



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner Brent B. Larrabee                      **DATE:** February 27, 2017  
**FROM:** Deputy Superintendent Paul J. Ames                      **REF:** Professional Standards Unit  
**SUBJECT:** Monthly Report – January 2017

Sir:

The following are the monthly reports for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, inquiries, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections and also outlines the monthly performance measures for the unit.

### Investigative Activity

This section will chart the total number of cases handled by the unit, and also subdivide the total number of cases into five (5) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

<b>Activity</b>	<b>Current Month</b>	<b>YTD Last Year</b>	<b>YTD This Year</b>	<b>% Change</b>
Citizen Complaints	0	0	0	
Staff Investigations	0	1	0	-100%
Line Investigations	0	0	0	
PRAB Investigations	2	1	2	100%
Inquiries	0	2	0	-100%
<b>TOTAL</b>	<b>2</b>	<b>4</b>	<b>2</b>	<b>-50%</b>



There were no staff investigations initiated in the month of January.

***Line Investigations***

<b>Nature of Complaint – Line Investigation</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior								
Sick Leave Violation								
Court Time Violation								
Tardiness Violation								
Departmental Policy Violation (Duties)								
<b><i>TOTAL</i></b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

There were no line investigations initiated in the month of January.

***Inquiries***

<b>Nature of Complaint - Inquiries</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>
Rude & Discourteous Behavior				
Improper Police Procedure				
Excessive Force				
Criminal Conduct				
Civil Rights Violation				
<b><i>TOTAL</i></b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

There were no inquiries initiated in the month of January.

***PRAB Complaints***

<b>Nature of Complaint - PRAB Investigation</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	1	1	1					
Improper Police Procedure	1	1	1					
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
<b><i>TOTAL</i></b>	<b>2</b>	<b>2</b>	<b>2</b>					

*PR2016-005* – An investigation was conducted after a complaint was received from PRAB regarding the improper/inadequate investigation of a detective.

*PR2017-001* – An investigation was conducted after a complaint was received from PRAB regarding the rude and discourteous behavior of officers during an incident.

**Prior Year Investigations**

This section is to outline the status of all of last year’s investigations, how many cases are open, how many are closed and the disposition of each closed case.

<b>2016 Investigative Activity</b>	<b>2016 Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Citizen Complaints	2	2	0				
Staff Investigations	5	2	3	1	2		
Line Investigations	4	0	4		3	1	
PRAB Investigations	4	0	4	3	1		1
Inquiries	5	0	5				
<b><i>TOTAL</i></b>	<b>20</b>	<b>4</b>	<b>16</b>	<b>4</b>	<b>6*</b>	<b>1</b>	<b>1</b>

*\*One PRAB complaint had findings of both substantiated and cleared.*

**Use of Force**

This section seeks to provide a summary of each incident that involved the Use of Force. There were six incidents in the month of January.

*17000016* – An individual was arrested outside of Payless for multiple warrants. He refused to cooperate with the booking process. Officers guided the individual into the cell with their hands.

*17000208* – Officer responded to a call of a motor vehicle driving recklessly and refusing to stop. Officer chased the individual on foot. He appeared to be intoxicated or high on some substance. Individual was wrestled to the ground after becoming combative.

*17000285* – An unruly guest was removed from a hotel and then returned and assaulted someone with a cellphone. The individual shoved officer and resisted attempts to be placed in handcuffs.

*17000297* – Individual was arrested after he refused several requests to leave the Galleria mall. He resisted arrest and struck an officer in the chest. The individual was aggressive and violent. Officer required additional assistance to keep individual down and effect arrest.

*17000452* – Individual was combative during courtesy booking process. Resisted when officers tried to transfer position. Individual kicked one officer in the chest. Officers were able to secure his feet with ankle shackles.

*17000542* – Officers engaged in a short struggle with an individual who refused to leave an establishment and resisted arrest. Individual was defensive and argumentative.

**Administrative Audits**

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

<b>Audits/ Inspections</b>	<b>Month Total</b>	<b>Prior YTD</b>	<b>YTD Total</b>	<b>% Change</b>
Audit by Policy	1	1	1	0%
Field Inspection				
Roll Call Inspection				
Detail Inspection				
Out of Service Inspection				
Audit due to Complaint				
Call for Service Inspection				
Operational Audit	1	1	1	0%
Risk Assessment Audit				
In-Service Inspection				

Total	2	2	2	0%
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AU2016-012 – An audit was conducted in response to an incident at the Galleria Mall.

AU2016-013 – An audit of the property room was conducted per Policy #810.

**Performance Measures**

This section provides a chart with updated figures for the current fiscal year’s performance measurements.

FY17 Leadership Performance Measures by Month	Percentage of respondents who positively rated the professionalism of the officer's conduct	Percentage of respondents who positively rated the overall response of the police department	Percentage of incidents where a person was taken into custody and force was used
July	80%	80%	4%
August	90%	90%	4%
September	92%	92%	11%
<b>Q1 Total</b>	<b>87%</b>	<b>87%</b>	<b>6%</b>
October	93%	93%	6%
November	95%	95%	4%
December	100%	100%	7%
<b>Q2 Total</b>	<b>92%</b>	<b>92%</b>	<b>6%</b>
January	100%	100%	7%
February			
March			
<b>Q3 Total</b>			
April			
May			
June			
<b>Q4 Total</b>			

Respectfully,

Paul J. Ames  
Deputy Superintendent  
Professional Standards Unit



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner Brent B. Larrabee                      **DATE:** March 21, 2017  
**FROM:** Deputy Superintendent Paul J. Ames                      **REF:** Professional Standards Unit  
**SUBJECT:** Monthly Report – February 2017

Sir:

The following are the monthly reports for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, inquiries, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections and also outlines the monthly performance measures for the unit.

### Investigative Activity

This section will chart the total number of cases handled by the unit, and also subdivide the total number of cases into five (5) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

<b>Activity</b>	<b>Current Month</b>	<b>YTD Last Year</b>	<b>YTD This Year</b>	<b>% Change</b>
Citizen Complaints	0	0	0	
Staff Investigations	0	2	0	-100%
Line Investigations	0	0	0	
PRAB Investigations	0	1	2	100%
Inquiries	0	3	0	-100%
<b>TOTAL</b>	<b>0</b>	<b>6</b>	<b>2</b>	<b>-50%</b>





There were no staff investigations initiated in the month of February.

***Line Investigations***

<b>Nature of Complaint – Line Investigation</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior								
Sick Leave Violation								
Court Time Violation								
Tardiness Violation								
Departmental Policy Violation (Duties)								
<b><i>TOTAL</i></b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

There were no line investigations initiated in the month of February.

***Inquiries***

<b>Nature of Complaint - Inquiries</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>
Rude & Discourteous Behavior				
Improper Police Procedure				
Excessive Force				
Criminal Conduct				
Civil Rights Violation				
<b><i>TOTAL</i></b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

There were no inquiries initiated in the month of February.

***PRAB Complaints***

<b>Nature of Complaint - PRAB Investigation</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior		1	1					
Improper Police Procedure		1	1					
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
<b><i>TOTAL</i></b>		2	2					

There were no PRAB complaints received in the month of February.

**Prior Year Investigations**

This section is to outline the status of all of last year's investigations, how many cases are open, how many are closed and the disposition of each closed case.

<b>2016 Investigative Activity</b>	<b>2016 Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Citizen Complaints	2	2	0				
Staff Investigations	5	2	3	1	2		
Line Investigations	4	0	4		3	1	
PRAB Investigations	4	0	4	3	1		1
Inquiries	5	0	5				
<b><i>TOTAL</i></b>	<b>20</b>	<b>4</b>	<b>16</b>	<b>4</b>	<b>6*</b>	<b>1</b>	<b>1</b>

*\*One PRAB complaint had findings of both substantiated and cleared.*

**Use of Force**

This section seeks to provide a summary of each incident that involved the Use of Force. There were five incidents in the month of February.

*17000730* – An intoxicated individual was arrested for causing a public disturbance and becoming combative with officers.

*17000776* – Individual was told that he would not have access to a sold-out show. He then became confrontational and grabbed the officer before being taken down to the ground.

*17000903* – Officers witnessed an individual arguing with a security guard. When they approached the male, he became combative, trying to assault the officers. Individual resisted numerous officer attempts to place him in handcuffs.

*17001060* – Officers attempted to find an individual a place to stay for the night. Individual became violent and combative, biting and kicking officers. A short struggle took place before he could be taken down and placed under arrest.

*17001074* – Individual became belligerent when asked to leave an establishment. She yelled and swore at officers and damaged business property.

**Administrative Audits**

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

<b>Audits/ Inspections</b>	<b>Month Total</b>	<b>Prior YTD</b>	<b>YTD Total</b>	<b>% Change</b>
Audit by Policy	1	1	2	100%
Field Inspection				
Roll Call Inspection				
Detail Inspection				
Out of Service Inspection				
Audit due to Complaint				
Call for Service Inspection				
Operational Audit		1	1	0%
Risk Assessment Audit		1		
In-Service Inspection				
<b>Total</b>	<b>1</b>	<b>3</b>	<b>3</b>	<b>0%</b>

*AU2017-001* – An audit of Holding Facility in person well-being checks was conducted per Policy No. 660.

**Performance Measures**

This section provides a chart with updated figures for the current fiscal year's performance measurements.

FY17 Leadership Performance Measures by Month	Percentage of respondents who positively rated the professionalism of the officer's conduct	Percentage of respondents who positively rated the overall response of the police department	Percentage of incidents where a person was taken into custody and force was used
July	80%	80%	4%
August	90%	90%	4%
September	92%	92%	11%
<b>Q1 Total</b>	<b>87%</b>	<b>87%</b>	<b>6%</b>
October	93%	93%	6%
November	95%	95%	4%
December	100%	100%	7%
<b>Q2 Total</b>	<b>92%</b>	<b>92%</b>	<b>6%</b>
January	100%	100%	7%
February	100%	100%	6%
March			
<b>Q3 Total</b>			
April			
May			
June			
<b>Q4 Total</b>			

Respectfully,

Paul J. Ames  
Deputy Superintendent  
Professional Standards Unit



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner Brent B. Larrabee                      **DATE:** April 26, 2017  
**FROM:** Deputy Superintendent Paul J. Ames                      **REF:** Professional Standards Unit  
**SUBJECT:** Monthly Report – March 2017

Sir:

The following are the monthly reports for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, inquiries, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections and also outlines the monthly performance measures for the unit.

### Investigative Activity

This section will chart the total number of cases handled by the unit, and also subdivide the total number of cases into five (5) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

<b>Activity</b>	<b>Current Month</b>	<b>YTD Last Year</b>	<b>YTD This Year</b>	<b>% Change</b>
Citizen Complaints	0	0	0	
Staff Investigations	0	2	0	-100%
Line Investigations	0	1	0	
PRAB Investigations	1	3	3	0%
Inquiries	0	4	0	-100%
<b><i>TOTAL</i></b>	<b>1</b>	<b>10</b>	<b>3</b>	<b>-70%</b>



There were no staff investigations initiated in the month of March.

***Line Investigations***

<b>Nature of Complaint – Line Investigation</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior								
Sick Leave Violation								
Court Time Violation								
Tardiness Violation								
Departmental Policy Violation (Duties)								
<b><i>TOTAL</i></b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

There were no line investigations initiated in the month of March.

***Inquiries***

<b>Nature of Complaint - Inquiries</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>
Rude & Discourteous Behavior				
Improper Police Procedure				
Excessive Force				
Criminal Conduct				
Civil Rights Violation				
<b><i>TOTAL</i></b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

There were no inquiries initiated in the month of March.

***PRAB Complaints***

<b>Nature of Complaint - PRAB Investigation</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior		1	1					
Improper Police Procedure	1	2	2					
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
<b><i>TOTAL</i></b>		3	3					

*PR2017-002* – An investigation was conducted after a complaint was received from PRAB regarding the inadequate investigation of a detective.

**Prior Year Investigations**

This section is to outline the status of all of last year’s investigations, how many cases are open, how many are closed and the disposition of each closed case.

<b>2016 Investigative Activity</b>	<b>2016 Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Citizen Complaints	2	2	0				
Staff Investigations	5	2	3	1	2		
Line Investigations	4	0	4		3	1	
PRAB Investigations	4	0	4	3	1		1
Inquiries	5	0	5				
<b><i>TOTAL</i></b>	<b>20</b>	<b>4</b>	<b>16</b>	<b>4</b>	<b>6*</b>	<b>1</b>	<b>1</b>

*\*One PRAB complaint had findings of both substantiated and cleared.*



**Use of Force**

This section seeks to provide a summary of each incident that involved the Use of Force. There were three incidents in the month of March.

*17001717* – Two parties stole a motor vehicle. When approached by the officer, the driver refused to get out of the vehicle. Officer then opened vehicle door and pointed firearm in order to get the parties to comply and to effect an arrest.

*17001750* – Individual was operating under the influence of alcohol. He performed poorly on the field sobriety test and refused to comply with officer demands.

*17001910* – Officers responded to a call of a stolen motor vehicle. They drew their weapons as they ordered the four occupants to exit the vehicle so they could be placed in handcuffs.

**Administrative Audits**

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

<b>Audits/ Inspections</b>	<b>Month Total</b>	<b>Prior YTD</b>	<b>YTD Total</b>	<b>% Change</b>
Audit by Policy	1	2	3	50%
Field Inspection				
Roll Call Inspection				
Detail Inspection				
Out of Service Inspection				
Audit due to Complaint				
Call for Service Inspection				
Operational Audit		1	1	0%
Risk Assessment Audit		1		
In-Service Inspection				
<b>Total</b>	<b>1</b>	<b>4</b>	<b>4</b>	<b>0%</b>

*AU2017-002* – An annual audit was conducted of all arrests for disorderly conduct in 2016 in accordance with Policy #442 Disorderly Conduct Guidelines.

**Performance Measures**

This section provides a chart with updated figures for the current fiscal year’s performance measurements.

FY17 Leadership Performance Measures by Month	Percentage of respondents who positively rated the professionalism of the officer's conduct	Percentage of respondents who positively rated the overall response of the police department	Percentage of incidents where a person was taken into custody and force was used
July	80%	80%	4%
August	90%	90%	4%
September	92%	92%	11%
<b>Q1 Total</b>	<b>87%</b>	<b>87%</b>	<b>6%</b>
October	93%	93%	6%
November	95%	95%	4%
December	100%	100%	7%
<b>Q2 Total</b>	<b>92%</b>	<b>92%</b>	<b>6%</b>
January	100%	100%	7%
February	100%	100%	6%
March	100%	100%	3%
<b>Q3 Total</b>			
April			
May			
June			
<b>Q4 Total</b>			

Respectfully,

Paul J. Ames  
 Deputy Superintendent  
 Professional Standards Unit



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner Brent B. Larrabee                      **DATE:** May 30, 2017  
**FROM:** Deputy Superintendent Paul J. Ames                      **REF:** Professional Standards Unit  
**SUBJECT:** Monthly Report – April 2017

Sir:

The following are the monthly reports for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, inquiries, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections and also outlines the monthly performance measures for the unit.

### Investigative Activity

This section will chart the total number of cases handled by the unit, and also subdivide the total number of cases into five (5) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

<b>Activity</b>	<b>Current Month</b>	<b>YTD Last Year</b>	<b>YTD This Year</b>	<b>% Change</b>
Citizen Complaints	0	2	0	100%
Staff Investigations	1	2	1	50%
Line Investigations	1	1	1	0%
PRAB Investigations	0	3	3	0%
Inquiries	1	4	1	75%
<b>TOTAL</b>	<b>3</b>	<b>12</b>	<b>6</b>	<b>50%</b>

**Types of Complaint/Investigation and Disposition**

This section categorizes the particular types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations, inquiries, and PRAB complaints. These charts show how many investigations are being conducted in each classification, how many cases are open, how many are closed and the disposition of each closed case. Additionally, a brief narrative is provided for all complaints in each classification received or initiated during the month.

***Citizen Complaints***

<b>Nature of Complaint – Citizens Complaint</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
<b><i>TOTAL</i></b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

There were no citizen complaints initiated in the month of April.

***Staff Investigations***

<b>Nature of Complaint - Staff Investigation</b>	<b>Month</b>	<b>YTD Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
Departmental Policy Violation (Various)	1	1	1					
<b><i>TOTAL</i></b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

*SI2017-001* – A staff investigation was initiated regarding an allegation of inappropriate comments and behaviors relative to an officer.

***Line Investigations***

<b>Nature of Complaint – Line Investigation</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	1	1	1					
Sick Leave Violation								
Court Time Violation								
Tardiness Violation								
Departmental Policy Violation (Duties)								
<b><i>TOTAL</i></b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

*LI2017-001* – A line investigation was initiated by the Traffic Unit in regards to a negative encounter between an officer and a citizen.

***Inquiries***

<b>Nature of Complaint - Inquiries</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>
Rude & Discourteous Behavior				
Improper Police Procedure	1	1	1	
Excessive Force				
Criminal Conduct				
Civil Rights Violation				
<b><i>TOTAL</i></b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>0</b>

*IN2017-001* – An inquiry was conducted regarding an officer’s actions while responding to a call for service.

***PRAB Complaints***

<b>Nature of Complaint - PRAB Investigation</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior		1	1					
Improper Police Procedure		2	2					
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
<b><i>TOTAL</i></b>	0	3	3					

There were no PRAB investigations initiated during the month of April.

**Prior Year Investigations**

This section is to outline the status of all of last year's investigations, how many cases are open, how many are closed and the disposition of each closed case.

<b>2016 Investigative Activity</b>	<b>2016 Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Citizen Complaints	2	2	0				
Staff Investigations	5	2	3	1	2		
Line Investigations	4	0	4		3	1	
PRAB Investigations	4	0	4	3	1		1
Inquiries	5	0	5				
<b><i>TOTAL</i></b>	<b>20</b>	<b>4</b>	<b>16</b>	<b>4</b>	<b>6*</b>	<b>1</b>	<b>1</b>

*\*One PRAB complaint had findings of both substantiated and cleared.*

### Use of Force

This section seeks to provide a summary of each incident that involved the Use of Force. There were seven incidents in the month of April.

