



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner Branville G. Bard, Jr.      **DATE:** April 11, 2019  
**FROM:** Chief Andrea Brown      **REF:** Professional Standards Unit  
**SUBJECT:** Monthly Report – January 2019

Sir,

The following is the monthly report for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, inquiries, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections, and outlines the monthly performance measures for the unit.

### Investigative Activity

This section charts the total number of cases handled by the unit, and also subdivides the total number of cases into five (5) categories. The chart displays the number of cases received in the current month, as well as the cumulative number of cases for the current and previous year.

<b>Activity</b>	<b>Current Month</b>	<b>YTD This Year</b>	<b>YTD Last Year</b>	<b>% Change</b>
Citizen Complaints	1	1	0	100%
Staff Investigations	0	0	2	-100%
Line Investigations	0	0	0	
PRAB Investigations	2	2	0	100%
Inquiries	2	2	0	100%
<b><i>TOTAL</i></b>	<b>5</b>	<b>5</b>	<b>2</b>	<b>150%</b>

**Types of Complaint/Investigation and Disposition**

This section categorizes the types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations, inquiries, and PRAB complaints. These charts show how many investigations are being conducted in each classification, how many cases are open, how many are closed and the disposition of each closed case. Additionally, a brief narrative is provided for all complaints in each classification received or initiated during the month.

<b>Citizen Complaints</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	1	1	1					
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
<b>Total</b>	<b>1</b>	<b>1</b>	<b>1</b>					
<b>Staff Investigations</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
Department Policy Violation								
<b>Total</b>								

CC2019-001 – A Citizen’s Complaint form was received by the Professional Standards Unit regarding an interaction between the complainant and an officer. The complainant was making a money delivery on Third Street as part of his employment and parked the commercial vehicle in a bike lane. The complainant received a citation and stated the officer was rude and discourteous during their interaction.

There were no staff investigations initiated during the month of January.

<b>Line Investigations</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior								
Sick Leave Violation								
Court Time Violation								
Tardiness Violation								
Department Policy Violation								
<b>Total</b>								
<b>PRAB Investigations</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior								
Improper Police Procedure	1	1	1					
Excessive Force								
Criminal Conduct								
Civil Rights Violation	1	1	1					
<b>Total</b>	<b>2</b>	<b>2</b>	<b>2</b>					
<b>Inquiries</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>				
Rude & Discourteous Behavior	2	2	2					
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
PRAB								
<b>Total</b>	<b>2</b>	<b>2</b>	<b>2</b>					

There were no line investigations initiated during the month of January.

*PRAB2019-001* – A complaint was filed through the Police Review & Advisory Board alleging improper police procedure regarding a motor vehicle accident involving a bicyclist that was injured. The complaint is specific to the incident report and Massachusetts Crash Report written by the responding officer.

*PRAB2019-002* – A complaint was filed through the Police Review & Advisory Board alleging harassment by officers during a call for service to an apartment complex where eviction assistance was requested by the constable. This complainant has also filed a discrimination/civil rights violation complaint with the Massachusetts Attorney General’s Office.

*IN2019-001* – Information was received by the Professional Standards Unit of a complaint made by a citizen alleging rude and discourteous treatment by an officer during a motor vehicle stop. The citizen did not wish to make a formal complaint and was satisfied by PSU’s effort to listen to the citizen’s concerns. The incident was addressed with the involved officer.

*IN2019-002* – Information was received by the Professional Standards Unit of a complaint made by a citizen alleging rude and discourteous treatment by an officer performing a detail at a restricted area. The citizen did not wish to make a formal complaint and was satisfied by making PSU aware of the incident. The incident was addressed with the involved officer.

The Professional Standards Unit opened five (5) intakes in the month of January, all of which have been closed as informational.

**Prior Year Investigations**

This section is to outline the status of all investigations opened last year. The chart below shows how many cases remain open, how many are closed, and the disposition of each closed case.

<b>2018 Investigative Activity</b>	<b>2018 Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Alternative Resolution</b>	<b>Other (Withdraw, Info., Refer)</b>
Citizen Complaints	3	0	3			2	1
Staff Investigations	9	8	1		1		
Line Investigations	6	5	1	1			
PRAB Investigations	9	4	5	2		1	2
Inquiries	1	0	1				1
<b>TOTAL</b>	<b>28</b>	<b>17</b>	<b>11</b>	<b>3</b>	<b>1</b>	<b>3</b>	<b>4</b>

### **Use of Force**

This section seeks to provide a summary of each incident that involved the Use of Force. There were seven (7) incidents in the month of January.

*19000047* - An officer responded to assist MSP with an injured and suffering coyote. The officer shot the animal once in the chest with an AR-15, which did not dispatch the animal. Another shot was taken to the head of the animal with the officer's department issued sidearm, which immediately dispatched the animal.

*19000205* - Officers responded to a report of a disturbance at a business on Brattle Street. Upon arrival officers observed a male acting irrationally, throwing glass and causing damage to the business he was located in. Officers deployed OC spray and utilized hand strikes to get the man under control and to effect his arrest.

*19000236* - Officers responded to a disturbance outside of a liquor store where officers witnessed a man beating another man and then kick the man in the head with a shod foot. Officers tackled the man to the ground in order to effect an arrest.

*19000256* - Officers responded to a call for a sick person at the request of PRO Ambulance personnel. The patient was upset, and the patient's mother indicated that the patient was off his medication for some time. The patient was mandated by his doctor to go to the hospital for evaluation and the patient refused. Officers used force to handcuff the individual for safety.

*19000275* - Officers responded to Porter Square for a homeless male who refused to leave the property. Upon arrival officers told the male he had to leave, but again the male refused and created a scene by screaming and yelling at the officers. The male was taken down to the ground to be arrested.

*19000283* - Officers responded to a call for service regarding a fight that had broken out at a Dunkin Donuts in which an individual had been stabbed. Upon arrival officers told everyone inside the store to remain in the store. One individual attempted to leave numerous times, leading the officer to force this individual to the ground while officers investigated the scene.

*19000553* - Officers responded to MIT COOP for a shoplifting in progress. During the official trespass process the shoplifter stated he was leaving. Officers told the man to wait, he refused, and ran towards Ames Street. The officer brought the man to the ground in order to subdue him.

### **Administrative Audits**


This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. A chart is not being provided for this section as there were no audits conducted during the month of January, and there were no audits conducted in January of the previous year to show comparison.

**Performance Measures**

This section provides a chart with updated figures for the current fiscal year’s performance measurements.

FY19 Leadership Performance Measures by Month	Percentage of respondents who positively rated the professionalism of the officer's conduct	Percentage of respondents who positively rated the overall response of the police department	Percentage of incidents where a person was taken into custody and force was used
July	100%	100%	6%
August	100%	80%	9%
September	100%	100%	6%
<b>Q1 Total</b>	<b>100%</b>	<b>94%</b>	<b>7%</b>
October	100%	90%	4%
November	100%	88%	3%
December	100%	100%	6%
<b>Q2 Total</b>	<b>100%</b>	<b>91%</b>	<b>7%</b>
January	100%	100%	7%
February			
March			
<b>Q3 Total</b>			
April			
May			
June			
<b>Q4 Total</b>			

Respectfully,



Andrea Brown  
 Chief of Professional Standards  
 Professional Standards Unit



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner Branville G. Bard, Jr.      **DATE:** April 11, 2019  
**FROM:** Chief Andrea Brown      **REF:** Professional Standards Unit  
**SUBJECT:** Monthly Report – February 2019

Sir,

The following is the monthly report for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, inquiries, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections, and outlines the monthly performance measures for the unit.

### Investigative Activity

This section charts the total number of cases handled by the unit and subdivides the total number of cases into five (5) categories. The chart displays the number of cases received in the current month, as well as the cumulative number of cases for the current and previous year.

<b>Activity</b>	<b>Current Month</b>	<b>YTD This Year</b>	<b>YTD Last Year</b>	<b>% Change</b>
Citizen Complaints	0	0	0	
Staff Investigations	0	0	2	-100%
Line Investigations	0	1	0	100%
PRAB Investigations	0	2	0	100%
Inquiries	0	2	0	100%
<b><i>TOTAL</i></b>	<b>0</b>	<b>5</b>	<b>2</b>	<b>150%</b>





<b>Line Investigations</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior		1	1					
Sick Leave Violation								
Court Time Violation								
Tardiness Violation								
Department Policy Violation								
<b>Total</b>		<b>1</b>	<b>1</b>					
<b>PRAB Investigations</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior								
Improper Police Procedure		1	1					
Excessive Force								
Criminal Conduct								
Civil Rights Violation		1	1					
<b>Total</b>		<b>2</b>	<b>2</b>					
<b>Inquiries</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>				
Rude & Discourteous Behavior		2		2				
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
PRAB								
<b>Total</b>		<b>2</b>		<b>2</b>				

There were no investigations initiated in the month of February but, the Professional Standards Unit opened six (6) intakes, all of which were closed with the disposition of informational.

**Prior Year Investigations**

This section is to outline the status of all investigations opened last year. The chart below shows how many cases remain open, how many are closed, and the disposition of each closed case.

<b>2018 Investigative Activity</b>	<b>2018 Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Alternative Resolution</b>	<b>Other (Withdraw, Info., Refer)</b>
Citizen Complaints	3	0	3			2	1
Staff Investigations	9	7	2	1	1		
Line Investigations	6	2	4	3			1
PRAB Investigations	9	0	9	2		5	2
Inquiries	1	0	1				1
<b>TOTAL</b>	<b>28</b>	<b>9</b>	<b>15</b>	<b>6</b>	<b>1</b>	<b>7</b>	<b>5</b>

**Use of Force**

This section seeks to provide a summary of each incident that involved the Use of Force. There were eight (8) incidents in the month of February.

*19000766* - Officers responded to a report of a party laying on the front stairs of a residence where this individual had previously been trespassed. The individual returned to the location numerous times and was warned of arrest if he returned. When he returned, and officers attempted to arrest him, he resisted and attempted to flee. Force was used to take the individual to the ground where he was handcuffed.

*19001030* - Officers responded to a shelter to assist with a pink slip/involuntary psych service for a female. The female refused to comply and actively resisted officers as she was escorted out of the shelter. Officers restrained her arms and legs until she complied.

*19001031* - Officers were performing a well-being check on a male sleeping on the sidewalk in the early morning hours in cold weather. Upon waking the man, the man refused to answer officer's questions. The man then began banging on the door of a residence, while screaming loudly. He then attempted to fight officers and force was used to subdue him.

*19001059* - Officers responded to a possible domestic incident inside the galleria mall. The male party involved continued to bump chests with the officer investigating the situation and interfered with the officer's questioning of the female party involved. The individual resisted arrest after warning and was taken to the ground to be handcuffed.

*19001065* - Officers responded to a report of a suicidal male party attempting to jump off the roof of a five-story building. While officers made contact with the individual and distracted him, another officer tackled the individual from behind to prevent him from jumping off the roof.

*19001273* - Officers responded to a restaurant for a report of an unwanted party. Upon arrival officers observed an intoxicated male acting erratically with quick changing and intense emotions. The male attempted to grab one officer's baton, to which the officer performed an arm bar hold on the male. The male fell forward and hit his head against a wall.

*19001304* - Officers conducted an OUI traffic stop on a male. The male refused to exit the vehicle to perform a field sobriety test. After the male refused multiple orders to exit the vehicle, officers pulled the male out of the vehicle and secured him in handcuffs.

*19001366* - While conducting a drug investigation in the central square area, detectives observed two male parties trespass an alleyway and appear to be conducting drug seeking activity. When officers approached the males, they fled the area. The males refused to comply with detective's orders to stop. One male reached down to this ankle pant leg, prompting the detective to unholster and point her firearm at a downward position.

### **Administrative Audits**

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart below displays the number of audits/inspections done in the current month, as well as the cumulative number of audits performed for the current and previous year.


<b>Audits/ Inspections</b>	<b>Month Total</b>	<b>YTD Total</b>	<b>Prior YTD</b>	<b>% Change</b>
Audit by Policy	2	2	0	100%
Field Inspection		0	0	
Roll Call Inspection		0	0	
Detail Inspection		0	0	
Out of Service Inspection		0	0	
Audit due to Complaint		0	0	
Call for Service Inspection		0	0	
Operational Audit		0	0	
Risk Assessment Audit		0	0	
In-Service Inspection		0	0	
Total	2	2	0	100%

**Performance Measures**

This section provides a chart with updated figures for the current fiscal year’s performance measurements.

FY19 Leadership Performance Measures by Month	Percentage of respondents who positively rated the professionalism of the officer's conduct	Percentage of respondents who positively rated the overall response of the police department	Percentage of incidents where a person was taken into custody and force was used
July	100%	100%	6%
August	100%	80%	9%
September	100%	100%	6%
<b>Q1 Total</b>	<b>100%</b>	<b>94%</b>	<b>7%</b>
October	100%	90%	4%
November	100%	88%	3%
December	100%	100%	6%
<b>Q2 Total</b>	<b>100%</b>	<b>91%</b>	<b>7%</b>
January	100%	100%	7%
February	100%	100%	8%
March			
<b>Q3 Total</b>			
April			
May			
June			
<b>Q4 Total</b>			

Respectfully,



Andrea Brown  
Chief of Professional Standards  
Professional Standards Unit



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner Branville G. Bard, Jr.      **DATE:** April 11, 2019  
**FROM:** Chief Andrea Brown      **REF:** Professional Standards Unit  
**SUBJECT:** Monthly Report – February 2019

Sir,

The following is the monthly report for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, inquiries, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections, and outlines the monthly performance measures for the unit.

### Investigative Activity

This section charts the total number of cases handled by the unit and subdivides the total number of cases into five (5) categories. The chart displays the number of cases received in the current month, as well as the cumulative number of cases for the current and previous year.

<b>Activity</b>	<b>Current Month</b>	<b>YTD This Year</b>	<b>YTD Last Year</b>	<b>% Change</b>
Citizen Complaints	0	0	0	
Staff Investigations	0	0	2	-100%
Line Investigations	0	1	0	100%
PRAB Investigations	0	2	0	100%
Inquiries	0	2	0	100%
<b><i>TOTAL</i></b>	<b>0</b>	<b>5</b>	<b>2</b>	<b>150%</b>



<b>Line Investigations</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior		1	1					
Sick Leave Violation								
Court Time Violation								
Tardiness Violation								
Department Policy Violation								
<b>Total</b>		<b>1</b>	<b>1</b>					
<b>PRAB Investigations</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior								
Improper Police Procedure		1	1					
Excessive Force								
Criminal Conduct								
Civil Rights Violation		1	1					
<b>Total</b>		<b>2</b>	<b>2</b>					
<b>Inquiries</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>				
Rude & Discourteous Behavior		2		2				
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
PRAB								
<b>Total</b>		<b>2</b>		<b>2</b>				

There were no investigations initiated in the month of February but, the Professional Standards Unit opened six (6) intakes, all of which were closed with the disposition of informational.

**Prior Year Investigations**

This section is to outline the status of all investigations opened last year. The chart below shows how many cases remain open, how many are closed, and the disposition of each closed case.

<b>2018 Investigative Activity</b>	<b>2018 Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Alternative Resolution</b>	<b>Other (Withdraw, Info., Refer)</b>
Citizen Complaints	3	0	3			2	1
Staff Investigations	9	7	2	1	1		
Line Investigations	6	2	4	3			1
PRAB Investigations	9	0	9	2		5	2
Inquiries	1	0	1				1
<b>TOTAL</b>	<b>28</b>	<b>9</b>	<b>15</b>	<b>6</b>	<b>1</b>	<b>7</b>	<b>5</b>

**Use of Force**

This section seeks to provide a summary of each incident that involved the Use of Force. There were eight (8) incidents in the month of February.

*19000766* - Officers responded to a report of a party laying on the front stairs of a residence where this individual had previously been trespassed. The individual returned to the location numerous times and was warned of arrest if he returned. When he returned, and officers attempted to arrest him, he resisted and attempted to flee. Force was used to take the individual to the ground where he was handcuffed.

*19001030* - Officers responded to a shelter to assist with a pink slip/involuntary psych service for a female. The female refused to comply and actively resisted officers as she was escorted out of the shelter. Officers restrained her arms and legs until she complied.

*19001031* - Officers were performing a well-being check on a male sleeping on the sidewalk in the early morning hours in cold weather. Upon waking the man, the man refused to answer officer's questions. The man then began banging on the door of a residence, while screaming loudly. He then attempted to fight officers and force was used to subdue him.

██████████ - Officers responded to a possible domestic incident inside the galleria mall. The male party involved continued to bump chests with the officer investigating the situation and interfered with the officer's questioning of the female party involved. The individual resisted arrest after warning and was taken to the ground to be handcuffed.



*19001065* - Officers responded to a report of a suicidal male party attempting to jump off the roof of a five-story building. While officers made contact with the individual and distracted him, another officer tackled the individual from behind to prevent him from jumping off the roof.

*19001273* - Officers responded to a restaurant for a report of an unwanted party. Upon arrival officers observed an intoxicated male acting erratically with quick changing and intense emotions. The male attempted to grab one officer's baton, to which the officer performed an arm bar hold on the male. The male fell forward and hit his head against a wall.

*19001304* - Officers conducted an OUI traffic stop on a male. The male refused to exit the vehicle to perform a field sobriety test. After the male refused multiple orders to exit the vehicle, officers pulled the male out of the vehicle and secured him in handcuffs.

*19001366* - While conducting a drug investigation in the central square area, detectives observed two male parties trespass an alleyway and appear to be conducting drug seeking activity. When officers approached the males, they fled the area. The males refused to comply with detective's orders to stop. One male reached down to this ankle pant leg, prompting the detective to unholster and point her firearm at a downward position.

### **Administrative Audits**

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart below displays the number of audits/inspections done in the current month, as well as the cumulative number of audits performed for the current and previous year.


<b>Audits/ Inspections</b>	<b>Month Total</b>	<b>YTD Total</b>	<b>Prior YTD</b>	<b>% Change</b>
Audit by Policy	2	2	0	100%
Field Inspection		0	0	
Roll Call Inspection		0	0	
Detail Inspection		0	0	
Out of Service Inspection		0	0	
Audit due to Complaint		0	0	
Call for Service Inspection		0	0	
Operational Audit		0	0	
Risk Assessment Audit		0	0	
In-Service Inspection		0	0	
Total	2	2	0	100%

**Performance Measures**

This section provides a chart with updated figures for the current fiscal year’s performance measurements.

FY19 Leadership Performance Measures by Month	Percentage of respondents who positively rated the professionalism of the officer's conduct	Percentage of respondents who positively rated the overall response of the police department	Percentage of incidents where a person was taken into custody and force was used
July	100%	100%	6%
August	100%	80%	9%
September	100%	100%	6%
<b>Q1 Total</b>	<b>100%</b>	<b>94%</b>	<b>7%</b>
October	100%	90%	4%
November	100%	88%	3%
December	100%	100%	6%
<b>Q2 Total</b>	<b>100%</b>	<b>91%</b>	<b>7%</b>
January	100%	100%	7%
February	100%	100%	8%
March			
<b>Q3 Total</b>			
April			
May			
June			
<b>Q4 Total</b>			

Respectfully,



Andrea Brown  
Chief of Professional Standards  
Professional Standards Unit



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner Branville G. Bard, Jr.      **DATE:** April 25, 2019  
**FROM:** Chief Andrea Brown      **REF:** Professional Standards Unit  
**SUBJECT:** Monthly Report – March 2019

Sir,

The following is the monthly report for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, inquiries, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections, and outlines the monthly performance measures for the unit.

### Investigative Activity

This section charts the total number of cases handled by the unit and subdivides the total number of cases into five (5) categories. The chart displays the number of cases received in the current month, as well as the cumulative number of cases for the current and previous year.

<b>Activity</b>	<b>Current Month</b>	<b>YTD This Year</b>	<b>YTD last Year</b>	<b>% Change</b>
Citizen Complaints	1	2	1	100%
Staff Investigations	1	1	3	-67%
Line Investigations	1	2	0	100%
PRAB Investigations	0	2	1	100%
Inquiries	2	5	0	100%
<b><i>TOTAL</i></b>	<b>5</b>	<b>12</b>	<b>5</b>	<b>140%</b>

**Types of Complaint/Investigation and Disposition**

This section categorizes the types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations, inquiries, and PRAB complaints. These charts show how many investigations are being conducted in each classification, how many cases are open, how many are closed and the disposition of each closed case. Additionally, a brief narrative is provided for all complaints in each classification received or initiated during the month.

<b>Citizen Complaints</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior								
Improper Police Procedure	1	1						
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
<b>Total</b>	<b>1</b>	<b>1</b>						
<b>Staff Investigations</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	1	1	1					
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
Department Policy Violation								
<b>Total</b>	<b>1</b>	<b>1</b>	<b>1</b>					

*CC2019-001* – Professional Standards received a citizen’s complaint regarding an inspection of a local business resulting in a Cambridge License Commission Hearing.

*SI2019-001* – A staff investigation was initiated after information was received from the administration of the Cambridge Rindge and Latin School regarding an inappropriate and unprofessional interaction between an officer and the Director of Athletics for the school.

<b>Line Investigations</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior		1	1					
Sick Leave Violation								
Court Time Violation								
Tardiness Violation								
Department Policy Violation	1	1	1					
<b>Total</b>	<b>1</b>	<b>2</b>	<b>2</b>					
<b>PRAB Investigations</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
<b>Total</b>								
<b>Inquiries</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>				
Rude & Discourteous Behavior	1	3		3				
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
PRAB								
<b>Total</b>	<b>1</b>	<b>3</b>		<b>3</b>				

*LI2019-001* – A line investigation was initiated after the discovery of a loaded 9MM handgun was found in the possession of a drug overdose victim who was transported to Cambridge City Hospital by officers following a call for service.

*IN2019-004* – An inquiry was initiated following a phone call received from an individual who was upset about an interaction they had with an officer performing a detail at the Cambridgeside Galleria where the individual was stopped by Mall Security and trespassed from Macy’s. The individual did not wish to proceed further with a complaint and this inquiry was closed as informational after the officer was spoken to.

The Professional Standards Unit also opened three (3) intakes in the month of March one of which has been closed with the disposition of informational.

**Prior Year Investigations**

This section is to outline the status of all investigations opened last year. The chart below shows how many cases remain open, how many are closed, and the disposition of each closed case.

<b>2018 Investigative Activity</b>	<b>2018 Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Alternative Resolution</b>	<b>Other (Withdraw, Info., Refer)</b>
Citizen Complaints	3	0	3			2	1
Staff Investigations	9	7	2	1	1		
Line Investigations	6	2	4	3			1
PRAB Investigations	9	0	9	2		5	2
Inquiries	1	0	1				1
<b>TOTAL</b>	<b>28</b>	<b>9</b>	<b>15</b>	<b>6</b>	<b>1</b>	<b>7</b>	<b>5</b>

**Use of Force**

This section seeks to provide a summary of each incident that involved the Use of Force. There were four (4) incidents in the month of March.

*19001388* - A man was being arrested by SIU detectives after selling suspected crack cocaine to an undercover officer in Central Square. When the man was approached by detectives he ran to evade police. The man violently resisted, and officers used various hand and knee strikes to handcuff the man.

*19001463* - An arrest warrant was being executed by detectives with the assistance of other officers for a suspect in an ongoing investigation. The officer located the suspect lying on the

floor in a hallway and immediately drew his service weapon and pointed it at the suspect due to the suspect's lengthy and violent history. The suspect complied without incident.

*19001814* - An unruly male was asked to leave a homeless shelter in Central Square and refused orders from the staff and officers on scene. Due to his non-compliance the male was warned he would be sprayed, at which point the male threatened police with spray and pushed one of the officers. The male was taken to the ground in order to be handcuffed.

*19001967* - Officers responded to the scene of a suicidal male threatening to jump off a roof. Cambridge Fire was summonsed to assist with a ladder. Responding officers climbed to the roof, and upon distracting the male, they brought him to the ground and restrained him before he was placed in an ambulance for an involuntary psych evaluation.

### **Administrative Audits**

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart below displays the number of audits/inspections done in the current month, as well as the cumulative number of audits performed for the current and previous year.


<b>Audits/ Inspections</b>	<b>Month Total</b>	<b>YTD Total</b>	<b>Prior YTD</b>	<b>% Change</b>
Audit by Policy	1	5		100%
Field Inspection		0		
Roll Call Inspection		0		
Detail Inspection		0		
Out of Service Inspection		0		
Audit due to Complaint		0		
Call for Service Inspection		0		
Operational Audit	1	1		100%
Risk Assessment Audit		0	2	-100%
In-Service Inspection		0		
Total	2	6	2	200%

**Performance Measures**

This section provides a chart with updated figures for the current fiscal year’s performance measurements.

FY19 Leadership Performance Measures by Month	Percentage of respondents who positively rated the professionalism of the officer's conduct	Percentage of respondents who positively rated the overall response of the police department	Percentage of incidents where a person was taken into custody and force was used
July	100%	100%	6%
August	100%	80%	9%
September	100%	100%	6%
<b>Q1 Total</b>	<b>100%</b>	<b>94%</b>	<b>7%</b>
October	100%	90%	4%
November	100%	88%	3%
December	100%	100%	6%
<b>Q2 Total</b>	<b>100%</b>	<b>91%</b>	<b>7%</b>
January	100%	100%	7%
February	100%	100%	8%
March	100%	100%	4%
<b>Q3 Total</b>	<b>100%</b>	<b>100%</b>	<b>7%</b>
April			
May			
June			
<b>Q4 Total</b>			

Respectfully,



Andrea Brown  
 Chief of Professional Standards  
 Professional Standards Unit





# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner Branville G. Bard, Jr.                      **DATE:** June 6, 2019  
**FROM:** Chief Andrea Brown    **REF:** Professional Standards Unit  
**SUBJECT:** Monthly Report – April 2019

Sir,

The following is the monthly report for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, inquiries, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections, and outlines the monthly performance measures for the unit.

### Investigative Activity

This section charts the total number of cases handled by the unit and subdivides the total number of cases into five (5) categories. The chart displays the number of cases received in the current month, as well as the cumulative number of cases for the current and previous year.

<b>Activity</b>	<b>Current Month</b>	<b>YTD This Year</b>	<b>YTD last Year</b>	<b>% Change</b>
Citizen Complaints	0	2	1	100%
Staff Investigations	0	1	4	-75%
Line Investigations	0	2	2	0%
PRAB Investigations	0	2	2	0%
Inquiries	0	5	0	100%
<b><i>TOTAL</i></b>	<b>0</b>	<b>12</b>	<b>9</b>	<b>33%</b>

**Types of Complaint/Investigation and Disposition**

This section categorizes the types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations, inquiries, and PRAB complaints. These charts show how many investigations are being conducted in each classification, how many cases are open, how many are closed and the disposition of each closed case. Additionally, a brief narrative is provided for all complaints in each classification received or initiated during the month.

<b>Citizen Complaints</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior								
Improper Police Procedure		1	1					
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
<b>Total</b>		<b>1</b>	<b>1</b>					
<b>Staff Investigations</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior		1	1					
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
Department Policy Violation								
<b>Total</b>		<b>1</b>	<b>1</b>					

There were no citizen complaints received or staff investigations initiated in the month of April.

<b>Line Investigations</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior		1	1					
Sick Leave Violation								
Court Time Violation								
Tardiness Violation								
Department Policy Violation		1	1					
<b>Total</b>		<b>2</b>	<b>2</b>					
<b>PRAB Investigations</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	0	0	0	0	0	0	0	0
Improper Police Procedure	0	1	1	0	0	0	0	0
Excessive Force	0	0	0	0	0	0	0	0
Criminal Conduct	0	0	0	0	0	0	0	0
Civil Rights Violation	0	1	1	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Inquiries</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>				
Rude & Discourteous Behavior	0	5	0	5				
Improper Police Procedure	0	0	0	0				
Excessive Force	0	0	0	0				
Criminal Conduct	0	0	0	0				
Civil Rights Violation	0	0	0	0				
PRAB	0	0	0	0				
<b>Total</b>	<b>0</b>	<b>5</b>	<b>0</b>	<b>5</b>				

The Professional Standards unit did not initiate any line investigations, PRAB complaints or inquiries in the month of April, however, three (3) intakes were opened and are still active.

**Prior Year Investigations**

This section is to outline the status of all investigations opened last year. The chart below shows how many cases remain open, how many are closed, and the disposition of each closed case.

<b>2018 Investigative Activity</b>	<b>2018 Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Alternative Resolution</b>	<b>Other (Withdraw, Info., Refer)</b>
Citizen Complaints	3	0	3			2	1
Staff Investigations	9	5	4	2	1		1
Line Investigations	6	2	4	3			1
PRAB Investigations	9	0	9	2		5	2
Inquiries	1	0	1				1
<b>TOTAL</b>	<b>28</b>	<b>7</b>	<b>21</b>	<b>7</b>	<b>1</b>	<b>7</b>	<b>6</b>

**Use of Force**

This section seeks to provide a summary of each incident that involved the Use of Force. There were three (3) incidents in the month of April.

*19002178* - Officers responded to Palmer Street for reports of a disturbance. The reporting party wanted two males trespassing from the COOP for past vandalism. Upon arrival one male became combative with an officer, attempting to push the officer away and punched the officer to break free. The male did not comply and was brought to the ground to be handcuffed.

*19002479* - A male was being investigated at the Galleria Mall for shoplifting. When asked to speak with the officer, the man ran towards the mall exit. The male did not comply with the officer's commands to stop. The male was brought to the ground and handcuffed. A brown powdered substance believed to be heroin was found on the male's person.

*19002494* - Following reports of a stabbing incident officers located a suspect that fit the description dispatched at a bus stop. Officers drew their firearms believing the suspect to be armed and commanded him to remove his hands from his pockets and lay down on the ground. The male suspect did not comply with these directions at first, but officers were eventually able to takedown the suspect and handcuff him.

**Administrative Audits**

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart below displays the number of audits/inspections done in the current month, as well as the cumulative number of audits performed for the current and previous year.

<b>Audits/ Inspections</b>	<b>Month Total</b>	<b>YTD Total</b>	<b>Prior YTD</b>	<b>% Change</b>
Audit by Policy	2	7		100%
Field Inspection		0		
Roll Call Inspection		0		
Detail Inspection		0		
Out of Service Inspection		0		
Audit due to Complaint		0		
Call for Service Inspection		0		
Operational Audit		1		100%
Risk Assessment Audit		0	2	-100%
In-Service Inspection		0		
Total	2	8	2	300%

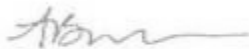
Two (2) audits by policy were completed in the month of April to include an annual evidence and property office inspection pursuant to Policy No. 810 Property & Evidence Control and an annual report regarding disorderly conduct arrests pursuant to Policy No. 442 Disorderly Conduct Guidelines.

**Performance Measures**

This section provides a chart with updated figures for the current fiscal year’s performance measurements.

FY19 Leadership Performance Measures by Month	Percentage of respondents who positively rated the professionalism of the officer's conduct	Percentage of respondents who positively rated the overall response of the police department	Percentage of incidents where a person was taken into custody and force was used
July	100%	100%	6%
August	100%	80%	9%
September	100%	100%	6%
<b>Q1 Total</b>	<b>100%</b>	<b>94%</b>	<b>7%</b>
October	100%	90%	4%
November	100%	88%	3%
December	100%	100%	6%
<b>Q2 Total</b>	<b>100%</b>	<b>91%</b>	<b>7%</b>
January	100%	100%	7%
February	100%	100%	8%
March	100%	100%	4%
<b>Q3 Total</b>	<b>100%</b>	<b>100%</b>	<b>7%</b>
April			
May			
June			
<b>Q4 Total</b>			

Respectfully,



Andrea Brown  
 Chief of Professional Standards  
 Professional Standards Unit



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner Branville G. Bard, Jr.      **DATE:** June 11, 2019  
**FROM:** Chief Andrea Brown      **REF:** Professional Standards Unit  
**SUBJECT:** Monthly Report – May 2019

Sir,

The following is the monthly report for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, inquiries, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections, and outlines the monthly performance measures for the unit.

### Investigative Activity

This section charts the total number of cases handled by the unit and subdivides the total number of cases into five (5) categories. The chart displays the number of cases received in the current month, as well as the cumulative number of cases for the current and previous year.

<b>Activity</b>	<b>Current Month</b>	<b>YTD This Year</b>	<b>YTD last Year</b>	<b>% Change</b>
Citizen Complaints	1	3	1	200%
Staff Investigations	1	2	4	-50%
Line Investigations	0	2	2	0%
PRAB Investigations	0	2	2	0%
Inquiries	1	6	0	100%
<b>TOTAL</b>	<b>3</b>	<b>15</b>	<b>9</b>	<b>67%</b>

**Types of Complaint/Investigation and Disposition**

This section categorizes the types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations, inquiries, and PRAB complaints. These charts show how many investigations are being conducted in each classification, how many cases are open, how many are closed and the disposition of each closed case. Additionally, a brief narrative is provided for all complaints in each classification received or initiated during the month.

<b>Citizen Complaints</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	1	1	1					
Improper Police Procedure		1	1					
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
<b>Total</b>	<b>1</b>	<b>2</b>	<b>2</b>					
<b>Staff Investigations</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior		1	1					
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
Department Policy Violation	1	1	1					
<b>Total</b>	<b>1</b>	<b>2</b>	<b>2</b>					

*CC2019-002* – A citizen complaint form was submitted to the Professional Standards Unit regarding a citizen’s interaction with an officer, and subsequent citation issued.

*SI2019-002* – A staff investigation was initiated following the accidental discharge of a firearm.



<b>Line Investigations</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	0	1	1	0	0	0	0	0
Sick Leave Violation	0	0	0	0	0	0	0	0
Court Time Violation	0	0	0	0	0	0	0	0
Tardiness Violation	0	0	0	0	0	0	0	0
Department Policy Violation	0	1	1	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>PRAB Investigations</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	0	0	0	0	0	0	0	0
Improper Police Procedure	0	1	1	0	0	0	0	0
Excessive Force	0	0	0	0	0	0	0	0
Criminal Conduct	0	0	0	0	0	0	0	0
Civil Rights Violation	0	1	1	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>3</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Inquiries</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>				
Rude & Discourteous Behavior	0	5	0	5				
Improper Police Procedure	1	1	0	1				
Excessive Force	0	0	0	0				
Criminal Conduct	0	0	0	0				
Civil Rights Violation	0	0	0	0				
PRAB	0	0	0	0				
<b>Total</b>	<b>1</b>	<b>6</b>	<b>0</b>	<b>6</b>				

*IN-2019-007* – A citizen came into the station to discuss a negative interaction he had with an officer over a year prior regarding a vehicle accident he was involved in. PSU spoke with the officer involved for informational purposes. This inquiry was closed as informational.

The Professional Standards Unit also opened two (2) intakes during the month of May.

**Prior Year Investigations**

This section is to outline the status of all investigations opened last year. The chart below shows how many cases remain open, how many are closed, and the disposition of each closed case.

<b>2018 Investigative Activity</b>	<b>2018 Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Alternative Resolution</b>	<b>Other (Withdraw, Info., Refer)</b>
Citizen Complaints	3	0	3			2	1
Staff Investigations	9	5	4	2	1		1
Line Investigations	6	2	4	3			1
PRAB Investigations	9	0	9	2		5	2
Inquiries	1	0	1				1
<b>TOTAL</b>	<b>28</b>	<b>7</b>	<b>21</b>	<b>7</b>	<b>1</b>	<b>7</b>	<b>6</b>

**Use of Force**

This section seeks to provide a summary of each incident that involved the Use of Force. There were six (6) incidents in the month of May.

*19003074* - During the booking process of a male for OUI, the male was placed in a holding cell. The male refused to remain in the cell and continued to attempt to exit the cell. Upon attempting to exit while the cell door was being closed, the male stuck his arm between the closing door and the cell frame, causing the door to strike his right wrist/forearm area. The male was brought to CCH for evaluation.

*19003079* - A male was acting out of control in Harvard Square by the entrance of the Red Line Station. The male was naked and possibly under the influence or experiencing a mental health issue. The male refused to comply with officers to put his clothes back on and was not making sense. Officers attempted to arrest the male and he actively resisted, throwing a sign at one officer. The male was taken to the ground and sprayed with OC in order to gain control.

*19003321* - Officers were flagged down [REDACTED] 41 § 97D [REDACTED]  
 [REDACTED]  
 [REDACTED]

41 § 97D

19003328 – While acting as the SRT Commanding Officer, Lt. Ahern unholstered his firearm due to a possible obstruction inside the holster. The lieutenant held the firearm across his body when it accidentally discharged. The bullet struck the phone in his pocket, leaving a bruise on his leg.

19003448 – While conducting an investigation into a past shooting, officers approached a male known to them to inquire about the shooting. During this conversation, officers observed what appeared to be a firearm in the male's pocket. When questioned, the male backed away from officers then ran. A foot pursuit ensued, and officers drew and pointed their firearms at the male until the male was placed into custody.

19003495 – A female was yelling racial slurs in the faces of a diverse group in Central Square's Carl Barron Plaza. There was a crowd forming to watch her tumultuous behavior. When told she would be placed under arrest, she resisted causing officers to use force to handcuff her. She was taken to the ground without incident.

### **Administrative Audits**

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart below displays the number of audits/inspections done in the current month, as well as the cumulative number of audits performed for the current and previous year.

<b>Audits/ Inspections</b>	<b>Month Total</b>	<b>YTD Total</b>	<b>Prior YTD</b>	<b>% Change</b>
Audit by Policy		7		100%
Field Inspection		0		
Roll Call Inspection		0		
Detail Inspection		0		
Sick Call Home Inspection		0		
Audit due to Complaint		0		
Call for Service Inspection		0		
Operational Audit		1		100%
Risk Assessment Audit		0	2	-100%
In-Service Inspection		0		
Driver's License Inspection	1	1		100%
Total	1	9	2	350%


AU-2019-009 – A driver's license inspection audit was conducted on all sworn and non-sworn personnel whose duties and responsibilities include the operation of a motor vehicle. Of the 281 personnel queried, 268 held active licenses. Notification letters were sent to the 12 officers that were in need of updating their status to ACTIVE (AU-2019-009 Report Attached).

**Performance Measures**

This section provides a chart with updated figures for the current fiscal year’s performance measurements.

FY19 Leadership Performance Measures by Month	Percentage of respondents who positively rated the professionalism of the officer's conduct	Percentage of respondents who positively rated the overall response of the police department	Percentage of incidents where a person was taken into custody and force was used
July	100%	100%	6%
August	100%	80%	9%
September	100%	100%	6%
<b>Q1 Total</b>	<b>100%</b>	<b>94%</b>	<b>7%</b>
October	100%	90%	4%
November	100%	88%	3%
December	100%	100%	6%
<b>Q2 Total</b>	<b>100%</b>	<b>91%</b>	<b>7%</b>
January	100%	100%	7%
February	100%	100%	8%
March	75%	100%	4%
<b>Q3 Total</b>	<b>95%</b>	<b>100%</b>	<b>7%</b>
April			
May			
June			
<b>Q4 Total</b>			

Respectfully,



Andrea Brown  
 Chief of Professional Standards  
 Professional Standards Unit



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner Branville G. Bard, Jr.      **DATE:** July 3, 2019  
**FROM:** Chief Andrea Brown      **REF:** Professional Standards Unit  
**SUBJECT:** Monthly Report – June 2019

Sir,

The following is the monthly report for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, inquiries, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections, and outlines the monthly performance measures for the unit.

### Investigative Activity

This section charts the total number of cases handled by the unit and subdivides the total number of cases into five (5) categories. The chart displays the number of cases received in the current month, as well as the cumulative number of cases for the current and previous year.

Activity	Current Month	YTD This Year	YTD last Year	% Change
Citizen Complaints		3	2	50%
Staff Investigations		2	5	-60%
Line Investigations		2	4	-50%
PRAB Investigations	1	6	4	50%
Inquiries	2	8	0	100%
<b>TOTAL</b>	<b>3</b>	<b>21</b>	<b>15</b>	<b>40%</b>

**Types of Complaint/Investigation and Disposition**

This section categorizes the types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations, inquiries, and PRAB complaints. These charts show how many investigations are being conducted in each classification, how many cases are open, how many are closed and the disposition of each closed case. Additionally, a brief narrative is provided for all complaints in each classification received or initiated during the month.

<b>Citizen Complaints</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior		1	1					
Improper Police Procedure		1	1					
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
<b>Total</b>		<b>2</b>	<b>2</b>					
<b>Staff Investigations</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior		1	1					
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
Department Policy Violation		1	1					
<b>Total</b>		<b>2</b>	<b>2</b>					

There were no citizen complaints or staff investigations initiated during the month of June.

<b>Line Investigations</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	0	1	1	0	0	0	0	0
Sick Leave Violation	0	0	0	0	0	0	0	0
Court Time Violation	0	0	0	0	0	0	0	0
Tardiness Violation	0	0	0	0	0	0	0	0
Department Policy Violation	0	1	1	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

<b>PRAB Investigations</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	1	1	1	0	0	0	0	0
Improper Police Procedure	0	1	1	0	0	0	0	0
Excessive Force	0	0	0	0	0	0	0	0
Criminal Conduct	0	0	0	0	0	0	0	0
Civil Rights Violation	0	1	1	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>3</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

<b>Inquiries</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>
Rude & Discourteous Behavior	2	7	2	5
Improper Police Procedure		1	0	1
Excessive Force	0	0	0	0
Criminal Conduct	0	0	0	0
Civil Rights Violation	0	0	0	0
PRAB	0	0	0	0
<b>Total</b>	<b>2</b>	<b>8</b>	<b>2</b>	<b>6</b>

There were no line investigations initiated during the month of June.

*PRAB2019-004* – A PRAB Complaint was filed with the Professional Standards Unit alleging rude and discourteous behavior by an officer towards a homeless couple while they attempted to file a report of an attempted murder and threats against them.

*IN-2019-008* – A citizen emailed Quality Control following an interaction she had with an officer who responded to an accident she was involved in as a pedestrian. The citizen did not wish to file a formal complaint, however pointed out a factual error on the officer’s report, which was corrected.

*IN-2019-009* – A homeless male called PSU regarding a negative interaction he had with an officer. The male wished the officer be spoken to and did not wish to file a formal complaint. The officer’s supervisors were made aware of the situation.

The Professional Standards Unit also opened three (3) intakes during the month of June.

**Prior Year Investigations**

This section is to outline the status of all investigations opened last year. The chart below shows how many cases remain open, how many are closed, and the disposition of each closed case.

2018 Investigative Activity	2018 Total	Open	Closed	Cleared	Substantiated	Alternative Resolution	Other (Withdraw, Info., Refer)
Citizen Complaints	3	0	3			2	1
Staff Investigations	9	5	4	2	1		1
Line Investigations	6	2	4	3			1
PRAB Investigations	9	0	9	2		5	2
Inquiries	1	0	1				1
<b>TOTAL</b>	<b>28</b>	<b>7</b>	<b>21</b>	<b>7</b>	<b>1</b>	<b>7</b>	<b>6</b>

**Use of Force**

This section seeks to provide a summary of each incident that involved the Use of Force. There were five (5) incidents in the month of June.

*19003991* - Officers responded to a domestic dispute between two brothers. Upon investigation, officers found that the dispute was physical, and they determined the primary aggressor. While attempting to place the man under arrest, he fled inside the house. Officers were able to grab hold of the man in his bedroom, he was brought down onto the bed to be handcuffed. Officers struggled as the man actively resisted arrest.



19004044 - Detectives attempted to identify an individual that matched the description of a sexual assault suspect. During a pat frisk, the individual became combative, at which point officers noticed the individual had a firearm in the front pocket of the individual's sweatshirt. Officers arrested the individual after taking him to the ground.

19004047 - While officers were attempting to control and arrest an individual for illegal possession of a firearm, a female was actively attempting to intervene and stop the officers from making the arrest. She was resistant during arrest.

19004236 – Officers were on the lookout for a suspect in violation of an RO. Upon locating the individual, the individual resisted officer's efforts to arrest.

19004279 – Officers investigated a possible trespassing individual. Upon attempting to ID the individual, the individual became combative and refused to present ID. Officers searched the individual's bags, and it was suspected the individual had shoplifted. The individual could not provide receipts for the items. The individual then attempted to strike the officer in the head with a plastic bottle and threatened to shoot the officer. Officers brought the individual to the ground and used knee strikes and an impact weapon to pry the individuals hands out from underneath her to handcuff her.

**Administrative Audits**

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart below displays the number of audits/inspections done in the current month, as well as the cumulative number of audits performed for the current and previous year.

<b>Audits/ Inspections</b>	<b>Month Total</b>	<b>YTD Total</b>	<b>Prior YTD</b>	<b>% Change</b>
Audit by Policy		7		100%
Field Inspection				
Roll Call Inspection				
Detail Inspection				
Out of Service Inspection				
Audit due to Complaint				
Call for Service Inspection				
Operational Audit		1		100%
Risk Assessment Audit			2	-100%
In-Service Inspection				
Driver's License Inspection	1	2		100%
<b>Total</b>	<b>1</b>	<b>10</b>	<b>2</b>	<b>400%</b>

*AU-2019-010* – A driver’s license inspection audit was conducted on all sworn and non-sworn personnel whose duties and responsibilities include the operation of a motor vehicle. Of the 281 personnel queried, 268 held active licenses. Notification letters were sent to the 12 officers that were in need of updating their status to ACTIVE (*AU-2019-010* Report Attached).

**Performance Measures**

This section provides a chart with updated figures for the current fiscal year’s performance measurements.

FY19 Leadership Monthly Performance Measures		% of Respondents Who Positively Rated the Professionalism of the Officer's Conduct	% of Respondents Who Positively Rated the Overall Response of the Police Department	Percentage of incidents where a person was taken into custody and force was used % of Incidents Where Force was Used
Q1	July	100%	100%	6%
	August	100%	80%	9%
	September	100%	100%	6%
<b>Total</b>		<b>100%</b>	<b>94%</b>	<b>7%</b>
Q2	October	100%	90%	4%
	November	100%	88%	3%
	December	100%	100%	6%
<b>Total</b>		<b>100%</b>	<b>91%</b>	<b>5%</b>
Q3	January	100%	100%	7%
	February	100%	100%	8%
	March	83%	100%	4%
<b>Total</b>		<b>96%</b>	<b>100%</b>	<b>7%</b>
Q4	April	100%	100%	3%
	May	<i>Data Pending</i>	<i>Data Pending</i>	6%
	June	<i>Data Pending</i>	<i>Data Pending</i>	4%
<b>Cumulative Total</b>		<b>99%</b>	<b>95%</b>	<b>6%</b>

Respectfully,



Andrea Brown  
 Chief of Professional Standards  
 Professional Standards Unit



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Chief of Professional Standards Andrea Brown      **DATE:** June 25, 2019  
**FROM:** Christa Cosenza, Case Manager      **REF:** AU2019-010  
**SUBJECT:** Driver's License Audit – June 2019

Chief Brown,

Pursuant to the request made by Commissioner Branville G. Bard, an audit was conducted relative to the driver's license status of all sworn personnel and select non-sworn personnel whose duties and responsibilities include operating department motor vehicles. The licenses were queried by social security number using the Criminal Justice Information Services (CJIS).

At present, of the 281 personnel queried, 268 have active licenses. 12 officers have active/non-renewable licenses and 1 officer's license is expired as of April 1, 2019, however, this officer is currently on military leave. Personnel with license status' other than active are listed below with the reason for non-renew status and license expiration dates:

Allen,Steven S	ACT/NRE*	Unpaid Excise Tax, Unpaid Parking Ticket, Pay by Plate Violation	09/26/2022
Daniliuk, Michael A	ACT/NRE*	Unpaid Parking Ticket	10/31/2023
Dottin,Kevin A	ACT/NRE*	Unpaid Excise Tax	01/24/2020
Greenidge, Frank E	ACT/NRE*	Unpaid Excise Tax	11/16/2021
Joensuu, Brien A.	ACT/NRE*	Pay by Plate Violation	12/13/2022
Kantor, Frederick D	ACT/NRE*	Unpaid Excise Tax, Unpaid Parking Ticket	11/13/2023
<b>Kunchok, Tenzin (MILITARY)</b>	EXP		04/01/2019
McHale, Mark	ACT/NRE*	Pay by Plate Violation	06/11/2022
Murrell, Douglas G	ACT/NRE*	Unpaid Excise Tax, Unpaid Parking Ticket	03/14/2020
<b>Pilgrim, Carl W (ADMIN)</b>	ACT/NRE*	Unpaid Excise Tax, Unpaid Parking Ticket, Pay by Plate Violation	06/03/2020
Poirier, John L	ACT/NRE*	Unpaid Excise Tax	10/18/2020
Valentin, Simon	ACT/NRE*	Unpaid Parking Ticket, Pay by Plate Violation	06/15/2023
Wagner, C. Daniel	ACT/NRE*	Unpaid Parking Ticket	08/23/2022

\*Indicates a CDL license

Respectfully,

Christa Cosenza  
Professional Standards Unit

Name	Shift	NID	EXP	Date	May	Notification	Date	June	Notification
Allen, Steven S	GROUP 1	024564704	9/26/2022	7-May	ACT/NRE*	6/4/2019	25-Jun	ACT/NRE*	6/27/2019
Daniliuk, Michael A	FAMILY	030509455	10/31/2023	8-May	ACT	6/4/2019	12-Jun	ACT/NRE*	6/27/2019
Dottin, Kevin A	GROUP 12	023609323	1/24/2020	8-May	ACT/NRE*	6/4/2019	3-Jun	ACT/NRE*	6/27/2019
Greenidge, Frank E	FAMILY	018620603	11/16/2021	21-May	ACT/NRE*	6/4/2019	25-Jun	ACT/NRE*	6/27/2019
Joensuu, Brien A.	GROUP 8	023788132	12/13/2022	21-May	ACT/NRE*	6/4/2019	25-Jun	ACT/NRE*	6/27/2019
Kantor, Frederick D	SQUARES	016644627	11/13/2023	21-May	ACT/NRE*	6/4/2019	25-Jun	ACT/NRE*	6/27/2019
McHale, Mark	GROUP 4	022584010	6/11/2022	14-May	ACT/NRE*	6/4/2019	3-Jun	ACT/NRE*	6/27/2019
Murrell, Douglas G	GROUP 8	017560741	3/14/2020	21-May	ACT/NRE*	6/4/2019	25-Jun	ACT/NRE*	6/27/2019
<b>Pilgrim, Carl W</b>	<b>ADMIN</b>	<b>014703914</b>	<b>6/3/2020</b>	<b>21-May</b>	ACT/NRE*	6/4/2019	25-Jun	ACT/NRE*	6/27/2019
Poirier, John L	SQUARES	027548346	10/18/2020	21-May	ACT/NRE*	6/4/2019	25-Jun	ACT/NRE*	6/27/2019
Valentin, Simon	GROUP 1	016602395	6/15/2023	14-May	ACT/NRE*	6/4/2019	25-Jun	ACT/NRE*	6/27/2019
Wagner, C. Daniel	ADMIN-5PM	011662309	8/23/2022	14-May	ACT/NRE*	6/4/2019	3-Jun	ACT/NRE*	6/27/2019
<b>Kunchok, Tenzin</b>	<b>ADMIN</b>	<b>014867181</b>	<b>4/1/2019</b>	<b>21-May</b>	EXP	6/4/2019	25-Jun	EXP	6/27/2019
Porter, David M.	GROUP 6	016629065	10/9/2022	14-May	ACT/NRE	6/4/2019	4-Jun	ACT	N/A



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner Branville G. Bard, Jr.      **DATE:** August 14, 2019  
**FROM:** Deputy Superintendent Dennis O'Connor      **REF:** Professional Standards Unit  
**SUBJECT:** Monthly Report – July 2019

Sir,

The following is the monthly report for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, inquiries, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections, and outlines the monthly performance measures for the unit.

### Investigative Activity

This section charts the total number of cases handled by the unit and subdivides the total number of cases into five (5) categories. The chart displays the number of cases received in the current month, as well as the cumulative number of cases for the current and previous year.

Activity	Current Month	YTD This Year	YTD last Year	% Change
Citizen Complaints		3	2	50%
Staff Investigations		2	5	-60%
Line Investigations		2	4	-50%
PRAB Investigations		6	5	20%
Inquiries		8	0	100%
<b>TOTAL</b>	<b>0</b>	<b>21</b>	<b>16</b>	<b>31%</b>

**Types of Complaint/Investigation and Disposition**

This section categorizes the types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations, inquiries, and PRAB complaints. These charts show how many investigations are being conducted in each classification, how many cases are open, how many are closed and the disposition of each closed case. Additionally, a brief narrative is provided for all complaints in each classification received or initiated during the month.

<b>Citizen Complaints</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
Total								
<b>Staff Investigations</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior		1	1					
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
Department Policy Violation		1	1					
Total		2	2					

There were no citizen complaints or staff investigations initiated during the month of July.

<b>Line Investigations</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	0	2	2	0	0	0	0	0
Sick Leave Violation	0	0	0	0	0	0	0	0
Court Time Violation	0	0	0	0	0	0	0	0
Tardiness Violation	0	0	0	0	0	0	0	0
Department Policy Violation	0	1	1	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>3</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

<b>PRAB Investigations</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	0	1	1	0	0	0	0	0
Improper Police Procedure	0	2	1	1	1	0	0	0
Excessive Force	0	0	0	0	0	0	0	0
Criminal Conduct	0	0	0	0	0	0	0	0
Civil Rights Violation	0	1	0	1	1	0	0	0
<b>Total</b>	<b>0</b>	<b>4</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>

<b>Inquiries</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>
Rude & Discourteous Behavior	0	7	0	7
Improper Police Procedure		1	0	1
Excessive Force	0	0	0	0
Criminal Conduct	0	0	0	0
Civil Rights Violation	0	0	0	0
PRAB	0	0	0	0
<b>Total</b>	<b>0</b>	<b>8</b>	<b>0</b>	<b>8</b>

There were no line investigations, PRAB complaints or inquiries initiated during the month of July; however, the Professional Standards Unit opened four (4) intakes.

**Prior Year Investigations**

This section is to outline the status of all investigations opened last year. The chart below shows how many cases remain open, how many are closed, and the disposition of each closed case.

<b>2018 Investigative Activity</b>	<b>2018 Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Alternative Resolution</b>	<b>Other (Withdraw, Info., Refer)</b>
Citizen Complaints	4	0	4	1		2	1
Staff Investigations	9	4	5	3	2		
Line Investigations	6	1	5	3	1		1
PRAB Investigations	9	0	9	2		1	6
Inquiries	1	0	1				1
<b>TOTAL</b>	<b>29</b>	<b>5</b>	<b>24</b>	<b>9</b>	<b>3</b>	<b>3</b>	<b>9</b>

**Use of Force**

This section seeks to provide a summary of each incident that involved the Use of Force. There were five (5) incidents in the month of July.

*19004587* - A male was involved in a road rage incident in which he threw a rock at another driver's vehicle. Officers responded to the disturbance and the male ran from officers. Officers chased the male as he kept reaching towards his waistband. Officers sprayed the male and brought him to the ground where the male violently resisted. He was found with a large capacity firearm without an LTC or FID.

*19004675* – Officers responded to the Hyatt Hotel for reports of suspicious activity. Upon arrival to the suspected hotel room, officers recovered more than 40 small plastic baggies containing MDMA, three helium tanks, and cash. The individuals were brought to the ground when they attempted to flee from police and were arrested without incident.

*19004695* - An officer approached an individual sitting on a park bench after the posted hours for park use. When speaking with the individual, the officer viewed drug paraphernalia on the bench. When attempting a pat frisk, the individual resisted and was taken to the ground to be handcuffed.

*19004749* – Officers responded to the Middle East Restaurant where a male had assault two employees. The male then began swinging at security officials and nearby street signs. Upon



officer arrival, the male was brought to the ground and handcuffed. The male attempted to get out of the handcuffs several times while waiting for transport.

19005120 – Officers responded to a report of a man-down, upon arrival EMT personnel were struggling with a male. The male was aggressively resisting EMT personnel and officers, spit at and injured personnel on scene, and additional units were requested. Officers were able to handcuff the individual after spraying him with OC, although he continued to be combative.

### **Administrative Audits**

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart below displays the number of audits/inspections done in the current month, as well as the cumulative number of audits performed for the current and previous year.

<b>Audits/ Inspections</b>	<b>Month Total</b>	<b>YTD Total</b>	<b>Prior YTD</b>	<b>% Change</b>
Audit by Policy	1	8		100%
Field Inspection		0		
Roll Call Inspection		0		
Detail Inspection		0		
Out of Service Inspection		0		
Audit due to Complaint		0		
Call for Service Inspection		0		
Operational Audit		1		100%
Risk Assessment Audit		0	2	-100%
In-Service Inspection		0		
Driver's License Inspection	1	3		100%
Total	2	12	2	500%

*AU-2019-011* – A review of any incidents during the last six months of 2019 that involved an ICE Detainer was conducted in accordance with Policy and Procedure #668.1 – Secure Communities and ICE Detainer. There were no reports or incidents in which an ICE Detainer was noted during the months of January through June 2019 (*AU-2019-011* Report Attached).

*AU-2019-012* – A driver's license inspection audit was conducted on all sworn and non-sworn personnel whose duties and responsibilities include the operation of a motor vehicle. Of the 281 personnel queried, 270 held active licenses. Notification letters were sent to the 11 officers that were in need of updating their status to ACTIVE (*AU-2019-012* Report Attached).

**Performance Measures**

This section provides a chart with updated figures for the current fiscal year’s performance measurements.

FY19 Leadership Monthly Performance Measures		% of Respondents Who Positively Rated the Professionalism of the Officer's Conduct	% of Respondents Who Positively Rated the Overall Response of the Police Department	Percentage of incidents where a person was taken into custody and force was used % of Incidents Where Force was Used
Q1	July	100%	100%	6%
	August	100%	80%	9%
	September	100%	100%	6%
<b>Total</b>		<b>100%</b>	<b>94%</b>	<b>7%</b>
Q2	October	100%	90%	4%
	November	100%	88%	3%
	December	100%	100%	6%
<b>Total</b>		<b>100%</b>	<b>91%</b>	<b>5%</b>
Q3	January	100%	100%	7%
	February	100%	100%	8%
	March	83%	100%	4%
<b>Total</b>		<b>96%</b>	<b>100%</b>	<b>7%</b>
Q4	April	100%	100%	3%
	May	100%	100%	6%
	June	100%	100%	4%
<b>Cumulative Total</b>		<b>99%</b>	<b>96%</b>	<b>6%</b>

Respectfully,



Dennis O'Connor  
 Deputy Superintendent of Police  
 Professional Standards Unit



# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner Branville G. Bard, Jr.      **DATE:** September 5, 2019  
**FROM:** Deputy Superintendent Dennis O'Connor      **REF:** Professional Standards Unit  
**SUBJECT:** Monthly Report – August 2019

Sir,

The following is the monthly report for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, inquiries, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections, and outlines the monthly performance measures for the unit.

### Investigative Activity

This section charts the total number of cases handled by the unit and subdivides the total number of cases into five (5) categories. The chart displays the number of cases received in the current month, as well as the cumulative number of cases for the current and previous year.

<b>Activity</b>	<b>Current Month</b>	<b>YTD This Year</b>	<b>YTD last Year</b>	<b>% Change</b>
Citizen Complaints		0	3	-100%
Staff Investigations		2	6	-67%
Line Investigations		3	5	-40%
PRAB Investigations	1	5	8	-38%
Inquiries		8	0	100%
<b>TOTAL</b>	<b>1</b>	<b>18</b>	<b>22</b>	<b>-18%</b>

**Types of Complaint/Investigation and Disposition**

This section categorizes the types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations, inquiries, and PRAB complaints. These charts show how many investigations are being conducted in each classification, how many cases are open, how many are closed and the disposition of each closed case. Additionally, a brief narrative is provided for all complaints in each classification received or initiated during the month.

<b>Citizen Complaints</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
Total								
<b>Staff Investigations</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior								
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
Department Policy Violation		2	1	1		1		
Total		2	1	1		1		

There were no citizen complaints or staff investigations initiated during the month of August.

<b>Line Investigations</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	0	2	2	0	0	0	0	0
Sick Leave Violation	0	0	0	0	0	0	0	0
Court Time Violation	0	0	0	0	0	0	0	0
Tardiness Violation	0	0	0	0	0	0	0	0
Department Policy Violation	0	1	1	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>3</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

<b>PRAB Investigations</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	1	2	2	0	0	0	0	0
Improper Police Procedure	0	2	1	1	1	0	0	0
Excessive Force	0	0	0	0	0	0	0	0
Criminal Conduct	0	0	0	0	0	0	0	0
Civil Rights Violation	0	1	0	1	1	0	0	0
<b>Total</b>	<b>0</b>	<b>5</b>	<b>3</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>

<b>Inquiries</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>
Rude & Discourteous Behavior	0	7	0	7
Improper Police Procedure		1	0	1
Excessive Force	0	0	0	0
Criminal Conduct	0	0	0	0
Civil Rights Violation	0	0	0	0
PRAB	0	0	0	0
<b>Total</b>	<b>0</b>	<b>8</b>	<b>0</b>	<b>8</b>

There were no line investigations initiated in the month of August.

*PRAB2019-005* – The Professional Standards Unit received a Police Review & Advisory Board complaint from a resident of Malden alleging rude and discourteous behavior during a disturbance at a busy intersection involving a bicyclist and truck driver.

There were no inquiries initiated in the month of August, however, the Professional Standards Unit opened one (1) intake.

**Prior Year Investigations**

This section is to outline the status of all investigations opened last year. The chart below shows how many cases remain open, how many are closed, and the disposition of each closed case.

<b>2018 Investigative Activity</b>	<b>2018 Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Alternative Resolution</b>	<b>Other (Withdraw, Info., Refer)</b>
Citizen Complaints	4	0	4	1		2	1
Staff Investigations	9	4	5	3	2		
Line Investigations	6	0	6	3	2		1
PRAB Investigations	9	0	9	2		1	6
Inquiries	1	0	1				1
<b>TOTAL</b>	<b>29</b>	<b>4</b>	<b>25</b>	<b>9</b>	<b>4</b>	<b>3</b>	<b>9</b>

**Use of Force**

This section seeks to provide a summary of each incident that involved the Use of Force. There were six (6) incidents in the month of August.

*19005472* - Officers responded to a McDonalds for the report of an unwanted person. Upon arrival they met the unwanted person and observed that this male was highly intoxicated. They escorted the male outside and informed him he would be going to the hospital. The male became irate and pushed one of the officers. The officer then took this individual to the ground where he was handcuffed for his safety.

*19005599* – An officer responded to the report of a male party sleeping on the stoop of a business. Upon arrival, the male did not respond to the officer and he was asked if he needed assistance. The male then took out a box cutter and officers proceeded to handcuff the male with some resistance.

*19005694* - Detectives working an overtime bike bait assignment observed a male cutting the bike lock of the bait bike planted by detectives. The detectives pursued the male on foot as he ran

to evade police. Once detectives caught up to the male he was taken to the ground and handcuffed.

*19005949* – A male was observed shoplifting from two stores inside the Galleria Mall. Macy's employees requested the individual be arrested if he could not be identified. The individual stated he did not have identification on his person and upon attempting to arrest, the male ran to evade the officer. The male was taken to the ground and arrested.

*19006091* – Officers were flagged down for a disturbance. An individual suffering from mental health was agitated and yelling racial slurs at a passerby. Officers asked the individual if he would go to the hospital and the male repeatedly refused. Officers then attempted to assist the male onto a gurney as they were involuntarily hospitalizing him. The man resisted but eventually agreed to go to the hospital.

*19006239* – Officers responded to a residence of a male threatening suicide. Upon arrival officers observed this male holding a kitchen knife to his bare chest. Officers were unable to persuade the male to drop the knife and the male began to cut into his skin. One officer deployed OC spray to distract the male as officers disarmed him and carried him out of the residence and transported him to the hospital for evaluation.

**Administrative Audits**

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart below displays the number of audits/inspections done in the current month, as well as the cumulative number of audits performed for the current and previous year.

<b>Audits/ Inspections</b>	<b>Month Total</b>	<b>YTD Total</b>	<b>Prior YTD</b>	<b>% Change</b>
Audit by Policy		8		100%
Field Inspection		0		
Roll Call Inspection		0		
Detail Inspection		0		
Out of Service Inspection		0		
Audit due to Complaint		0		
Call for Service Inspection		0		
Operational Audit		1		100%
Risk Assessment Audit		0	2	-100%
In-Service Inspection		0		
Driver's License Inspection	1	4		100%
<b>Total</b>	<b>1</b>	<b>13</b>	<b>2</b>	<b>550%</b>

AU-2019-013 – A driver’s license inspection audit was conducted on all sworn and non-sworn personnel whose duties and responsibilities include the operation of a motor vehicle. Of the 281 personnel queried, 270 held active licenses. Notification letters were sent to the 11 officers that were in need of updating their status to ACTIVE (AU-2019-013 Report Attached).

**Performance Measures**

This section provides a chart with updated figures for the current fiscal year’s performance measurements.

FY20 Leadership Monthly Performance Measures		% of Respondents Who Positively Rated the Professionalism of the Officer's Conduct	% of Respondents Who Positively Rated the Overall Response of the Police Department	Percentage of incidents where a person was taken into custody and force was used % of Incidents Where Force was Used
Q1	<b>July</b>	100%	100%	4%
	<b>August</b>			
	<b>September</b>			
<b>Total</b>				
Q2	<b>October</b>			
	<b>November</b>			
	<b>December</b>			
<b>Total</b>				
Q3	<b>January</b>			
	<b>February</b>			
	<b>March</b>			
<b>Total</b>				
Q4	<b>April</b>			
	<b>May</b>			
	<b>June</b>			
<b>Total</b>				

Respectfully,



Dennis O'Connor  
 Deputy Superintendent of Police  
 Professional Standards Unit





# CITY OF CAMBRIDGE POLICE DEPARTMENT

## INTEROFFICE CORRESPONDENCE

**TO:** Commissioner Branville G. Bard, Jr.      **DATE:** October 15, 2019  
**FROM:** Deputy Superintendent Dennis O'Connor      **REF:** Professional Standards Unit  
**SUBJECT:** Monthly Report – September 2019

Sir,

The following is the monthly report for the Professional Standards Unit. The report includes a synopsis of all citizen complaints, staff investigations, line investigations, inquiries, and any Police Review and Advisory Board (PRAB) complaints forwarded to the Department. It summarizes all use of force incidents for the month, details administrative audits and field inspections, and outlines the monthly performance measures for the unit.

### Investigative Activity

This section charts the total number of cases handled by the unit and subdivides the total number of cases into five (5) categories. The chart displays the number of cases received in the current month, as well as the cumulative number of cases for the current and previous year.

<b>Activity</b>	<b>Current Month</b>	<b>YTD this Year</b>	<b>YTD last Year</b>	<b>% Change</b>
Citizen Complaints	1	1	3	-67%
Staff Investigations	1	3	6	-50%
Line Investigations		3	5	-40%
PRAB Investigations	1	6	8	-25%
Inquiries	2	10	1	900%
<b>TOTAL</b>	<b>5</b>	<b>23</b>	<b>23</b>	<b>0%</b>

**Types of Complaint/Investigation and Disposition**

This section categorizes the types of investigations that are conducted under the general heading of citizen complaints, staff investigations, line investigations, inquiries, and PRAB complaints. These charts show how many investigations are being conducted in each classification, how many cases are open, how many are closed and the disposition of each closed case. Additionally, a brief narrative is provided for all complaints in each classification received or initiated during the month.

<b>Citizen Complaints</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	1	1	1					
Improper Police Procedure								
Excessive Force								
Criminal Conduct								
Civil Rights Violation								
<b>Total</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Staff Investigations</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior		0						
Improper Police Procedure		0						
Excessive Force		0						
Criminal Conduct		0						
Civil Rights Violation		0						
Department Policy Violation	1	3	2	1		1		
<b>Total</b>	<b>1</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>

CC-2019-004 – The Professional Standards Unit received a Citizen’s Complaint alleging rude and discourteous behavior by an officer during a warrant arrest. This case was closed with the finding of cleared.

SI-2019-003 – A Staff Investigation was initiated during the month of September related to a possible Department Policy Violation. This case is still under investigation.

<b>Line Investigations</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	0	2	2	0	0	0	0	0
Sick Leave Violation	0	0	0	0	0	0	0	0
Court Time Violation	0	0	0	0	0	0	0	0
Tardiness Violation	0	0	0	0	0	0	0	0
Department Policy Violation	0	1	1	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>3</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>PRAB Investigations</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>Withdrawn</b>
Rude & