------------|---------------|-------------|
| Citizen Complaints | 0 | 3 | 1 | -67% |
| Staff Investigations | 0 | 9 | 2 | -78% |
| Line Investigations | 0 | 1 | 1 | 0% |
| PRAB Investigations | 1 | 2 | 4 | 100% |
| Inquiries | 0 | 9 | 4 | -56% |
| TOTAL | 1 | 24 | 13 | -46% |

Types of Complaint/Investigation and Disposition

This section categorizes the particular types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations, inquiries, and

PRAB complaints. These charts show how many investigations are being conducted in each classification, how many cases are open, how many are closed and the disposition of each closed case. Additionally, a brief narrative is provided for all complaints in each classification received or initiated during the month.

Citizen Complaints

| Nature of Complaint - Citizens Complaint | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | 1 | 1 | | | | | |
| Improper Police Procedure | | | | | | | | |
| Excessive Force | | | | | | | | |
| Criminal Conduct | | | | | | | | |
| Civil Rights Violation | | | | | | | | |
| TOTAL | | 1 | 1 | 0 | 0 | 0 | 0 | 0 |

There were no citizen complaints initiated during the month of May.

Staff Investigations

| Nature of Complaint | Month | YTD Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | | | | | | | |
| Improper Police Procedure | | | | | | | | |
| Excessive Force | | | | | | | | |
| Criminal Conduct | | 1 | 1 | | | | | |
| Civil Rights Violation | | | | | | | | |
| Departmental Policy Violation (Various) | | 1 | | 1 | | 1 | | |
| TOTAL | | 2 | 1 | 1 | 0 | 1 | 0 | 0 |

There were no staff investigations initiated during the month of May.

Line Investigations

| Nature of Complaint | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|--|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | 1 | 1 | | | | | |
| Sick Leave Violation | | | | | | | | |
| Court Time Violation | | | | | | | | |
| Tardiness Violation | | | | | | | | |
| Departmental Policy Violation (Duties) | | | | | | | | |
| TOTAL | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 |

There were no line investigations initiated during the month of May.

Inquiries

| Nature of Complaint - PRAB Investigation | Month | Year Total | Open | Closed |
|---|--------------|-------------------|-------------|---------------|
| Rude & Discourteous Behavior | | 3 | | 3 |
| Improper Police Procedure | | 1 | | 1 |
| Excessive Force | | | | |
| Criminal Conduct | | | | |
| Civil Rights Violation | | | | |
| TOTAL | 0 | 4 | 0 | 4 |

There were no inquiries initiated during the month of May.

PRAB Complaints

| Nature of Complaint - PRAB Investigation | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | 1 | 2 | 2 | | | | | |
| Improper Police Procedure | | 2 | 2 | | | | | |
| Excessive Force | | | | | | | | |
| Criminal Conduct | | | | | | | | |
| Civil Rights Violation | | | | | | | | |
| TOTAL | 0 | 4 | 4 | 0 | 0 | 0 | 0 | 0 |

PR2016-004 – A complaint was received from the Police Review and Advisory Board regarding an interaction with officers during a traffic accident.

Prior year investigations

This section is to outline the status of all of last year’s investigations, how many cases are open, how many are closed and the disposition of each closed case.

| 2015 Investigative Activity | 2015 Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|------------------------------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Citizen Complaints | 3 | 0 | 3 | 2 | 0 | 1 | 0 |
| Staff Investigations | 9 | 6 | 3 | 2 | 1 | 0 | 0 |
| Line Investigations | 1 | 0 | 1 | 0 | 1 | 0 | 0 |
| PRAB Investigations | 2 | 0 | 2 | 0 | 0 | 0 | 2 |
| Inquiries | 9 | 0 | 9 | | | | |
| TOTAL | 24 | 6 | 18 | 4 | 2 | 1 | 2 |

Use of Force

This section seeks to provide a summary of each incident that involved the Use of Force. There were six incidents involving use of force in May.

16003144 - While on prisoner watch at the hospital, the prisoner attempted to unholster the officer's firearm. A scuffle ensued and the prisoner was restrained once backup arrived.

16003303 - During the booking process the prisoner punched an officer in the chest and bit another officer on the arm. The officers were able to restrain her and cuff her to the booking rail.

16003317 - Officers received a call of a possible home invasion involving a firearm. Due to the nature of the call an officer pointed his firearm at an individual found in a closet until confirming he was not the suspect.

16003498 - Individual was trespassed from an establishment and refused to leave. While being placed under arrest individual actively resisted officers who used multiple techniques to place him in handcuffs. Multiple officers were needed due to the individual's large stature and active resistance.

16003574 - Officers responded to a possible domestic involving a knife. Officers went to search the apartment but found a couch possibly used as a barricade in front of the door. For protection, an officer pointed his firearm at the front door until he cleared the apartment.

Administrative Audits

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

| Audits/ Inspections | Month Total | YTD Total | Prior YTD | % Change |
|-----------------------------|--------------------|------------------|------------------|-----------------|
| Audit by Policy | | 5 | 10 | 50% |
| Field Inspection | | | | |
| Roll Call Inspection | | | 1 | 100% |
| Detail Inspection | | | | |
| Out of Service Inspection | | | | |
| Audit due to Complaint | | | 3 | 100% |
| Call for Service Inspection | | | | |
| Operational Audit | 1 | 4 | 3 | -33% |
| Risk Assessment Audit | | 1 | | |
| In-Service Inspection | | | | |
| Total | 1 | 10 | 17 | 41% |

AU2016-010 – An audit was conducted on the Protective Custody reports from September 1, 2015 to May 5, 2016.

Performance Measures

This section provides a chart with updated figures for the current fiscal year's performance measurements.

| FY16 Leadership Performance Measures by Month | Percentage of respondents who positively rated the professionalism of the officer's conduct | Percentage of respondents who positively rated the overall response of the police department | Percentage of incidents where a person was taken into custody and force was used |
|---|---|--|--|
| July | 100% | 50% | 5% |
| August | 100% | 80% | 5% |
| September | 100% | 91% | 6% |
| Q1 Total | 100% | 74% | 5% |
| October | 95% | 89% | 10% |
| November | 96% | 91% | 7% |
| December | 97% | 87% | 1% |
| Q2 Total | 98% | 81% | 6% |
| January | 97% | 88% | 6% |
| February | 98% | 90% | 5% |
| March | 98% | 90% | 4% |
| Q3 Total | 98% | 84% | 5% |
| April | 98% | 91% | 5% |
| May | 98% | 92% | 6% |
| June | | | |
| Q4 Total | | | |

Respectfully,

Paul J. Ames
 Deputy Superintendent
 Professional Standards Unit



CITY OF CAMBRIDGE POLICE DEPARTMENT

INTEROFFICE CORRESPONDENCE

TO: Commissioner Christopher J. Burke **DATE:** July 18, 2016
FROM: Deputy Superintendent Paul J. Ames **REF:** Professional Standards Unit
SUBJECT: Monthly Report – June 2016

Sir:

The following are the monthly reports for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, inquiries, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections and also outlines the monthly performance measures for the unit.

Investigative Activity

This section will chart the total number of cases handled by the unit, and also subdivide the total number of cases into five (5) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

| Activity | Current Month | YTD Last Year | YTD This Year | % Change |
|----------------------|---------------|---------------|---------------|-------------|
| Citizen Complaints | 0 | 3 | 1 | -67% |
| Staff Investigations | 0 | 9 | 2 | -78% |
| Line Investigations | 1 | 1 | 2 | 100% |
| PRAB Investigations | 1 | 2 | 4 | 100% |
| Inquiries | 0 | 9 | 4 | -56% |
| TOTAL | 1 | 24 | 13 | -46% |

Types of Complaint/Investigation and Disposition

This section categorizes the particular types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations, inquiries, and

PRAB complaints. These charts show how many investigations are being conducted in each classification, how many cases are open, how many are closed and the disposition of each closed case. Additionally, a brief narrative is provided for all complaints in each classification received or initiated during the month.

Citizen Complaints

| Nature of Complaint - Citizens Complaint | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | 1 | 1 | | | | | |
| Improper Police Procedure | | | | | | | | |
| Excessive Force | | | | | | | | |
| Criminal Conduct | | | | | | | | |
| Civil Rights Violation | | | | | | | | |
| TOTAL | | 1 | 1 | 0 | 0 | 0 | 0 | 0 |

There were no citizen complaints initiated during the month of June.

Staff Investigations

| Nature of Complaint | Month | YTD Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | | | | | | | |
| Improper Police Procedure | | | | | | | | |
| Excessive Force | | | | | | | | |
| Criminal Conduct | | 1 | 1 | | | | | |
| Civil Rights Violation | | | | | | | | |
| Departmental Policy Violation (Various) | | 1 | | 1 | | 1 | | |
| TOTAL | | 2 | 1 | 1 | 0 | 1 | 0 | 0 |

There were no staff investigations initiated during the month of June.

Line Investigations

| Nature of Complaint | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|--|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | 1 | 2 | 1 | 1 | | 1 | | |
| Sick Leave Violation | | | | | | | | |
| Court Time Violation | | | | | | | | |
| Tardiness Violation | | | | | | | | |
| Departmental Policy Violation (Duties) | | | | | | | | |
| TOTAL | 1 | 2 | 1 | 1 | 0 | 1 | 0 | 0 |

LI2016-002: A line investigation was initiated regarding rude and discourteous behavior.

Inquiries

| Nature of Complaint - Inquiries | Month | Year Total | Open | Closed |
|--|--------------|-------------------|-------------|---------------|
| Rude & Discourteous Behavior | | 3 | | 3 |
| Improper Police Procedure | | 1 | | 1 |
| Excessive Force | | | | |
| Criminal Conduct | | | | |
| Civil Rights Violation | | | | |
| TOTAL | 0 | 4 | 0 | 4 |

There were no inquiries initiated during the month of June.

PRAB Complaints

| Nature of Complaint - PRAB Investigation | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | 2 | 1 | 1 | | | 1 | |
| Improper Police Procedure | | 2 | 2 | | | | | |
| Excessive Force | | | | | | | | |
| Criminal Conduct | | | | | | | | |
| Civil Rights Violation | | | | | | | | |
| TOTAL | 0 | 4 | 3 | 1 | 0 | 0 | 1 | 0 |

There were no PRAB complaints received during the month of June.

Prior year investigations

This section is to outline the status of all of last year's investigations, how many cases are open, how many are closed and the disposition of each closed case.

| 2015 Investigative Activity | 2015 Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|------------------------------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Citizen Complaints | 3 | 0 | 3 | 2 | 0 | 1 | 0 |
| Staff Investigations | 9 | 4 | 5 | 2 | 3 | 0 | 0 |
| Line Investigations | 1 | 0 | 1 | 0 | 1 | 0 | 0 |
| PRAB Investigations | 2 | 0 | 2 | 0 | 0 | 0 | 2 |
| Inquiries | 9 | 0 | 9 | | | | |
| TOTAL | 24 | 4 | 20 | 4 | 4 | 1 | 2 |

Use of Force

This section seeks to provide a summary of each incident that involved the Use of Force. There were eleven incidents involving use of force in June.

16003877 - Officers responded to a call for a stabbing. The suspect was located and officers drew their firearms until the suspect was secured in handcuffs, as they were unsure if the suspect was still armed.

16003884 - Officers responded to a call for a suspicious person. Upon locating the suspect, a foot chase ensued. During the chase an officer drew his firearm when the suspect appeared to grab for something in his waistband. The officer then tripped and accidentally discharged the firearm. Eventually the suspect was caught but continued to resist officers.

16003913 - Involved party in a domestic dispute was belligerent, screaming at officers and hitting one with her handbag. When she attempted to charge at an officer another took her to the ground and placed her in handcuffs.

16004199 - Multiple parties were continuously causing a disturbance. Force was used to take all parties into custody, as most of them actively resisted officers attempts to get them into the wagon.

16004284 - While placing an individual under arrest officers needed to use hands and bring the individual to the ground, as he was combative and struggled with the officers.

16004318 - MIT Police brought a male to CPD for booking. While transporting the individual from the wagon to the booking area the prisoner resisted the officers who needed to take hold of him to escort him to booking.

16004392 - Officers were dispatched to a malicious destruction report. Suspect was on scene when he suddenly struck an officer with his backpack. The officer brought the individual to the ground who refused to show his hands.

16004431 - Following a larceny report in which the suspect got on an MBTA bus, officers were able to locate the suspect on the bus. The suspect was belligerent and kicking and spitting on officers. He was brought to the ground to better control him.

16004517 - During a PC booking the prisoner was uncooperative. While attempting to place him in a cell the officer needed to use hands on control to bring him to the ground and place him in a cell.

16004670 - Officer responded to reports of an intoxicated female. Upon arrival the female was hostile, verbally aggressive and combative. Officer had to bring female to the ground to control her, subsequently causing a cut on her face. Once at the hospital the female had to be placed in restraints.

16004174 - While attempting to handcuff an individual a female suddenly came through the door. Not knowing who she was or what she was doing the officer put out his hand to forcefully stop her from going any further.

Administrative Audits

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

| Audits/ Inspections | Month Total | YTD Total | Prior YTD | % Change |
|-----------------------------|--------------------|------------------|------------------|-----------------|
| Audit by Policy | | 5 | 10 | 50% |
| Field Inspection | | | | |
| Roll Call Inspection | | | 1 | 100% |
| Detail Inspection | | | | |
| Out of Service Inspection | | | | |
| Audit due to Complaint | | | 3 | 100% |
| Call for Service Inspection | | | | |
| Operational Audit | | 4 | 3 | -33% |
| Risk Assessment Audit | | 1 | | |
| In-Service Inspection | | | | |
| Total | 0 | 10 | 17 | 41% |

There were no audits conducted during the month of June.

Performance Measures

This section provides a chart with updated figures for the current fiscal year's performance measurements.

| FY16 Leadership Performance Measures by Month | Percentage of respondents who positively rated the professionalism of the officer's conduct | Percentage of respondents who positively rated the overall response of the police department | Percentage of incidents where a person was taken into custody and force was used |
|---|---|--|--|
| July | 100% | 50% | 5% |
| August | 100% | 80% | 5% |
| September | 100% | 91% | 6% |
| Q1 Total | 100% | 74% | 5% |
| October | 95% | 89% | 10% |
| November | 96% | 91% | 7% |
| December | 97% | 87% | 1% |
| Q2 Total | 98% | 81% | 6% |
| January | 97% | 88% | 6% |
| February | 98% | 90% | 5% |
| March | 98% | 90% | 4% |
| Q3 Total | 98% | 84% | 5% |
| April | 98% | 91% | 5% |
| May | 98% | 92% | 6% |
| June | 98% | 91% | 8% |
| Q4 Total | 98% | 86% | 6% |

Respectfully,

Paul J. Ames
 Deputy Superintendent
 Professional Standards Unit



CITY OF CAMBRIDGE POLICE DEPARTMENT

INTEROFFICE CORRESPONDENCE

TO: Commissioner Christopher J. Burke **DATE:** August 31, 2016
FROM: Deputy Superintendent Paul J. Ames **REF:** Professional Standards Unit
SUBJECT: Monthly Report – July 2016

Sir:

The following are the monthly reports for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, inquiries, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections and also outlines the monthly performance measures for the unit.

Investigative Activity

This section will chart the total number of cases handled by the unit, and also subdivide the total number of cases into five (5) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

| Activity | Current Month | YTD Last Year | YTD This Year | % Change |
|----------------------|---------------|---------------|---------------|-------------|
| Citizen Complaints | 0 | 3 | 1 | -67% |
| Staff Investigations | 1 | 9 | 3 | -67% |
| Line Investigations | 0 | 1 | 2 | 100% |
| PRAB Investigations | 1 | 2 | 5 | 150% |
| Inquiries | 0 | 9 | 4 | -56% |
| TOTAL | 2 | 24 | 15 | -38% |

Types of Complaint/Investigation and Disposition

This section categorizes the particular types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations, inquiries, and

PRAB complaints. These charts show how many investigations are being conducted in each classification, how many cases are open, how many are closed and the disposition of each closed case. Additionally, a brief narrative is provided for all complaints in each classification received or initiated during the month.

Citizen Complaints

| Nature of Complaint - Citizens Complaint | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | 1 | 1 | | | | | |
| Improper Police Procedure | | | | | | | | |
| Excessive Force | | | | | | | | |
| Criminal Conduct | | | | | | | | |
| Civil Rights Violation | | | | | | | | |
| TOTAL | | 1 | 1 | 0 | 0 | 0 | 0 | 0 |

There were no citizen complaints initiated during the month of July.

Staff Investigations

| Nature of Complaint | Month | YTD Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | | | | | | | |
| Improper Police Procedure | | | | | | | | |
| Excessive Force | | | | | | | | |
| Criminal Conduct | 1 | 2 | 2 | | | | | |
| Civil Rights Violation | | | | | | | | |
| Departmental Policy Violation (Various) | | 1 | | 1 | | 1 | | |
| TOTAL | 1 | 3 | 2 | 1 | 0 | 1 | 0 | 0 |

SI2016-003: A staff investigation was initiated relative to an off-duty incident involving an arrest of an officer.

Line Investigations

| Nature of Complaint | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | 2 | 1 | 1 | | 1 | | |
| Sick Leave Violation | | | | | | | | |
| Court Time Violation | | | | | | | | |
| Tardiness Violation | | | | | | | | |
| Departmental Policy Violation (Duties) | | | | | | | | |
| TOTAL | | 2 | 1 | 1 | 0 | 1 | 0 | 0 |

No line investigations were initiated during the month of July.

Inquiries

| Nature of Complaint - Inquiries | Month | Year Total | Open | Closed |
|--|--------------|-------------------|-------------|---------------|
| Rude & Discourteous Behavior | | 3 | | 3 |
| Improper Police Procedure | | 1 | | 1 |
| Excessive Force | | | | |
| Criminal Conduct | | | | |
| Civil Rights Violation | | | | |
| TOTAL | 0 | 4 | 0 | 4 |

There were no inquiries initiated during the month of July.

PRAB Complaints

| Nature of Complaint - PRAB Investigation | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | 2 | 1 | 1 | | | 1 | |
| Improper Police Procedure | 1 | 3 | 3 | | | | | |
| Excessive Force | | | | | | | | |
| Criminal Conduct | | | | | | | | |
| Civil Rights Violation | | | | | | | | |
| TOTAL | 1 | 5 | 4 | 1 | 0 | 0 | 1 | 0 |

PR2016-005: A complaint was received regarding the lack of follow-up by a detective on an investigation.

Prior year investigations

This section is to outline the status of all of last year's investigations, how many cases are open, how many are closed and the disposition of each closed case.

| 2015 Investigative Activity | 2015 Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|------------------------------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Citizen Complaints | 3 | 0 | 3 | 2 | 0 | 1 | 0 |
| Staff Investigations | 9 | 3 | 6 | 2 | 4 | 0 | 0 |
| Line Investigations | 1 | 0 | 1 | 0 | 1 | 0 | 0 |
| PRAB Investigations | 2 | 0 | 2 | 0 | 0 | 0 | 2 |
| Inquiries | 9 | 0 | 9 | | | | |
| TOTAL | 24 | 3 | 21 | 4 | 5 | 1 | 2 |

Use of Force

This section seeks to provide a summary of each incident that involved the Use of Force. There were four incidents involving use of force in July.

16004722: Officers responded to a domestic disturbance. Individual struck his girlfriend in the face. When being placed under arrest individual became hostile and officers had to bring him to the ground to get him under control.

16004728: Reports of an individual pointing a gun at neighbors resulted in the arrest of the suspect. Officers pointed their firearms at the suspect for their own safety.

16005111: Individual was making a scene, yelling profanities at establishment employees and throwing a bottle at an individual. Hands were placed on suspect to get him under control. Officers were spit on and suspect was bleeding profusely.

16005293: Call was received regarding a rabid squirrel that was causing concern. The order was given to place the animal out of its misery.

Administrative Audits

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

| Audits/ Inspections | Month Total | YTD Total | Prior YTD | % Change |
|-----------------------------|--------------------|------------------|------------------|-----------------|
| Audit by Policy | | 5 | 10 | 50% |
| Field Inspection | | | | |
| Roll Call Inspection | | | 1 | 100% |
| Detail Inspection | | | | |
| Out of Service Inspection | | | | |
| Audit due to Complaint | | | 3 | 100% |
| Call for Service Inspection | | | | |
| Operational Audit | | 4 | 3 | -33% |
| Risk Assessment Audit | | 1 | | |
| In-Service Inspection | | | | |
| Total | 0 | 10 | 17 | 41% |

There were no audits conducted during the month of July.

Performance Measures

This section provides a chart with updated figures for the current fiscal year’s performance measurements.

| FY17 Leadership Performance Measures by Month | Percentage of respondents who positively rated the professionalism of the officer's conduct | Percentage of respondents who positively rated the overall response of the police department | Percentage of incidents where a person was taken into custody and force was used |
|---|---|--|--|
| July | 80% | 80% | 4% |
| August | | | |
| September | | | |
| Q1 Total | | | |
| October | | | |
| November | | | |
| December | | | |
| Q2 Total | | | |
| January | | | |
| February | | | |
| March | | | |
| Q3 Total | | | |
| April | | | |
| May | | | |
| June | | | |
| Q4 Total | | | |

Respectfully,

Paul J. Ames
 Deputy Superintendent
 Professional Standards Unit



CITY OF CAMBRIDGE POLICE DEPARTMENT

INTEROFFICE CORRESPONDENCE

TO: Commissioner Christopher J. Burke **DATE:** September 8, 2016
FROM: Deputy Superintendent Paul J. Ames **REF:** Professional Standards Unit
SUBJECT: Monthly Report – August 2016

Sir:

The following are the monthly reports for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, inquiries, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections and also outlines the monthly performance measures for the unit.

Investigative Activity

This section will chart the total number of cases handled by the unit, and also subdivide the total number of cases into five (5) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

| Activity | Current Month | YTD Last Year | YTD This Year | % Change |
|----------------------|---------------|---------------|---------------|-------------|
| Citizen Complaints | 1 | 3 | 2 | -33% |
| Staff Investigations | 0 | 9 | 3 | -67% |
| Line Investigations | 1 | 1 | 3 | 200% |
| PRAB Investigations | 0 | 2 | 5 | 150% |
| Inquiries | 1 | 9 | 5 | -44% |
| TOTAL | 2 | 24 | 18 | -25% |

Types of Complaint/Investigation and Disposition

This section categorizes the particular types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations, inquiries, and

PRAB complaints. These charts show how many investigations are being conducted in each classification, how many cases are open, how many are closed and the disposition of each closed case. Additionally, a brief narrative is provided for all complaints in each classification received or initiated during the month.

Citizen Complaints

| Nature of Complaint - Citizens Complaint | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | 1 | 1 | | | | | |
| Improper Police Procedure | | | | | | | | |
| Excessive Force | | | | | | | | |
| Criminal Conduct | | | | | | | | |
| Civil Rights Violation | | | | | | | | |
| TOTAL | | 1 | 1 | 0 | 0 | 0 | 0 | 0 |

There were no citizen complaints received during the month of August.

Staff Investigations

| Nature of Complaint | Month | YTD Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | | | | | | | |
| Improper Police Procedure | | | | | | | | |
| Excessive Force | | | | | | | | |
| Criminal Conduct | | 2 | 2 | | | | | |
| Civil Rights Violation | | | | | | | | |
| Departmental Policy Violation (Various) | | 1 | | 1 | | 1 | | |
| TOTAL | 0 | 3 | 2 | 1 | 0 | 1 | 0 | 0 |

There were no staff investigations initiated in the month of August.

Line Investigations

| Nature of Complaint | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|--|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | 2 | | 2 | | 1 | 1 | |
| Sick Leave Violation | | | | | | | | |
| Court Time Violation | | | | | | | | |
| Tardiness Violation | | | | | | | | |
| Departmental Policy Violation (Duties) | 1 | 1 | 1 | | | | | |
| TOTAL | 1 | 3 | 1 | 2 | 0 | 1 | 1 | 0 |

LI2016-003: A line investigation was initiated at the Operations level regarding an officer not following proper investigation procedures.

Inquiries

| Nature of Complaint - Inquiries | Month | Year Total | Open | Closed |
|--|--------------|-------------------|-------------|---------------|
| Rude & Discourteous Behavior | 1 | 4 | | 4 |
| Improper Police Procedure | | 1 | | 1 |
| Excessive Force | | | | |
| Criminal Conduct | | | | |
| Civil Rights Violation | | | | |
| TOTAL | 1 | 5 | 0 | 5 |

IN2016-005: A conversation was had with officers regarding response to a call for service.

PRAB Complaints

| Nature of Complaint - PRAB Investigation | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | 2 | 1 | 1 | | | 1 | |
| Improper Police Procedure | | 3 | 3 | | | | | |
| Excessive Force | | | | | | | | |
| Criminal Conduct | | | | | | | | |
| Civil Rights Violation | | | | | | | | |
| TOTAL | 0 | 5 | 4 | 1 | 0 | 0 | 1 | 0 |

Prior year investigations

This section is to outline the status of all of last year's investigations, how many cases are open, how many are closed and the disposition of each closed case.

| 2015 Investigative Activity | 2015 Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|------------------------------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Citizen Complaints | 3 | 0 | 3 | 2 | 0 | 1 | 0 |
| Staff Investigations | 9 | 2 | 7 | 2 | 5 | 0 | 0 |
| Line Investigations | 1 | 0 | 1 | 0 | 1 | 0 | 0 |
| PRAB Investigations | 2 | 0 | 2 | 0 | 0 | 0 | 2 |
| Inquiries | 9 | 0 | 9 | | | | |
| TOTAL | 24 | 2 | 22 | 4 | 6 | 1 | 2 |

Use of Force

This section seeks to provide a summary of each incident that involved the Use of Force. There were five incidents involving use of force in August.

16005686: Officers had to take an individual to the ground when an individual they stopped matching the description of a suspect fled. Officers were involved in a brief foot pursuit before placing the individual under arrest.

16005739: While placing an individual under arrest, she bit an officer, causing him to deliver a palm heel strike and another officer to deliver a knee strike to have her submit to arrest.

16005853: Officers used a PR-24 and hands on maneuvers to disarm an individual who wanted to harm himself with a knife.

16005947: Officer needed to place suspect on the pavement until other units could arrive to assist, as individual was resisting him and he was alone at the time.

16006299: After an individual attempted to hang himself in the cell he became combative towards officers when he came to. Officers held his arms and legs to put cuffs on until medical arrived.

Administrative Audits

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

| Audits/ Inspections | Month Total | YTD Total | Prior YTD | % Change |
|-----------------------------|--------------------|------------------|------------------|-----------------|
| Audit by Policy | | 5 | 10 | 50% |
| Field Inspection | | | | |
| Roll Call Inspection | | | 1 | 100% |
| Detail Inspection | | | | |
| Out of Service Inspection | | | | |
| Audit due to Complaint | | | 3 | 100% |
| Call for Service Inspection | | | | |
| Operational Audit | | 4 | 3 | -33% |
| Risk Assessment Audit | | 1 | | |
| In-Service Inspection | | | | |
| Total | 0 | 10 | 17 | 41% |

There were no audits conducted during the month of August.

Performance Measures

This section provides a chart with updated figures for the current fiscal year's performance measurements.

| FY17 Leadership Performance Measures by Month | Percentage of respondents who positively rated the professionalism of the officer's conduct | Percentage of respondents who positively rated the overall response of the police department | Percentage of incidents where a person was taken into custody and force was used |
|---|--|---|---|
| July | 80% | 80% | 4% |
| August | | | |
| September | | | |
| Q1 Total | | | |
| October | | | |
| November | | | |
| December | | | |
| Q2 Total | | | |
| January | | | |
| February | | | |
| March | | | |
| Q3 Total | | | |
| April | | | |
| May | | | |
| June | | | |
| Q4 Total | | | |

Respectfully,

Paul J. Ames
Deputy Superintendent
Professional Standards Unit



CITY OF CAMBRIDGE POLICE DEPARTMENT

INTEROFFICE CORRESPONDENCE

TO: Commissioner Christopher J. Burke **DATE:** October 19, 2016
FROM: Deputy Superintendent Paul J. Ames **REF:** Professional Standards Unit
SUBJECT: Monthly Report – September 2016

Sir:

The following are the monthly reports for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, inquiries, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections and also outlines the monthly performance measures for the unit.

Investigative Activity

This section will chart the total number of cases handled by the unit, and also subdivide the total number of cases into five (5) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

| Activity | Current Month | YTD Last Year | YTD This Year | % Change |
|----------------------|---------------|---------------|---------------|-------------|
| Citizen Complaints | 0 | 3 | 1 | -67% |
| Staff Investigations | 0 | 9 | 3 | -67% |
| Line Investigations | 1 | 1 | 4 | 300% |
| PRAB Investigations | 0 | 2 | 5 | 150% |
| Inquiries | 0 | 9 | 5 | -44% |
| <i>TOTAL</i> | 1 | 24 | 18 | -25% |

Types of Complaint/Investigation and Disposition

This section categorizes the particular types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations, inquiries, and PRAB complaints. These charts show how many investigations are being conducted in each

classification, how many cases are open, how many are closed and the disposition of each closed case. Additionally, a brief narrative is provided for all complaints in each classification received or initiated during the month.

Citizen Complaints

| Nature of Complaint - Citizens Complaint | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | 1 | | 1 | | 1 | | |
| Improper Police Procedure | | 1 | 1 | | | | | |
| Excessive Force | | 0 | | | | | | |
| Criminal Conduct | | 0 | | | | | | |
| Civil Rights Violation | | 0 | | | | | | |
| TOTAL | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 |

There were no citizen complaints received during the month of September.

Staff Investigations

| Nature of Complaint - Staff Investigation | Month | YTD Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|--|--------------|------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | 0 | | | | | | |
| Improper Police Procedure | | 0 | | | | | | |
| Excessive Force | | 1 | 1 | | | | | |
| Criminal Conduct | | 2 | 2 | | | | | |
| Civil Rights Violation | | 0 | | | | | | |
| Departmental Policy Violation (Various) | | 1 | | | | | | |
| TOTAL | 0 | 4 | 3 | 0 | 0 | 0 | 0 | 0 |

There were no staff investigations initiated in the month of September.

Line Investigations

| Nature of Complaint - Line Investigation | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | 2 | | | | 1 | 1 | |
| Sick Leave Violation | | 0 | | | | | | |
| Court Time Violation | | 0 | | | | | | |
| Tardiness Violation | | 0 | | | | | | |
| Departmental Policy Violation (Duties) | 1 | 2 | 2 | | | | | |
| TOTAL | 1 | 4 | 2 | 0 | 0 | 1 | 1 | 0 |

LI2016-003: A line investigation was initiated at the Operations level regarding a crossing guard grabbing a cyclist by the arm.

Inquiries

| Nature of Complaint - Inquiries | Month | Year Total | Open | Closed |
|--|--------------|-------------------|-------------|---------------|
| Rude & Discourteous Behavior | | 4 | | 4 |
| Improper Police Procedure | | 1 | | 1 |
| Excessive Force | | | | |
| Criminal Conduct | | | | |
| Civil Rights Violation | | | | |
| TOTAL | 0 | 5 | 0 | 5 |

There were no inquiries initiated in the month of September.

PRAB Complaints

| Nature of Complaint - PRAB Investigation | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Inquiry |
|---|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|----------------|
| Rude & Discourteous Behavior | | 2 | 1 | 1 | | | 1 | |
| Improper Police Procedure | | 3 | 1 | 2 | 1 | 1 | | |
| Excessive Force | | 0 | | | | | | |
| Criminal Conduct | | 0 | | | | | | |
| Civil Rights Violation | | 0 | | | | | | |
| TOTAL | 0 | 5 | 2 | 3 | 1 | 1 | 1 | 0 |

Prior Year investigations

This section is to outline the status of all of last year's investigations, how many cases are open, how many are closed and the disposition of each closed case.

| 2015 Investigative Activity | 2015 Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|------------------------------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Citizen Complaints | 3 | 0 | 3 | 2 | 0 | 1 | 0 |
| Staff Investigations | 9 | 2 | 7 | 2 | 5 | 0 | 0 |
| Line Investigations | 1 | 0 | 1 | 0 | 1 | 0 | 0 |
| PRAB Investigations | 2 | 0 | 2 | 0 | 0 | 0 | 2 |
| Inquiries | 9 | 0 | 9 | | | | |
| TOTAL | 24 | 2 | 22 | 4 | 6 | 1 | 2 |

Use of Force

This section seeks to provide a summary of each incident that involved the Use of Force. There were eleven incidents involving use of force in September.

16006931: Officer grabbed a female exhibiting erratic behavior from stepping into an oncoming car. A struggle ensued in which female kicked and spat at officers who were trying to place her under arrest.

16006451: Officer pulled bicycle tire up and backwards, which caused this individual, who had an arrest warrant, to tip forward over the handlebars of the bicycle. Officer fell with this individual to the ground, preventing him from fleeing.

16006455: Individual was arrested for assault and battery on a police officer after striking an officer in the chest with his shoulder. Individual resisted arrest but was eventually handcuffed.

16006642: Officer responded for two males fighting. Officer grabbed one of the male's arms to place him under arrest. The individual resisted arrest.

16006643: Officer observed that 4-5 officers attempting to place resisting individual into custody. Officer removed his department issued OC spray from the holster. Officer yelled "Spray!," and delivered a 1-1.5 second burst of OC spray directly to individual's face.

16006644: Officers observed a crowd swinging arms at each other with the intent of striking one another. Officer drew his OC Spray, yelled "Spray", and discharged a 3 second burst of OC Spray at the faces of the individuals.

16006857: Officers responded for a well-being check for individual lying on the ground yelling expletives. Individual fled when officers began questioning. Individual then turned to "square-up" with officers and was taken down for safety.

16006905: Officers opened a black container belonging to the suspect and discovered there were drugs. Upon this discovery, suspect began to run. Officers pinned suspect to the wall and took him down.

16006923: Suspect became combative towards all the officers in the holding cell. Suspect, with closed fists, swung widely at officers. Officers had to take suspect down to avoid being assaulted.

16007152: After being placed into handcuffs, the suspect began complaining of an injury to his left ankle.

16007169: Suspect was arrested for armed robbery. While in custody, suspect threatened to spit on the officer. Officer took the suspect to the ground to avoid the saliva.

Administrative Audits

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

| Audits/ Inspections | Month Total | YTD Total | Prior YTD | % Change |
|-----------------------------|--------------------|------------------|------------------|-----------------|
| Audit by Policy | | 5 | 10 | 50% |
| Field Inspection | | 0 | | |
| Roll Call Inspection | | 0 | 1 | 100% |
| Detail Inspection | | 0 | | |
| Out of Service Inspection | | 0 | | |
| Audit due to Complaint | | 0 | 3 | 100% |
| Call for Service Inspection | | 0 | | |
| Operational Audit | | 4 | 3 | -33% |
| Risk Assessment Audit | | 1 | | |
| In-Service Inspection | | 0 | | |
| Total | 0 | 10 | 17 | 41% |

There were no audits conducted during the month of September.

Performance Measures

This section provides a chart with updated figures for the current fiscal year's performance measurements.

| FY17 Leadership Performance Measures by Month | Percentage of respondents who positively rated the professionalism of the officer's conduct | Percentage of respondents who positively rated the overall response of the police department | Percentage of incidents where a person was taken into custody and force was used |
|--|--|---|---|
| July | 80% | 80% | 4% |
| August | 89% | 88% | 11% |
| September | | | |
| Q1 Total | | | |
| October | | | |
| November | | | |
| December | | | |

| | | | |
|-----------------|--|--|--|
| Q2 Total | | | |
| January | | | |
| February | | | |
| March | | | |
| Q3 Total | | | |
| April | | | |
| May | | | |
| June | | | |
| Q4 Total | | | |

Respectfully,

Paul J. Ames
Deputy Superintendent
Professional Standards Unit



CITY OF CAMBRIDGE POLICE DEPARTMENT

INTEROFFICE CORRESPONDENCE

TO: Commissioner Christopher J. Burke **DATE:** November 29, 2016
FROM: Deputy Superintendent Paul J. Ames **REF:** Professional Standards Unit
SUBJECT: Monthly Report – October 2016

Sir:

The following are the monthly reports for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, inquiries, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections and also outlines the monthly performance measures for the unit.

Investigative Activity

This section will chart the total number of cases handled by the unit, and also subdivide the total number of cases into five (5) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

| Activity | Current Month | YTD Last Year | YTD This Year | % Change |
|----------------------|----------------------|----------------------|----------------------|-----------------|
| Citizen Complaints | 0 | 3 | 2 | -33% |
| Staff Investigations | 0 | 9 | 4 | -56% |
| Line Investigations | 0 | 1 | 4 | 300% |
| PRAB Investigations | 0 | 2 | 5 | 150% |
| Inquiries | 0 | 9 | 5 | -44% |
| TOTAL | 0 | 24 | 20 | -17% |

Types of Complaint/Investigation and Disposition

This section categorizes the particular types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations, inquiries, and PRAB complaints. These charts show how many investigations are being conducted in each classification, how many cases are open, how many are closed and the disposition of each closed case. Additionally, a brief narrative is provided for all complaints in each classification received or initiated during the month.

Citizen Complaints

| Nature of Complaint - Citizens Complaint | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | 1 | 1 | | | 1 | | |
| Improper Police Procedure | | 1 | | | | | | |
| Excessive Force | | 0 | | | | | | |
| Criminal Conduct | | 0 | | | | | | |
| Civil Rights Violation | | 0 | | | | | | |
| TOTAL | 0 | 2 | 1 | 0 | 0 | 1 | 0 | 0 |

There were no citizen complaints received during the month of October.

Staff Investigations

| Nature of Complaint - Staff Investigation | Month | YTD Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|--|--------------|------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | 0 | | | | | | |
| Improper Police Procedure | | 0 | | | | | | |
| Excessive Force | | 1 | | | | | | |
| Criminal Conduct | | 2 | 2 | | | | | |
| Civil Rights Violation | | 0 | | | | | | |
| Departmental Policy Violation (Various) | | 1 | | 1 | | 1 | | |
| TOTAL | 0 | 4 | 2 | 1 | 0 | 1 | 0 | 0 |

There were no staff investigations initiated in the month of October.

Line Investigations

| Nature of Complaint - Line Investigation | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | 2 | 2 | | | | | |
| Sick Leave Violation | | 0 | | | | | | |
| Court Time Violation | | 0 | | | | | | |
| Tardiness Violation | | 0 | | | | | | |
| Departmental Policy Violation (Duties) | | 2 | | 1 | | 1 | | |
| TOTAL | 0 | 4 | 2 | 1 | 0 | 1 | 0 | 0 |

There were no line investigations initiated in the month of October.

Inquiries

| Nature of Complaint - Inquiries | Month | Year Total | Open | Closed |
|--|--------------|-------------------|-------------|---------------|
| Rude & Discourteous Behavior | | 4 | | 4 |
| Improper Police Procedure | | 1 | | 1 |
| Excessive Force | | | | |
| Criminal Conduct | | | | |
| Civil Rights Violation | | | | |
| TOTAL | 0 | 5 | 0 | 5 |

There were no inquiries initiated in the month of October.

PRAB Complaints

| Nature of Complaint - PRAB Investigation | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Inquiry |
|--|-------|------------|------|--------|---------|---------------|--------------|---------|
| Rude & Discourteous Behavior | | 2 | 2 | | | | | |
| Improper Police Procedure | | 3 | | | | | | |
| Excessive Force | | 0 | | | | | | |
| Criminal Conduct | | 0 | | | | | | |
| Civil Rights Violation | | 0 | | | | | | |
| <i>TOTAL</i> | 0 | 5 | 2 | 0 | 0 | 0 | 0 | 0 |

There were no PRAB complaints issued in the month of October.

Prior Year Investigations

This section is to outline the status of all of last year's investigations, how many cases are open, how many are closed and the disposition of each closed case.

| 2015 Investigative Activity | 2015 Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|-----------------------------|------------|----------|-----------|----------|---------------|--------------|-----------|
| Citizen Complaints | 3 | 0 | 3 | 2 | 0 | 1 | 0 |
| Staff Investigations | 9 | 2 | 7 | 2 | 5 | 0 | 0 |
| Line Investigations | 1 | 0 | 1 | 0 | 1 | 0 | 0 |
| PRAB Investigations | 2 | 0 | 2 | 0 | 0 | 0 | 2 |
| Inquiries | 9 | 0 | 9 | | | | |
| <i>TOTAL</i> | 24 | 2 | 22 | 4 | 6 | 1 | 2 |

Use of Force

This section seeks to provide a summary of each incident that involved the Use of Force. There were six incidents involving use of force in October.

16007370: The officer grabbed the suspect's left arm and forced him to the ground after he tried to scale a fence. The suspect was not compliant with officer's orders to stop.

16007373: The officer drew his firearm, in self-defense, during a domestic violence call. He did not know the exact whereabouts of the suspect in the apartment, but heard him screaming aggressively. He encountered the suspect with his firearm pointed and then gave him verbal commands.

16007492: The suspect charged at officers during a call for service, punching and kicking them multiple times. One officer, in fear of her and her partner's safety, drew her weapon. The officers were then able to take down the suspect.

16007679: The officer ordered the suspect to put his hands behind his back. The suspect then advanced at officer, yelling and screaming. The officer then deployed his OC Spray on the suspect. The officer used his impact weapon to hold off the suspect until backup arrived.

16007719: The officers received a call for a person with a firearm. They drew their weapons at a male who matched description and carefully approached him. The officers then searched male for the weapon and safely secured it.

16007786: The officers responded to a residence for person making threats to hurt himself. The individual grabbed a chair as if to throw it at officers. The officers then tried to place individual into handcuffs for safety. When he resisted, he fell onto coffee table.

Administrative Audits

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

| Audits/ Inspections | Month Total | YTD Total | Prior YTD | % Change |
|-----------------------------|--------------------|------------------|------------------|-----------------|
| Audit by Policy | | 5 | 10 | 50% |
| Field Inspection | | 0 | | |
| Roll Call Inspection | | 0 | 1 | 100% |
| Detail Inspection | | 0 | | |
| Out of Service Inspection | | 0 | | |
| Audit due to Complaint | | 0 | 3 | 100% |
| Call for Service Inspection | | 0 | | |
| Operational Audit | | 4 | 3 | -33% |

| | | | | |
|-----------------------|----------|-----------|-----------|------------|
| Risk Assessment Audit | | 1 | | |
| In-Service Inspection | | 0 | | |
| Total | 0 | 10 | 17 | 41% |

There were no audits conducted during the month of October.

Performance Measures

This section provides a chart with updated figures for the current fiscal year's performance measurements.

| FY17 Leadership Performance Measures by Month | Percentage of respondents who positively rated the professionalism of the officer's conduct | Percentage of respondents who positively rated the overall response of the police department | Percentage of incidents where a person was taken into custody and force was used |
|---|---|--|--|
| July | 80% | 80% | 4% |
| August | 90% | 90% | 4% |
| September | 92% | 92% | 11% |
| Q1 Total | 89% | 89% | 7% |
| October | 93% | 93% | 6% |
| November | | | |
| December | | | |
| Q2 Total | | | |
| January | | | |
| February | | | |
| March | | | |
| Q3 Total | | | |
| April | | | |
| May | | | |
| June | | | |
| Q4 Total | | | |

Respectfully,

Paul J. Ames
 Deputy Superintendent
 Professional Standards Unit



CITY OF CAMBRIDGE POLICE DEPARTMENT

INTEROFFICE CORRESPONDENCE

TO: Commissioner Christopher J. Burke **DATE:** December 21, 2016
FROM: Deputy Superintendent Paul J. Ames **REF:** Professional Standards Unit
SUBJECT: Monthly Report – November 2016

Sir:

The following are the monthly reports for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, inquiries, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections and also outlines the monthly performance measures for the unit.

Investigative Activity

This section will chart the total number of cases handled by the unit, and also subdivide the total number of cases into five (5) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

| Activity | Current Month | YTD Last Year | YTD This Year | % Change |
|----------------------|----------------------|----------------------|----------------------|-----------------|
| Citizen Complaints | 0 | 3 | 2 | -33% |
| Staff Investigations | 0 | 9 | 4 | -56% |
| Line Investigations | 0 | 1 | 4 | 300% |
| PRAB Investigations | 0 | 2 | 5 | 150% |
| Inquiries | 0 | 9 | 5 | -44% |
| TOTAL | 0 | 24 | 20 | -17% |

Types of Complaint/Investigation and Disposition

This section categorizes the particular types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations, inquiries, and PRAB complaints. These charts show how many investigations are being conducted in each classification, how many cases are open, how many are closed and the disposition of each closed case. Additionally, a brief narrative is provided for all complaints in each classification received or initiated during the month.

Citizen Complaints

| Nature of Complaint - Citizens Complaint | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | 1 | 1 | | | | | |
| Improper Police Procedure | | 1 | | | | | | |
| Excessive Force | | 0 | | | | | | |
| Criminal Conduct | | 0 | | | | | | |
| Civil Rights Violation | | 0 | | | | | | |
| TOTAL | 0 | 2 | 1 | 0 | 0 | 0 | 0 | 0 |

There were no citizen complaints received during the month of November.

Staff Investigations

| Nature of Complaint - Staff Investigation | Month | YTD Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|--|--------------|------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | 0 | | | | | | |
| Improper Police Procedure | | 0 | | | | | | |
| Excessive Force | | 1 | | | | | | |
| Criminal Conduct | | 2 | 2 | | | | | |
| Civil Rights Violation | | 0 | | | | | | |
| Departmental Policy Violation (Various) | | 1 | | | | | | |
| TOTAL | 0 | 4 | 2 | 0 | 0 | 0 | 0 | 0 |

There were no staff investigations initiated in the month of November.

Line Investigations

| Nature of Complaint - Line Investigation | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | 2 | 2 | | | | | |
| Sick Leave Violation | | 0 | | | | | | |
| Court Time Violation | | 0 | | | | | | |
| Tardiness Violation | | 0 | | | | | | |
| Departmental Policy Violation (Duties) | | 2 | | 1 | | | | |
| <i>TOTAL</i> | 0 | 4 | 2 | 1 | 0 | 0 | 0 | 0 |

There were no line investigations initiated in the month of November.

Inquiries

| Nature of Complaint - Inquiries | Month | Year Total | Open | Closed |
|--|--------------|-------------------|-------------|---------------|
| Rude & Discourteous Behavior | | 4 | | 4 |
| Improper Police Procedure | | 1 | | 1 |
| Excessive Force | | | | |
| Criminal Conduct | | | | |
| Civil Rights Violation | | | | |
| <i>TOTAL</i> | 0 | 5 | 0 | 5 |

There were no inquiries initiated in the month of November.

PRAB Complaints

| Nature of Complaint - PRAB Investigation | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Inquiry |
|---|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|----------------|
| Rude & Discourteous Behavior | | 2 | | 1 | | | 1 | |
| Improper Police Procedure | | 3 | | 3 | 2 | 1 | | |
| Excessive Force | | 0 | | | | | | |
| Criminal Conduct | | 0 | | | | | | |
| Civil Rights Violation | | 0 | | | | | | |
| <i>TOTAL</i> | 0 | 5 | 0 | 4 | 2 | 1 | 1 | 0 |

There were no PRAB complaints issued in the month of November.

Prior Year Investigations

This section is to outline the status of all of last year's investigations, how many cases are open, how many are closed and the disposition of each closed case.

| 2015 Investigative Activity | 2015 Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|------------------------------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Citizen Complaints | 3 | 0 | 3 | 2 | 0 | 1 | 0 |
| Staff Investigations | 9 | 2 | 7 | 2 | 5 | 0 | 0 |
| Line Investigations | 1 | 0 | 1 | 0 | 1 | 0 | 0 |
| PRAB Investigations | 2 | 0 | 2 | 0 | 0 | 0 | 2 |
| Inquiries | 9 | 0 | 9 | | | | |
| <i>TOTAL</i> | 24 | 2 | 22 | 4 | 6 | 1 | 2 |

Use of Force

This section seeks to provide a summary of each incident that involved the Use of Force. There were six incidents involving use of force in November.

16007975: Officers arrested a suspect on an outstanding warrant. While in handcuffs, the suspect tried to grab an officer's fingers. He then attempted to kick the officer. Another officer used a takedown maneuver in self-defense.

16007995: An officer responded to Walgreens for an unconscious party. The officer awoke the party and asked him to leave. The party did not comply. The officer then attempted to escort the party out of the store but was slapped in the face. The officer used a takedown in self defense and to effect an arrest.

16008086: Officers identified a suspect on a call for an armed robbery. The officer ordered the suspect to get on his knees. The officer then grabbed used a takedown maneuver to effect a safe arrest.

16008139: A crowd of thousands refused to cooperate with officers by not leaving a cancelled event at the Galleria Mall. Members of the crowd were pushing their way into Champs, causing a hazard to themselves and others. Officers used OC Spray for compliance purposes.

16008214: An officer responded to a disturbance call at a nightclub. The party causing the disturbance became confrontational toward the officer. When he took a fighting stance with the officer, the officer placed the suspect under arrest. The suspect struggled with the officer, and the officer delivered knee strikes to the suspect.

16008550: Officers responded for a male who was in an altered mental state. EMS was called to transport him to the hospital. The male was uncooperative getting in to the ambulance and combative with officers. Officer used a takedown maneuver to restrain the male.

Administrative Audits

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

| Audits/ Inspections | Month Total | YTD Total | Prior YTD | % Change |
|----------------------------|--------------------|------------------|------------------|-----------------|
| Audit by Policy | 1 | 6 | 10 | 40% |
| Field Inspection | | 0 | | |
| Roll Call Inspection | | 0 | 1 | 100% |
| Detail Inspection | | 0 | | |
| Out of Service Inspection | | 0 | | |
| Audit due to Complaint | | 0 | 3 | 100% |

| | | | | |
|-----------------------------|---|----|----|------|
| Call for Service Inspection | | 0 | | |
| Operational Audit | | 4 | 3 | -33% |
| Risk Assessment Audit | | 1 | | |
| In-Service Inspection | | 0 | | |
| Total | 1 | 11 | 17 | 35% |

There was one audit initiated during the month of November. This was to ensure the department is adhering to its policy on ICE Detainers. This audit is ongoing.

Performance Measures

This section provides a chart with updated figures for the current fiscal year’s performance measurements.

| FY17 Leadership Performance Measures by Month | Percentage of respondents who positively rated the professionalism of the officer's conduct | Percentage of respondents who positively rated the overall response of the police department | Percentage of incidents where a person was taken into custody and force was used |
|---|---|--|--|
| July | 80% | 80% | 4% |
| August | 90% | 90% | 4% |
| September | 92% | 92% | 11% |
| Q1 Total | 89% | 89% | 7% |
| October | 93% | 93% | 6% |
| November | 95% | 95% | 4% |
| December | | | |
| Q2 Total | | | |
| January | | | |
| February | | | |
| March | | | |
| Q3 Total | | | |
| April | | | |
| May | | | |
| June | | | |
| Q4 Total | | | |

Respectfully,

Paul J. Ames
Deputy Superintendent
Professional Standards Unit



CITY OF CAMBRIDGE POLICE DEPARTMENT

INTEROFFICE CORRESPONDENCE

TO: Commissioner Brent B. Larrabee **DATE:** February 2, 2017
FROM: Deputy Superintendent Paul J. Ames **REF:** Professional Standards Unit
SUBJECT: Monthly Report – December 2016

Sir:

The following are the monthly reports for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, inquiries, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections and also outlines the monthly performance measures for the unit.

Investigative Activity

This section will chart the total number of cases handled by the unit, and also subdivide the total number of cases into five (5) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

| Activity | Current Month | YTD Last Year | YTD This Year | % Change |
|----------------------|----------------------|----------------------|----------------------|-----------------|
| Citizen Complaints | 0 | 3 | 2 | -33% |
| Staff Investigations | 0 | 9 | 5 | -44% |
| Line Investigations | 0 | 1 | 4 | 300% |
| PRAB Investigations | 0 | 2 | 4 | 100% |
| Inquiries | 0 | 9 | 5 | -44% |
| TOTAL | 0 | 24 | 20 | -17% |

Types of Complaint/Investigation and Disposition

This section categorizes the particular types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations, inquiries, and PRAB complaints. These charts show how many investigations are being conducted in each classification, how many cases are open, how many are closed and the disposition of each closed case. Additionally, a brief narrative is provided for all complaints in each classification received or initiated during the month.

Citizen Complaints

| Nature of Complaint – Citizens Complaint | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | 1 | 1 | | | | | |
| Improper Police Procedure | | 1 | 1 | | | | | |
| Excessive Force | | 0 | | | | | | |
| Criminal Conduct | | 0 | | | | | | |
| Civil Rights Violation | | 0 | | | | | | |
| <i>TOTAL</i> | 0 | 2 | 2 | 0 | 0 | 0 | 0 | 0 |

There were no citizen complaints initiated in the month of December.

Staff Investigations

| Nature of Complaint - Staff Investigation | Month | YTD Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|--|--------------|------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | 1 | 1 | | | | | |
| Improper Police Procedure | | 0 | | | | | | |
| Excessive Force | | 1 | | 1 | 1 | | | |
| Criminal Conduct | | 2 | 1 | 1 | | 1 | | |
| Civil Rights Violation | | 0 | | | | | | |
| Departmental Policy Violation (Various) | | 1 | | 1 | | 1 | | |
| <i>TOTAL</i> | 0 | 5 | 2 | 3 | 1 | 2 | 0 | 0 |

There were no staff investigations initiated in the month of December.

Line Investigations

| Nature of Complaint – Line Investigation | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | 2 | | 2 | | 1 | 1 | |
| Sick Leave Violation | | 0 | | | | | | |
| Court Time Violation | | 0 | | | | | | |
| Tardiness Violation | | 0 | | | | | | |
| Departmental Policy Violation (Duties) | | 2 | | 2 | | 2 | | |
| <i>TOTAL</i> | 0 | 4 | 0 | 4 | 0 | 3 | 1 | 0 |

There were no line investigations initiated in the month of December.

Inquiries

| Nature of Complaint - Inquiries | Month | Year Total | Open | Closed |
|--|--------------|-------------------|-------------|---------------|
| Rude & Discourteous Behavior | | 4 | | 4 |
| Improper Police Procedure | | 1 | | 1 |
| Excessive Force | | | | |
| Criminal Conduct | | | | |
| Civil Rights Violation | | | | |
| <i>TOTAL</i> | 0 | 5 | 0 | 5 |

There were no inquiries initiated in the month of December.

PRAB Complaints

| Nature of Complaint - PRAB Investigation | Month | Year Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|---|--------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Rude & Discourteous Behavior | | 1 | | 1 | | | | 1 |
| Improper Police Procedure | | 3 | | 3 | 3 | 1 | | |
| Excessive Force | | 0 | | | | | | |
| Criminal Conduct | | 0 | | | | | | |
| Civil Rights Violation | | 0 | | | | | | |
| <i>TOTAL</i> | 0 | 4 | 2 | 4 | 3 | 1* | 0 | 1 |

There were no PRAB complaints received in the month of December.

**One PRAB complaint had findings of both substantiated and cleared.*

Prior Year Investigations

This section is to outline the status of all of last year's investigations, how many cases are open, how many are closed and the disposition of each closed case.

| 2015 Investigative Activity | 2015 Total | Open | Closed | Cleared | Substantiated | Inconclusive | Withdrawn |
|------------------------------------|-------------------|-------------|---------------|----------------|----------------------|---------------------|------------------|
| Citizen Complaints | 3 | 1 | 2 | 1 | 0 | 1 | 0 |
| Staff Investigations | 9 | 2 | 7 | 2 | 5 | 2 | 0 |
| Line Investigations | 2 | 0 | 2 | 0 | 2 | 0 | 0 |
| PRAB Investigations | 2 | 0 | 2 | 0 | 0 | 0 | 2 |
| Inquiries | 9 | 0 | 9 | | | | |
| <i>TOTAL</i> | 25 | 3 | 22 | 3 | 7 | 2* | 2 |

**Two of last year's staff investigations had findings of both substantiated and inconclusive.*

Use of Force

This section seeks to provide a summary of each incident that involved the Use of Force. There were six incidents in the month of December.

16008853 - Officers responded to assist with the arrest of an individual who punched another officer in the face. The female spit on an officer and actively resisted attempts to arrest.

16008964 - Officers interacted with individual who wanted to turn himself in. Individual was intoxicated and threw a punch after officers tried to verbally reason with him. Officer employed knee strike after individual became very aggressive and continued to resist.

16009123 – Officer responded to a call regarding a sick animal that was causing concern. The order was given to place the animal out of its misery.

16009207 – Individual displayed aggressive behavior towards bank staff and was asked to leave the premises. She refused to leave and resisted officer attempts to restrain and arrest her.

16009252 – Officers attempted to remove unwanted individual from building. Intoxicated individual refused to comply with verbal demands. She attempted to pull away from officers and was taken to the ground in order to effect arrest.

16009349 – Individual suspected of shoplifting became defensive and resisted arrest. She lost her balance at some point and fell onto the ground, enabling officers to effect arrest.

Administrative Audits

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

| Audits/ Inspections | Month Total | Prior YTD | YTD Total | % Change |
|-----------------------------|--------------------|------------------|------------------|-----------------|
| Audit by Policy | | 10 | 6 | -40% |
| Field Inspection | | | 0 | |
| Roll Call Inspection | | 1 | 0 | -100% |
| Detail Inspection | | | 0 | |
| Out of Service Inspection | | | 0 | |
| Audit due to Complaint | | 3 | 0 | -100% |
| Call for Service Inspection | | | 0 | |
| Operational Audit | | 3 | 4 | 33% |
| Risk Assessment Audit | | | 1 | |
| In-Service Inspection | | | 0 | |
| Total | 0 | 17 | 11 | -35% |

No audits were initiated in the month of December.

Performance Measures

This section provides a chart with updated figures for the current fiscal year's performance measurements.

| FY17 Leadership Performance Measures by Month | Percentage of respondents who positively rated the professionalism of the officer's conduct | Percentage of respondents who positively rated the overall response of the police department | Percentage of incidents where a person was taken into custody and force was used |
|---|--|---|---|
| July | 80% | 80% | 4% |
| August | 90% | 90% | 4% |
| September | 92% | 92% | 11% |
| Q1 Total | 87% | 87% | 6% |
| October | 93% | 93% | 6% |
| November | 95% | 95% | 4% |
| December | 100% | 100% | 7% |
| Q2 Total | 96% | 96% | 6% |
| January | | | |
| February | | | |
| March | | | |
| Q3 Total | | | |
| April | | | |
| May | | | |
| June | | | |
| Q4 Total | | | |

Respectfully,

Paul J. Ames
 Deputy Superintendent
 Professional Standards Unit