17002247 – An individual was caught shoplifting from a retail store. The woman refused to cooperate with officers and began acting out of control. She actively resisted arrest and engaged in a brief struggle with officers while they attempted to place her in handcuffs.

17002329 – An individual with a warrant engaged in a foot pursuit. He ignored officer demands to stop running. Eventually the officer tackled the man to the ground in order to prevent him from escaping. Once he was stopped, the man was placed in handcuffs without further incident.

17002421 – Officers engaged in a foot pursuit after a man fled the scene after crashing a stolen motor vehicle. Multiple officers chased the individual. It was not until the man failed to successfully jump a fence that he stopped running and officers were able to effect an arrest.

17002441 – [REDACTED] 41 § 97D [REDACTED]  
[REDACTED] At first the man complied with officer demands, however, he then refused to get on the ground, which resulted in the need for a takedown.

17002494 – [REDACTED] (26)(c) [REDACTED] A brief struggle ensued and officers used several types of force to restrain the man for safety.

17002556 – A woman got into a dispute with her husband that turned physical. She was very aggressive, hitting him and throwing things at him. She was not cooperative when officers separated the two and she had to be taken down to the ground.

17002748 – Officer responded to a call of a man assaulting and sexually accosting a store employee. The suspect was aggravated and hit the officer with a trash can lid. The officer was eventually able to wrestle the man to the ground with help from security.

### Administrative Audits

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

<b>Audits/ Inspections</b>	<b>Month Total</b>	<b>Prior YTD</b>	<b>YTD Total</b>	<b>% Change</b>
Audit by Policy		6	3	50%
Field Inspection				

Roll Call Inspection				
Detail Inspection				
Out of Service Inspection				
Audit due to Complaint				
Call for Service Inspection				
Operational Audit		1	1	0%
Risk Assessment Audit		1		100%
In-Service Inspection				
Total		8	4	50%

**Performance Measures**

This section provides a chart with updated figures for the current fiscal year’s performance measurements.

FY17 Leadership Performance Measures by Month	Percentage of respondents who positively rated the professionalism of the officer's conduct	Percentage of respondents who positively rated the overall response of the police department	Percentage of incidents where a person was taken into custody and force was used
July	80%	80%	4%
August	90%	90%	4%
September	92%	92%	11%
<b>Q1 Total</b>	<b>87%</b>	<b>87%</b>	<b>6%</b>
October	93%	93%	6%
November	95%	95%	4%
December	100%	100%	7%
<b>Q2 Total</b>	<b>92%</b>	<b>92%</b>	<b>6%</b>
January	100%	100%	7%
February	100%	100%	6%
March	100%	100%	3%
<b>Q3 Total</b>	<b>95%</b>	<b>95%</b>	<b>6%</b>
April	100%	100%	9%
May			
June			
<b>Q4 Total</b>			

Respectfully,

Paul J. Ames  
 Deputy Superintendent  
 Professional Standards Unit





# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner Brent B. Larrabee                      **DATE:** July 3, 2017  
**FROM:** Deputy Superintendent Paul J. Ames                      **REF:** Professional Standards Unit  
**SUBJECT:** Monthly Report – May 2017

Sir:

The following are the monthly reports for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, inquiries, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections and also outlines the monthly performance measures for the unit.

### Investigative Activity

This section will chart the total number of cases handled by the unit, and also subdivide the total number of cases into five (5) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

<b>Activity</b>	<b>Current Month</b>	<b>YTD Last Year</b>	<b>YTD This Year</b>	<b>% Change</b>
Citizen Complaints	0	2	0	100%
Staff Investigations	0	2	1	50%
Line Investigations	1	1	2	100%
PRAB Investigations	0	4	3	25%
Inquiries	0	4	1	75%
<b>TOTAL</b>	<b>1</b>	<b>13</b>	<b>7</b>	<b>46%</b>

**Types of Complaint/Investigation and Disposition**

This section categorizes the particular types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations, inquiries, and PRAB complaints. These charts show how many investigations are being conducted in each classification, how many cases are open, how many are closed and the disposition of each closed case. Additionally, a brief narrative is provided for all complaints in each classification received or initiated during the month.

***Citizen Complaints***

<b>Nature of Complaint – Citizens Complaint</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
<b><i>TOTAL</i></b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

There were no citizen complaints initiated in the month of May.

***Staff Investigations***

<b>Nature of Complaint - Staff Investigation</b>	<b>Month</b>	<b>YTD Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
Departmental Policy Violation (Various)		1	1					
<b><i>TOTAL</i></b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

There were no staff investigations initiated in the month of May.

***Line Investigations***

<b>Nature of Complaint – Line Investigation</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	1	2	2					
Sick Leave Violation								
Court Time Violation								
Tardiness Violation								
Departmental Policy Violation (Duties)								
<b>TOTAL</b>	1	2	2	0	0	0	0	0

*LI2017-002* – A line investigation was initiated by the Traffic Unit in regards to a rude and discourteous complaint against a traffic supervisor.

***Inquiries***

<b>Nature of Complaint - Inquiries</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>
Rude & Discourteous Behavior				
Improper Police Procedure		1	1	
Excessive Force				
Criminal Conduct				
Civil Rights Violation				
<b>TOTAL</b>	0	1	1	0

There were no inquiries initiated in the month of May.

***PRAB Complaints***

Nature of Complaint - PRAB Investigation	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior		1	1					
Improper Police Procedure		2	2					
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
<b><i>TOTAL</i></b>	0	3	3					

There were no PRAB investigations initiated during the month of May.

**Prior Year Investigations**

This section is to outline the status of all of last year's investigations, how many cases are open, how many are closed and the disposition of each closed case.

2016 Investigative Activity	2016 Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Citizen Complaints	2	2	0				
Staff Investigations	5	2	3	1	2		
Line Investigations	4	0	4		3	1	
PRAB Investigations	4	0	4	3	1		1
Inquiries	5	0	5				
<b><i>TOTAL</i></b>	<b>20</b>	<b>4</b>	<b>16</b>	<b>4</b>	<b>6*</b>	<b>1</b>	<b>1</b>

*\*One PRAB complaint had findings of both substantiated and cleared.*

**Use of Force**

This section seeks to provide a summary of each incident that involved the Use of Force. There were four incidents in the month of May.

*17003056* – Officers responded to assist in stopping a motor vehicle. The driver exited the vehicle and ran towards officers. Officers took down the individual and after a brief struggle were able to place him in handcuffs.

*17003066* – Officers smelled burnt marijuana coming from a motor vehicle driving in front of them. Lights and sirens were activated but the driver refused to stop. Finally the car came to a stop and the passenger, who was observed smoking an unknown substance, got out the car and officers effected an arrest.

*17003264* – An officer observed an individual cut the lock off of a “bait bicycle” and ride away on it. The officer exited his vehicle and was on foot. He used the hands technique to stop the individual, out of concern that he would get away from him.

*17003364* – During the booking process, an individual began to tense up and refused to comply with officers while they were trying to search him. Officers had to gain control of the man’s wrists and guide him to the wall in order to complete the search.

### **Administrative Audits**

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

<b>Audits/ Inspections</b>	<b>Month Total</b>	<b>Prior YTD</b>	<b>YTD Total</b>	<b>% Change</b>
Audit by Policy		7	4	43%
Field Inspection				
Roll Call Inspection				
Detail Inspection				
Out of Service Inspection				
Audit due to Complaint				
Call for Service Inspection				
Operational Audit		1	1	0%
Risk Assessment Audit		1		
In-Service Inspection				
<b>Total</b>		<b>9</b>	<b>5</b>	<b>44%</b>

### **Performance Measures**

This section provides a chart with updated figures for the current fiscal year's performance measurements.

FY17 Leadership Performance Measures by Month	Percentage of respondents who positively rated the professionalism of the officer's conduct	Percentage of respondents who positively rated the overall response of the police department	Percentage of incidents where a person was taken into custody and force was used
July	80%	80%	4%
August	90%	90%	4%
September	92%	92%	11%
<b>Q1 Total</b>	<b>87%</b>	<b>87%</b>	<b>6%</b>
October	93%	93%	6%
November	95%	95%	4%
December	100%	100%	7%
<b>Q2 Total</b>	<b>92%</b>	<b>92%</b>	<b>6%</b>
January	100%	100%	7%
February	100%	100%	6%
March	100%	100%	3%
<b>Q3 Total</b>	<b>95%</b>	<b>95%</b>	<b>6%</b>
April	100%	100%	9%
May	100%	67%	4%
June			
<b>Q4 Total</b>			

Respectfully,

Paul J. Ames  
 Deputy Superintendent  
 Professional Standards Unit



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner Brent B. Larrabee                      **DATE:** August 7, 2017  
**FROM:** Deputy Superintendent Paul J. Ames                      **REF:** Professional Standards Unit  
**SUBJECT:** Monthly Report – June 2017

Sir:

The following are the monthly reports for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, inquiries, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections and also outlines the monthly performance measures for the unit.

### Investigative Activity

This section will chart the total number of cases handled by the unit, and also subdivide the total number of cases into five (5) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

<b>Activity</b>	<b>Current Month</b>	<b>YTD Last Year</b>	<b>YTD This Year</b>	<b>% Change</b>
Citizen Complaints	0	2	0	100%
Staff Investigations	1	2	2	0%
Line Investigations	0	2	2	0%
PRAB Investigations	1	4	4	0%
Inquiries	0	4	1	75%
<b>TOTAL</b>	<b>2</b>	<b>14</b>	<b>9</b>	<b>36%</b>

**Types of Complaint/Investigation and Disposition**

This section categorizes the particular types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations, inquiries, and PRAB complaints. These charts show how many investigations are being conducted in each classification, how many cases are open, how many are closed and the disposition of each closed case. Additionally, a brief narrative is provided for all complaints in each classification received or initiated during the month.

***Citizen Complaints***

<b>Nature of Complaint – Citizens Complaint</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
<b><i>TOTAL</i></b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

There were no citizen complaints initiated in the month of June.

***Staff Investigations***

<b>Nature of Complaint - Staff Investigation</b>	<b>Month</b>	<b>YTD Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
Departmental Policy Violation (Various)	1	2	2					
<b><i>TOTAL</i></b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>



SI2017-002 – A staff investigation was initiated relative to an incident that was reported to the Watertown Police involving an officer.

**Line Investigations**

<b>Nature of Complaint – Line Investigation</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	0	2	2					
Sick Leave Violation								
Court Time Violation								
Tardiness Violation								
Departmental Policy Violation (Duties)								
<b>TOTAL</b>	0	2	2	0	0	0	0	0

There were no line investigations initiated in the month of June.

**Inquiries**

<b>Nature of Complaint - Inquiries</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>
Rude & Discourteous Behavior				
Improper Police Procedure		1	1	
Excessive Force				
Criminal Conduct				
Civil Rights Violation				
<b>TOTAL</b>	0	1	1	0

There were no inquiries initiated in the month of June.

***PRAB Complaints***

<b>Nature of Complaint - PRAB Investigation</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior		1		1				1*
Improper Police Procedure	1	3	2	1	1			
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
<b><i>TOTAL</i></b>	1	4	2	2	1			

***\*Investigation closed – alternative resolution***

*PR2017-003* – An investigation was conducted after a complaint was received from PRAB regarding a false arrest and officers’ use of force.

**Prior Year Investigations**

This section is to outline the status of all of last year’s investigations, how many cases are open, how many are closed and the disposition of each closed case.

<b>2016 Investigative Activity</b>	<b>2016 Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Citizen Complaints	2	1	1	1			
Staff Investigations	5	2	3	1	2		
Line Investigations	4	0	4		3	1	
PRAB Investigations	4	0	4	3	1		1
Inquiries	5	0	5				
<b><i>TOTAL</i></b>	<b>20</b>	<b>3</b>	<b>17</b>	<b>5</b>	<b>6*</b>	<b>1</b>	<b>1</b>

*\*One PRAB complaint had findings of both substantiated and cleared.*

### **Use of Force**

This section seeks to provide a summary of each incident that involved the Use of Force. There were eight incidents in the month of June.

*17003763* – A man was verbally and physically abusive towards officers during the booking process. He was banging his head on the plexiglass. Officers strapped the man to a chair for his own safety and to prevent injury.

*17003912* – A man escaped from the hospital after being admitted on a pink slip. He was very combative with officers and refused to go back to the hospital. He positioned himself as if he was going to fight the officers but they were eventually able to take him down.

*17003976* – An officer assisted in a foot pursuit. The male involved ignored demands to stop running. Officer eventually caught up to the individual and engaged in a brief struggle until he was able to get the man in handcuffs.

*17004083* – A juvenile male was placed under arrest after he failed to stop for police after committing a bicycle violation. He attempted to flee but was subdued moments after and placed into handcuffs.

*17004122* – A man was observed shoplifting from a retail establishment. He attempted to choke loss prevention employees when he was caught. When officers arrived, the man was on the floor refusing to comply with demands. After utilizing his PR-24, the officer on the scene was able to effect an arrest.

*17004242* – An individual refused to leave an establishment, even after multiple requests from officers. He became violent with officers and resisted them. Multiple units responded to the scene, as all officers involved were needed to effect an arrest.

*17004297* – Officers engaged in a foot pursuit after a man stole a bicycle. Officers believed that the man may have had a weapon on his person as he was observed reaching into his backpack for something. Both officers on scene drew their service weapons and then placed the man in handcuffs.

*17004324* – A man was arrested on a warrant. He was very combative with officers and was trying to give himself self-inflicted injuries.

### **Administrative Audits**

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

<b>Audits/ Inspections</b>	<b>Month Total</b>	<b>Prior YTD</b>	<b>YTD Total</b>	<b>% Change</b>
Audit by Policy	1	7	5	29%
Field Inspection				
Roll Call Inspection				
Detail Inspection				
Out of Service Inspection				
Audit due to Complaint				
Call for Service Inspection				
Operational Audit	1	1	2	100%
Risk Assessment Audit		1		
In-Service Inspection				
<b>Total</b>	<b>2</b>	<b>9</b>	<b>7</b>	<b>22%</b>

**Performance Measures**

This section provides a chart with updated figures for the current fiscal year's performance measurements.

FY17 Leadership Performance Measures by Month	Percentage of respondents who positively rated the professionalism of the officer's conduct	Percentage of respondents who positively rated the overall response of the police department	Percentage of incidents where a person was taken into custody and force was used
July	80%	80%	4%
August	90%	90%	4%
September	92%	92%	11%
<b>Q1 Total</b>	<b>87%</b>	<b>87%</b>	<b>6%</b>
October	93%	93%	6%
November	95%	95%	4%
December	100%	100%	7%
<b>Q2 Total</b>	<b>92%</b>	<b>92%</b>	<b>6%</b>
January	100%	100%	7%
February	100%	100%	6%
March	100%	100%	3%
<b>Q3 Total</b>	<b>95%</b>	<b>95%</b>	<b>6%</b>
April	100%	100%	9%
May	100%	67%	4%
June	100%	100%	8%
<b>Q4 Total</b>	<b>96%</b>	<b>93%</b>	<b>6%</b>

Respectfully,

Paul J. Ames  
Deputy Superintendent  
Professional Standards Unit



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner Branville G. Bard, Jr.      **DATE:** August 30, 2017  
**FROM:** Deputy Superintendent Paul J. Ames      **REF:** Professional Standards Unit  
**SUBJECT:** Monthly Report – July 2017

Sir:

The following are the monthly reports for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, inquiries, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections and also outlines the monthly performance measures for the unit.

### Investigative Activity

This section will chart the total number of cases handled by the unit, and also subdivide the total number of cases into five (5) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

Activity	Current Month	YTD Last Year	YTD This Year	% Change
Citizen Complaints	0	2	0	100%
Staff Investigations	0	4	2	50%
Line Investigations	0	2	2	0%
PRAB Investigations	0	4	4	0%
Inquiries	0	4	1	75%
<b>TOTAL</b>	<b>0</b>	<b>16</b>	<b>9</b>	<b>44%</b>

**Types of Complaint/Investigation and Disposition**

This section categorizes the particular types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations, inquiries, and PRAB complaints. These charts show how many investigations are being conducted in each classification, how many cases are open, how many are closed and the disposition of each closed case. Additionally, a brief narrative is provided for all complaints in each classification received or initiated during the month.

***Citizen Complaints***

<b>Nature of Complaint – Citizens Complaint</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
<b><i>TOTAL</i></b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

There were no citizen complaints initiated in the month of July.

***Staff Investigations***

<b>Nature of Complaint - Staff Investigation</b>	<b>Month</b>	<b>YTD Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
Departmental Policy Violation (Various)		2	2					
<b><i>TOTAL</i></b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

There were no staff investigations initiated in the month of July.

***Line Investigations***

<b>Nature of Complaint – Line Investigation</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior		2	2					
Sick Leave Violation								
Court Time Violation								
Tardiness Violation								
Departmental Policy Violation (Duties)								
<b><i>TOTAL</i></b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

There were no line investigations initiated in the month of July.

***Inquiries***

<b>Nature of Complaint - Inquiries</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>
Rude & Discourteous Behavior				
Improper Police Procedure		1	1	
Excessive Force				
Criminal Conduct				
Civil Rights Violation				
<b><i>TOTAL</i></b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>

There were no inquiries initiated in the month of July.

***PRAB Complaints***



Nature of Complaint - PRAB Investigation	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior		1		1				1*
Improper Police Procedure		3	2	1	1			
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
<b>TOTAL</b>	0	4	2	2	1			

***\*Investigation closed – alternative resolution***

There were no PRAB investigations initiated in the month of July.

**Prior Year Investigations**

This section is to outline the status of all of last year’s investigations, how many cases are open, how many are closed and the disposition of each closed case.

2016 Investigative Activity	2016 Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Citizen Complaints	2	1	1	1			
Staff Investigations	5	2	3	1	2		
Line Investigations	4	0	4		3	1	
PRAB Investigations	4	0	4	3	1		1
Inquiries	5	0	5				
<b>TOTAL</b>	<b>20</b>	<b>3</b>	<b>17</b>	<b>5</b>	<b>6*</b>	<b>1</b>	<b>1</b>

*\*One PRAB complaint had findings of both substantiated and cleared.*

## **Use of Force**

This section seeks to provide a summary of each incident that involved the Use of Force. There were nine incidents in the month of July.

*17004583* – Officers responded to a residence for a mental health interaction. Upon arrival, officers observed a male standing on an open laptop talking to himself and not answering any questions. The male was unwilling to go to the hospital, as suggested by officers. In order to keep everyone safe, officers forced the male into a prone position so he could be handcuffed.

*17004627* – Several men were observed fighting. Officers ran down the street, demanding the individuals to stop fighting but they did not comply. One of the men was thought to have a knife on his person and was holding it up to the neck of another man (weapon later identified as a screwdriver). Both officers on scene pointed their service weapons and used the takedown/prone technique to place the suspect in handcuffs.

*17004757* – Officers engaged in a foot pursuit with a man who had several warrants out for his arrest. Officers were unsure if the man had a weapon on his person so they pointed their firearms in order to effect an arrest. Once on the ground, the individual did not comply with demands to turn on his stomach so he had to be placed in a prone position.

*17004957* – A woman with suicidal tendencies was verbally abusive and uncooperative with officers when they suggested she go to a hospital. The sergeant on scene decided the woman would go by way of a section 12. When officers tried to handcuff her, she kept making her body go limp to avoid going to the hospital. All officers on scene assisted and were able to get the woman in handcuffs and into an ambulance.

*17005019* – Officers responded to a call for an agitated male on a bicycle. When officers observed the suspect male, they requested for him to get off the bicycle. The individual did not comply with the demands and continued to ignore the officers on scene. When officers caught up to the male, he actively resisted and struck an officer in the arm/hand area. Several use of force techniques were employed in order to get the man in handcuffs, including the use of OC spray.

*17005038* – A man was driving straight towards an officer on scene and did not appear as though he was going to stop. The officer drew his service weapon and told the man to exit the vehicle. The man complied without further incident and was placed into handcuffs.

*17005163* – Officers responded to multiple reports of a verbal argument between a male and a female. The male involved was believed to have been drinking, as his eyes were bloodshot and he smelled of alcohol. As officers were preparing to administer a field sobriety test, the male tried to flee but fell and injured himself on the sidewalk. Officers were able to tackle him and effect an arrest.

17005166 – An officer responded to a report of a fight. The officer saw two males walking together, one of which was intoxicated and combative. The individual began yelling expletives at the officer and spit on him. The officer tried to get the man to cooperate several times but to no avail. Force had to be used to effect an arrest.

17005238 – An officer fired two rounds into the chest of a rabid raccoon to put the animal out of its misery.

**Administrative Audits**

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

<b>Audits/ Inspections</b>	<b>Month Total</b>	<b>Prior YTD</b>	<b>YTD Total</b>	<b>% Change</b>
Audit by Policy	1	7	6	14%
Field Inspection				
Roll Call Inspection				
Detail Inspection				
Out of Service Inspection				
Audit due to Complaint				
Call for Service Inspection				
Operational Audit		1	2	100%
Risk Assessment Audit		1		
In-Service Inspection				
<b>Total</b>	<b>1</b>	<b>9</b>	<b>8</b>	<b>22%</b>

**Performance Measures**

This section provides a chart with updated figures for the current fiscal year’s performance measurements.

<b>FY18 Leadership Performance Measures by Month</b>	<b>Percentage of respondents who positively rated the professionalism of the officer's conduct</b>	<b>Percentage of respondents who positively rated the overall response of the police department</b>	<b>Percentage of incidents where a person was taken into custody and force was used</b>
July	100%	100%	7%
August			
September			
<b>Q1 Total</b>			
October			

November			
December			
<b>Q2 Total</b>			
January			
February			
March			
<b>Q3 Total</b>			
April			
May			
June			
<b>Q4 Total</b>			

Respectfully,

Paul J. Ames  
Deputy Superintendent  
Professional Standards Unit



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner Branville G. Bard, Jr.      **DATE:** September 13, 2017  
**FROM:** Deputy Superintendent Paul J. Ames      **REF:** Professional Standards Unit  
**SUBJECT:** Monthly Report – August 2017

Sir:

The following are the monthly reports for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, inquiries, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections and also outlines the monthly performance measures for the unit.

### Investigative Activity

This section will chart the total number of cases handled by the unit, and also subdivide the total number of cases into five (5) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

Activity	Current Month	YTD Last Year	YTD This Year	% Change
Citizen Complaints	0	2	0	-100%
Staff Investigations	0	4	2	-50%
Line Investigations	0	3	2	-33%
PRAB Investigations	0	4	4	0%
Inquiries	0	5	1	-80%
<b>TOTAL</b>	<b>0</b>	<b>18</b>	<b>9</b>	<b>-50%</b>

**Types of Complaint/Investigation and Disposition**

This section categorizes the particular types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations, inquiries, and PRAB complaints. These charts show how many investigations are being conducted in each classification, how many cases are open, how many are closed and the disposition of each closed case. Additionally, a brief narrative is provided for all complaints in each classification received or initiated during the month.

***Citizen Complaints***

<b>Nature of Complaint – Citizens Complaint</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
<b><i>TOTAL</i></b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

There were no citizen complaints initiated in the month of August.

***Staff Investigations***

<b>Nature of Complaint - Staff Investigation</b>	<b>Month</b>	<b>YTD Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
Departmental Policy Violation (Various)		2	2					
<b><i>TOTAL</i></b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

There were no staff investigations initiated in the month of August.

***Line Investigations***

<b>Nature of Complaint – Line Investigation</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior		2	2					
Sick Leave Violation								
Court Time Violation								
Tardiness Violation								
Departmental Policy Violation (Duties)								
<b><i>TOTAL</i></b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

There were no line investigations initiated in the month of August.

***Inquiries***

<b>Nature of Complaint - Inquiries</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>
Rude & Discourteous Behavior				
Improper Police Procedure		1		1
Excessive Force				
Criminal Conduct				
Civil Rights Violation				
<b><i>TOTAL</i></b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>

There were no inquiries initiated in the month of August.

***PRAB Complaints***

Nature of Complaint - PRAB Investigation	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior		1		1				1*
Improper Police Procedure		3	2	1	1			
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
<b>TOTAL</b>	0	4	2	2	1			

***\*Investigation closed – alternative resolution***

There were no PRAB investigations initiated in the month of August.

**Prior Year Investigations**

This section is to outline the status of all of last year’s investigations, how many cases are open, how many are closed and the disposition of each closed case.

2016 Investigative Activity	2016 Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Citizen Complaints	2	1	1	1			
Staff Investigations	5	2	3	1	2		
Line Investigations	4	0	4		3	1	
PRAB Investigations	4	0	4	3	1		1
Inquiries	5	0	5				
<b>TOTAL</b>	<b>20</b>	<b>3</b>	<b>17</b>	<b>5</b>	<b>6*</b>	<b>1</b>	<b>1</b>

*\*One PRAB complaint had findings of both substantiated and cleared.*



**Use of Force**

This section seeks to provide a summary of each incident that involved the Use of Force. There were three incidents in the month of August.

*17005397* – Detectives were conducting a drug investigation and stopped a motor vehicle that was suspected of making a drug delivery. The female operator refused to unlock/open the motor vehicle doors for the officers on scene. She was observed chewing the heroin that she had on her person. To prevent her from ingesting it, an officer used his impact weapon and struck the window. Other officers attempted to hold the woman’s jaw so she would not be able to swallow the drugs, but she clenched her jaw so tightly that they could not stop her in time.

*17006018* – Officers responded to a report of an assault in progress. When they arrived on scene, they saw another officer trying to place an individual in handcuffs. This man was flailing his arms around and yelling out racial obscenities. He refused to calm down and became increasingly violent with officers. He was taken to the ground and placed under arrest.

*17006135* – A woman was getting in the way of EMT personnel trying to assist an individual who was not feeling well. She was exhibiting violent behavior and making it difficult for those on scene to do their jobs. After a short struggle, the officer (with assistance from the EMT) got the woman into handcuffs.

**Administrative Audits**

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

<b>Audits/ Inspections</b>	<b>Month Total</b>	<b>Prior YTD</b>	<b>YTD Total</b>	<b>% Change</b>
Audit by Policy	2	7	8	14%
Field Inspection				
Roll Call Inspection				
Detail Inspection				
Out of Service Inspection				
Audit due to Complaint				
Call for Service Inspection				
Operational Audit		1	2	100%
Risk Assessment Audit		1		
In-Service Inspection				
<b>Total</b>	<b>2</b>	<b>9</b>	<b>10</b>	<b>11%</b>

**Performance Measures**

This section provides a chart with updated figures for the current fiscal year’s performance measurements.

FY18 Leadership Performance Measures by Month	Percentage of respondents who positively rated the professionalism of the officer's conduct	Percentage of respondents who positively rated the overall response of the police department	Percentage of incidents where a person was taken into custody and force was used
July	100%	100%	7%
August	100%	100%	2%
September			
<b>Q1 Total</b>			
October			
November			
December			
<b>Q2 Total</b>			
January			
February			
March			
<b>Q3 Total</b>			
April			
May			
June			
<b>Q4 Total</b>			

Respectfully,

Paul J. Ames  
 Deputy Superintendent  
 Professional Standards Unit



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner Branville G. Bard, Jr.      **DATE:** October 3, 2017  
**FROM:** Deputy Superintendent Paul J. Ames      **REF:** Professional Standards Unit  
**SUBJECT:** Monthly Report – September 2017

Sir:

The following are the monthly reports for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, inquiries, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections and also outlines the monthly performance measures for the unit.

### Investigative Activity

This section will chart the total number of cases handled by the unit, and also subdivide the total number of cases into five (5) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

Activity	Current Month	YTD Last Year	YTD This Year	% Change
Citizen Complaints	0	2	0	-100%
Staff Investigations	0	4	2	-50%
Line Investigations	0	4	2	-50%
PRAB Investigations	0	4	4	0%
Inquiries	0	5	1	-80%
<b>TOTAL</b>	<b>0</b>	<b>19</b>	<b>9</b>	<b>-53%</b>

**Types of Complaint/Investigation and Disposition**

This section categorizes the particular types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations, inquiries, and PRAB complaints. These charts show how many investigations are being conducted in each classification, how many cases are open, how many are closed and the disposition of each closed case. Additionally, a brief narrative is provided for all complaints in each classification received or initiated during the month.

***Citizen Complaints***

<b>Nature of Complaint – Citizens Complaint</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
<b><i>TOTAL</i></b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

There were no citizen complaints initiated in the month of September.

***Staff Investigations***

<b>Nature of Complaint - Staff Investigation</b>	<b>Month</b>	<b>YTD Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
Departmental Policy Violation (Various)		2	2					
<b><i>TOTAL</i></b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

There were no staff investigations initiated in the month of September.

***Line Investigations***

<b>Nature of Complaint – Line Investigation</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior		2	2					
Sick Leave Violation								
Court Time Violation								
Tardiness Violation								
Departmental Policy Violation (Duties)								
<b><i>TOTAL</i></b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

There were no line investigations initiated in the month of September.

***Inquiries***

<b>Nature of Complaint - Inquiries</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>
Rude & Discourteous Behavior				
Improper Police Procedure		1		1
Excessive Force				
Criminal Conduct				
Civil Rights Violation				
<b><i>TOTAL</i></b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>

There were no inquiries initiated in the month of September.

***PRAB Complaints***

Nature of Complaint - PRAB Investigation	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior		1		1				1*
Improper Police Procedure		3	2	1	1			
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
<b>TOTAL</b>	0	4	2	2	1			

***\*Investigation closed – alternative resolution***

There were no PRAB investigations initiated in the month of September.

**Prior Year Investigations**

This section is to outline the status of all of last year’s investigations, how many cases are open, how many are closed and the disposition of each closed case.

2016 Investigative Activity	2016 Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Citizen Complaints	2	1	1	1			
Staff Investigations	5	2	3	1	2		
Line Investigations	4	0	4		3	1	
PRAB Investigations	4	0	4	3	1		1
Inquiries	5	0	5				
<b>TOTAL</b>	<b>20</b>	<b>3</b>	<b>17</b>	<b>5</b>	<b>6*</b>	<b>1</b>	<b>1</b>

*\*One PRAB complaint had findings of both substantiated and cleared.*

**Use of Force**

This section seeks to provide a summary of each incident that involved the Use of Force. There were four incidents in the month of September.

*17006308* – Officers were on a prisoner watch at a hospital. The prisoner began causing a disturbance and acting violently towards the officers on scene. He got close to their faces and began to yell and throw punches. Officers tried to create distance between themselves and the prisoner. Eventually, an impact weapon had to be used to get the individual under control.

*17006520* – Officers responded to a report of a disturbance from a motor vehicle crash. The man on scene was hostile and combative upon his initial interaction with the officers. He was yelling obscenities and behaving erratically, causing officers to be concerned about the safety of others nearby. He refused to comply with demands and officers had to use force to get him to settle down.

*17006582* – A man suspected of shoplifting fled the scene when officers approached him. Instead of stopping when he was ordered to, he continued to run in order to avoid being caught. Officers caught up to him eventually, but he actively resisted attempted to be placed in handcuffs. He was finally forced into a prone position and brought to the station for booking.

*17006589* – An officer observed two suspects who fit the description for a larceny that had just taken place. The individuals were acting suspiciously and ran when the officer approached them. One fled the scene while the other was apprehended. A brief struggle ensued as the officer tried to handcuff the suspect. He eventually calmed down and the officer was able to effect an arrest.

**Administrative Audits**

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

<b>Audits/ Inspections</b>	<b>Month Total</b>	<b>Prior YTD</b>	<b>YTD Total</b>	<b>% Change</b>
Audit by Policy		7	8	14%
Field Inspection				
Roll Call Inspection				
Detail Inspection				
Out of Service Inspection				
Audit due to Complaint				
Call for Service Inspection				
Operational Audit		1	2	100%
Risk Assessment Audit		1	0	-100%

In-Service Inspection				
Total	0	9	10	11%

**Performance Measures**

This section provides a chart with updated figures for the current fiscal year’s performance measurements.

FY18 Leadership Performance Measures by Month	Percentage of respondents who positively rated the professionalism of the officer's conduct	Percentage of respondents who positively rated the overall response of the police department	Percentage of incidents where a person was taken into custody and force was used
July	100%	100%	7%
August	100%	100%	2%
September	100%	100%	3%
<b>Q1 Total</b>	<b>100%</b>	<b>100%</b>	<b>4%</b>
October			
November			
December			
<b>Q2 Total</b>			
January			
February			
March			
<b>Q3 Total</b>			
April			
May			
June			
<b>Q4 Total</b>			

Respectfully,

Paul J. Ames  
 Deputy Superintendent  
 Professional Standards Unit





# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner Branville G. Bard, Jr.      **DATE:** November 8, 2017  
**FROM:** Deputy Superintendent Paul J. Ames      **REF:** Professional Standards Unit  
**SUBJECT:** Monthly Report – October 2017

Sir:

The following are the monthly reports for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, inquiries, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections and also outlines the monthly performance measures for the unit.

### Investigative Activity

This section will chart the total number of cases handled by the unit, and also subdivide the total number of cases into five (5) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

Activity	Current Month	YTD Last Year	YTD This Year	% Change
Citizen Complaints	0	2	0	-100%
Staff Investigations	0	5	2	-60%
Line Investigations	0	4	2	-50%
PRAB Investigations	0	4	4	0%
Inquiries	0	5	1	-80%
<b>TOTAL</b>	<b>0</b>	<b>20</b>	<b>9</b>	<b>-55%</b>

**Types of Complaint/Investigation and Disposition**

This section categorizes the particular types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations, inquiries, and PRAB complaints. These charts show how many investigations are being conducted in each classification, how many cases are open, how many are closed and the disposition of each closed case. Additionally, a brief narrative is provided for all complaints in each classification received or initiated during the month.

***Citizen Complaints***

<b>Nature of Complaint – Citizens Complaint</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
<b><i>TOTAL</i></b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

There were no citizen complaints initiated in the month of October.

***Staff Investigations***

<b>Nature of Complaint - Staff Investigation</b>	<b>Month</b>	<b>YTD Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
Departmental Policy Violation (Various)		2	2					
<b><i>TOTAL</i></b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

There were no staff investigations initiated in the month of October.

***Line Investigations***

<b>Nature of Complaint – Line Investigation</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior		2	2					
Sick Leave Violation								
Court Time Violation								
Tardiness Violation								
Departmental Policy Violation (Duties)								
<b><i>TOTAL</i></b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

There were no line investigations initiated in the month of October.

***Inquiries***

<b>Nature of Complaint - Inquiries</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>
Rude & Discourteous Behavior				
Improper Police Procedure		1		1
Excessive Force				
Criminal Conduct				
Civil Rights Violation				
<b><i>TOTAL</i></b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>

There were no inquiries initiated in the month of October.

***PRAB Complaints***

<b>Nature of Complaint - PRAB Investigation</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior		1		1				1*
Improper Police Procedure		3	2	1	1			
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
<b><i>TOTAL</i></b>	0	4	2	2	1			1

***\*Investigation closed – alternative resolution***

There were no PRAB investigations initiated in the month of October.

**Prior Year Investigations**

This section is to outline the status of all of last year’s investigations, how many cases are open, how many are closed and the disposition of each closed case.

<b>2016 Investigative Activity</b>	<b>2016 Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Citizen Complaints	2	1	1	1			
Staff Investigations	5	2	3	1	2		
Line Investigations	4	0	4		3	1	
PRAB Investigations	4	0	4	3	1		1
Inquiries	5	0	5				
<b><i>TOTAL</i></b>	<b>20</b>	<b>3</b>	<b>17</b>	<b>5</b>	<b>6*</b>	<b>1</b>	<b>1</b>

*\*One PRAB complaint had findings of both substantiated and cleared.*

### **Use of Force**

This section seeks to provide a summary of each incident that involved the Use of Force. There were twelve incidents in the month of October.

*17006979* – Officers responded to a call for a person cutting themselves. When they arrived, the involved party was agitated, claimed he was fine, and refused to go to the hospital. The man became very uncooperative and physically avoided being escorted outside. Officers struggled with him and he was verbally abusive. Eventually he was under control and handcuffed to a stretcher to be transported to the hospital and pink slipped.

*17007033* – An officer was approached by an individual who claimed a female wanted to fight her. The suspect then approached the reporting party and began beating on her. The two females engaged in a fight until the officer used force and was able to place the suspect in handcuffs.

*17007176* – Officers responded to a report of a disturbance from a parking garage. They observed a male and female arguing. The male was ordered to get on the ground but he refused to do so. Neither party was cooperative and they both physically assaulted officers on scene. Force had to be used to get them under control and taken into custody.

*17007217* – Officers responded to a check person call and found a man in a car noticeably under the influence. The man was uncooperative and officers on scene feared that he may have a weapon in his possession. The individual ignored officer requests and proceeded to engage in a struggle with them. He was eventually restrained on the ground and placed into handcuffs.

*17007220* – Officers responded to a report of a person stabbed. Three males were located on scene. Two of the males were complying with officers' requests, while the other ignored them. This man became very uncooperative and engaged in a struggle with one of the officers. He had to be forced to the ground so he could be placed under arrest.

*17007280* – An operator was stopped for blocking a bicycle lane. When approached by the officer, the man refused to provide his license and registration. He became combative with the officer on scene and would not comply with any of his demands. There was a brief struggle and a detective stepped in to assist in effecting the arrest.

*17007315* – An officer responded to an animal complaint. Upon arrival he witnessed a raccoon believed to be sick laying in the grass. The raccoon's behavior was not normal and the officer thought it to be rabid. Force was used to put the animal out of its misery.

*17007430* – An officer attempted to pull a cyclist over for a violation, but the individual refused to stop. The officer was able to catch up to the person and a struggle ensued. Back up was

requested and other units arrived to assist. The cyclist was uncooperative and violent towards everyone on scene. Officers were finally able to get her under control and placed in handcuffs.

*17007509* – Two males observed were observed operating a scooter erratically and failing to stop for a red light. When police attempted to conduct a stop, both operators fled. They refused to stop for a while, but officers were able to catch up with one and pull him over. The other operator was apprehended after and was found to have a weapon in his possession. He was uncooperative and aggressive. Force had to be used in order for officers to gain control and place the suspect in custody.

*17007621* – Officers responded to a call for an unwanted person. Upon arrival, they approached a male who had music blaring from a portable speaker. When officers asked for identification, the man refused and became verbally abusive. The male pushed one of the officers and all parties on scene engaged in a struggle. It took multiple force techniques to get the individual in handcuffs.

*17007680* – Officers responded to a report of a breaking and entering in progress. The two suspects were located and officers followed one who had taken off on a bicycle. The individual was ordered to stop but refused to do so. Once the officer caught up to the suspect, he took him to the ground and placed him in handcuffs.

*17007704* – A woman damaged merchandise from a retail establishment and her violent behavior caused a large crowd to form. The woman was particularly aggressive towards one officer on scene, shouting out obscenities at him and striking him in the chest. A few officers were required to get this woman under control and place her under arrest.

**Administrative Audits**

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

<b>Audits/ Inspections</b>	<b>Month Total</b>	<b>Prior YTD</b>	<b>YTD Total</b>	<b>% Change</b>
Audit by Policy		7	8	14%
Field Inspection				
Roll Call Inspection				
Detail Inspection				
Out of Service Inspection				
Audit due to Complaint				
Call for Service Inspection				
Operational Audit		1	2	100%

Risk Assessment Audit		1	0	-100%
In-Service Inspection				
<b>Total</b>	0	9	10	11%

**Performance Measures**

This section provides a chart with updated figures for the current fiscal year's performance measurements.

FY18 Leadership Performance Measures by Month	Percentage of respondents who positively rated the professionalism of the officer's conduct	Percentage of respondents who positively rated the overall response of the police department	Percentage of incidents where a person was taken into custody and force was used
July	100%	100%	7%
August	100%	100%	2%
September	100%	100%	3%
<b>Q1 Total</b>	<b>100%</b>	<b>100%</b>	<b>4%</b>
October	100%	100%	12%
November			
December			
<b>Q2 Total</b>			
January			
February			
March			
<b>Q3 Total</b>			
April			
May			
June			
<b>Q4 Total</b>			

Respectfully,

Paul J. Ames  
 Deputy Superintendent  
 Professional Standards Unit



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner Branville G. Bard, Jr.      **DATE:** December 14, 2017  
**FROM:** Deputy Superintendent Paul J. Ames      **REF:** Professional Standards Unit  
**SUBJECT:** Monthly Report – November 2017

Sir:

The following are the monthly reports for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, inquiries, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections and also outlines the monthly performance measures for the unit.

### Investigative Activity

This section will chart the total number of cases handled by the unit, and also subdivide the total number of cases into five (5) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

<b>Activity</b>	<b>Current Month</b>	<b>YTD Last Year</b>	<b>YTD This Year</b>	<b>% Change</b>
Citizen Complaints	1	2	1	-50%
Staff Investigations	1	5	3	-40%
Line Investigations	2	4	4	0%
PRAB Investigations	0	4	4	0%
Inquiries	0	5	1	-80%
<b>TOTAL</b>	<b>4</b>	<b>20</b>	<b>13</b>	<b>-35%</b>



**Types of Complaint/Investigation and Disposition**

This section categorizes the particular types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations, inquiries, and PRAB complaints. These charts show how many investigations are being conducted in each classification, how many cases are open, how many are closed and the disposition of each closed case. Additionally, a brief narrative is provided for all complaints in each classification received or initiated during the month.

***Citizen Complaints***

<b>Nature of Complaint – Citizens Complaint</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	0							
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
<b><i>TOTAL</i></b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

There were no citizen complaints initiated in the month of November.

***Staff Investigations***

<b>Nature of Complaint - Staff Investigation</b>	<b>Month</b>	<b>YTD Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior								
Improper Police Procedure		1						
Excessive Force								
Criminal Conduct	1	1						
Civil Rights Violation								
Departmental Policy Violation (Various)		2	4					
<b><i>TOTAL</i></b>	<b>1</b>	<b>4</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

SI2017-005 – A staff investigation was initiated regarding an officer’s arrest in Portsmouth, New Hampshire for Assault and Battery.

***Line Investigations***

<b>Nature of Complaint – Line Investigation</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	1	3	3					
Sick Leave Violation								
Court Time Violation								
Tardiness Violation								
Departmental Policy Violation (Duties)								
<b>TOTAL</b>	<b>1</b>	<b>3</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

LI2017-004 – A line investigation was initiated regarding a complaint about a school crossing guard.

***Inquiries***

<b>Nature of Complaint - Inquiries</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>
Rude & Discourteous Behavior				
Improper Police Procedure		1		1
Excessive Force				
Criminal Conduct				
Civil Rights Violation				
<b>TOTAL</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>

There were no inquiries initiated in the month of November.

***PRAB Complaints***

<b>Nature of Complaint - PRAB Investigation</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior		1		1				1*
Improper Police Procedure		3	2	1	1			
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
<b>TOTAL</b>	0	4	2	2	1			1

***\*Investigation closed – alternative resolution***

There were no PRAB investigations initiated in the month of November.

**Prior Year Investigations**

This section is to outline the status of all of last year’s investigations, how many cases are open, how many are closed and the disposition of each closed case.

<b>2016 Investigative Activity</b>	<b>2016 Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Citizen Complaints	2	1	1	1			
Staff Investigations	5	2	3	1	2		
Line Investigations	4	0	4		3	1	
PRAB Investigations	4	0	4	3	1		1
Inquiries	5	0	5				
<b>TOTAL</b>	<b>20</b>	<b>3</b>	<b>17</b>	<b>5</b>	<b>6*</b>	<b>1</b>	<b>1</b>

*\*One PRAB complaint had findings of both substantiated and cleared.*

## **Use of Force**

This section seeks to provide a summary of each incident that involved the Use of Force. There were six incidents in the month of November.

*17007852* – A man was involved in a domestic dispute on a bus and was causing a disturbance. The officer on scene tried to get the man to calm down and lower his voice but he refused to comply and continued to yell. The man approached the officer as if he was going to assault him and force had to be used. The man continued to resist but after a brief struggle, he was subdued.

*17007863* – Officers observed an individual run a red light. Upon conducting a motor vehicle stop, it was clear to officers that the operator was shaking and the size of his pupils was indicative of narcotics use. When asked to step out of the vehicle, the officers found a powdery substance and the suspect fled. He tried to resist when officers caught up with him but he was eventually taken to the ground and placed under arrest.

*17007903* – Officers were approached by a loss prevention officer about a suspect who was shoplifting. Officers witnessed the woman trying to take previously concealed items out of her purse and place them back on the shelf. She took off running and once officers caught up to her, she resisted arrest. They were able to get her under control with pain compliance and then placed her in handcuffs.

*17007979* – A woman purposefully ingested prescription medication in an attempt to commit suicide. Officers tried to get her to go to the hospital in an ambulance but she refused to do so. Force had to be used to get the woman under control. Pro Ambulance personnel administered a sedative and then the woman was placed on the stretcher and transported to the hospital via section 12.

*17008364* – Officers responded to a call for an unwanted person. Upon arrival, it was discovered that the involved person was in violation of an active, unserved restraining order. Officers asked the woman to leave the premises but she refused to do so. She resisted officer attempts to place her in handcuffs. After a brief struggle, officers were able to gain control and place the woman under arrest.

*17008446* – Staff at a dining establishment found a man naked in the bathroom and wanted him removed. When officers arrived on scene, they ran the man's information and it was found that he had an active warrant. The man immediately became aggressive and resisted attempts at arrest. Officers had to get the man under control and guide him to the ground so they could place him in handcuffs.

**Administrative Audits**

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

<b>Audits/ Inspections</b>	<b>Month Total</b>	<b>Prior YTD</b>	<b>YTD Total</b>	<b>% Change</b>
Audit by Policy		8	8	0%
Field Inspection				
Roll Call Inspection				
Detail Inspection				
Out of Service Inspection				
Audit due to Complaint				
Call for Service Inspection				
Operational Audit		1	2	100%
Risk Assessment Audit		1	0	-100%
In-Service Inspection				
<b>Total</b>	<b>0</b>	<b>10</b>	<b>10</b>	<b>0%</b>

**Performance Measures**

This section provides a chart with updated figures for the current fiscal year's performance measurements.

<b>FY18 Leadership Performance Measures by Month</b>	<b>Percentage of respondents who positively rated the professionalism of the officer's conduct</b>	<b>Percentage of respondents who positively rated the overall response of the police department</b>	<b>Percentage of incidents where a person was taken into custody and force was used</b>
July	100%	100%	7%
August	100%	100%	2%
September	100%	100%	3%
<b>Q1 Total</b>	<b>100%</b>	<b>100%</b>	<b>4%</b>
October	100%	100%	12%
November	100%	100%	8%
December			
<b>Q2 Total</b>			
January			
February			
March			
<b>Q3 Total</b>			
April			
May			

June			
<b>Q4 Total</b>			

Respectfully,

Paul J. Ames  
Deputy Superintendent  
Professional Standards Unit



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner Branville G. Bard, Jr.      **DATE:** February 6, 2018  
**FROM:** Lieutenant Robert W. Grey      **REF:** Professional Standards Unit  
**SUBJECT:** Monthly Report – December 2017

Sir:

The following are the monthly reports for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, inquiries, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections and also outlines the monthly performance measures for the unit.

### Investigative Activity

This section will chart the total number of cases handled by the unit, and also subdivide the total number of cases into five (5) subcategories. The chart displays the number of cases (as well as subcategories) received in the current month as well as the cumulative number of cases for the current and previous year.

<b>Activity</b>	<b>Current Month</b>	<b>YTD Last Year</b>	<b>YTD This Year</b>	<b>% Change</b>
Citizen Complaints	0	2	1	-50%
Staff Investigations	1	5	4	-20%
Line Investigations	0	4	4	0%
PRAB Investigations	0	4	4	0%
Inquiries	0	5	1	-80%
<b>TOTAL</b>	<b>1</b>	<b>20</b>	<b>14</b>	<b>-30%</b>

**Types of Complaint/Investigation and Disposition**

This section categorizes the particular types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations, inquiries, and PRAB complaints. These charts show how many investigations are being conducted in each classification, how many cases are open, how many are closed and the disposition of each closed case. Additionally, a brief narrative is provided for all complaints in each classification received or initiated during the month.

***Citizen Complaints***

<b>Nature of Complaint – Citizens Complaint</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
<b><i>TOTAL</i></b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

There were no citizen complaints initiated in the month of December.

***Staff Investigations***

<b>Nature of Complaint - Staff Investigation</b>	<b>Month</b>	<b>YTD Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior								
Improper Police Procedure		1						
Excessive Force								
Criminal Conduct		1						
Civil Rights Violation								
Departmental Policy Violation (Various)	1	3	4					
<b><i>TOTAL</i></b>	<b>1</b>	<b>5</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>



SI2017-006 – While on administrative leave, Officer Pilgrim was not at his residence during his tour of duty.

***Line Investigations***

<b>Nature of Complaint – Line Investigation</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior		3	3					
Sick Leave Violation								
Court Time Violation								
Tardiness Violation								
Departmental Policy Violation (Duties)								
<b><i>TOTAL</i></b>	<b>0</b>	<b>3</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

There were no line investigations initiated in the month of December.

***Inquiries***

<b>Nature of Complaint - Inquiries</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>
Rude & Discourteous Behavior				
Improper Police Procedure		1		1
Excessive Force				
Criminal Conduct				
Civil Rights Violation				
<b><i>TOTAL</i></b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>

There were no inquiries initiated in the month of December.

***PRAB Complaints***

Nature of Complaint - PRAB Investigation	Month	Year Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Rude & Discourteous Behavior		1		1				1*
Improper Police Procedure		3	2	1	1			
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
<b><i>TOTAL</i></b>	0	4	2	2	1			1

***\*Investigation closed – alternative resolution***

There were no PRAB investigations initiated in the month of December.

**Prior Year Investigations**

This section is to outline the status of all of last year’s investigations, how many cases are open, how many are closed and the disposition of each closed case.

2016 Investigative Activity	2016 Total	Open	Closed	Cleared	Substantiated	Inconclusive	Withdrawn
Citizen Complaints	2	1	1	1			
Staff Investigations	5	2	3	1	2		
Line Investigations	4	0	4		3	1	
PRAB Investigations	4	0	4	3	1		1
Inquiries	5	0	5				
<b><i>TOTAL</i></b>	<b>20</b>	<b>3</b>	<b>17</b>	<b>5</b>	<b>6*</b>	<b>1</b>	<b>1</b>

*\*One PRAB complaint had findings of both substantiated and cleared.*

## **Use of Force**

This section seeks to provide a summary of each incident that involved the Use of Force. There were eight incidents in the month of December.

*17008539* – A man was observed sleeping in a library. When employees could not get him to leave, they called for police assistance. The man was loud and belligerent when officers attempted to escort him out of the building. He punched one of the officers and constantly insulted him. The officer had to use force in order to get the man in handcuffs and put him in the wagon.

*17008698* – Officers engaged in a foot pursuit with the suspect of an armed robbery. The man continued to run away from officers for a while but he was eventually cornered. To prevent him from running away again, officers on scene drew their service weapons and pointed them at the suspect. At that he points, he complied and was placed in handcuffs.

*17008856* – Officers responded to a shoplifting complaint. When approached by the officer, the suspect refused to give his name. Eventually the officers were able to run his information and it was revealed that he had outstanding warrants. The suspect actively resisted arrest and force had to be used to get him under control.

*17008888* – Officers responded to a report for an unwanted male. The man was clearly under the influence of alcohol and refused to leave the establishment when asked to. When officers tried to escort him out, he became hostile and started to fight with them. He had to be taken to the ground and sprayed with OC Spray in order to be placed in handcuffs.

*17008902* – A couple was causing a disturbance. The involved male party ignored officer demands and would not calm down. For the safety of everyone involved, the officers on scene had to use force to get the man in handcuffs. He continued to scream and resist, but after a brief struggle, officers were able to get him under control.

*17008914* – A woman was caught shoplifting. When the officer was putting the suspect in handcuffs, she attempted to break free. Other officers on scene assisted to get the woman under control.

*17009104* – A man was placed under arrest after threatening to shoot multiple people with a gun. Upon arrival at the station, the man tried to resist being processed. He yelled at officers and refused to cooperate. Officers had to use force to gain control and get the prisoner inside of the cell.

*17009156* – Officers were dispatched for a disturbance call. The suspect was belligerent and non-compliant. He injured multiple officers on scene. One officer had to use his OC Spray as a means of force to get the suspect to stop fighting.

**Administrative Audits**

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart displays the number of audits/ inspections done in the current month as well as the cumulative number of cases for the current and previous year.

<b>Audits/ Inspections</b>	<b>Month Total</b>	<b>Prior YTD</b>	<b>YTD Total</b>	<b>% Change</b>
Audit by Policy		8	8	0%
Field Inspection				
Roll Call Inspection				
Detail Inspection				
Out of Service Inspection				
Audit due to Complaint				
Call for Service Inspection				
Operational Audit		1	2	100%
Risk Assessment Audit		1	0	-100%
In-Service Inspection				
<b>Total</b>	<b>0</b>	<b>10</b>	<b>10</b>	<b>0%</b>

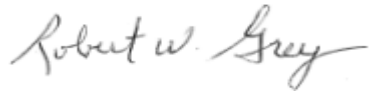
**Performance Measures**

This section provides a chart with updated figures for the current fiscal year's performance measurements.

<b>FY18 Leadership Performance Measures by Month</b>	<b>Percentage of respondents who positively rated the professionalism of the officer's conduct</b>	<b>Percentage of respondents who positively rated the overall response of the police department</b>	<b>Percentage of incidents where a person was taken into custody and force was used</b>
July	100%	100%	7%
August	100%	100%	2%
September	100%	100%	3%
<b>Q1 Total</b>	<b>100%</b>	<b>100%</b>	<b>4%</b>
October	100%	100%	12%
November	100%	100%	8%
December	100%	100%	7%
<b>Q2 Total</b>	<b>100%</b>	<b>100%</b>	<b>7%</b>
January			
February			
March			
<b>Q3 Total</b>			
April			
May			

June			
<b>Q4 Total</b>			

Respectfully,



Robert W. Grey  
Lieutenant  
Professional Standards Unit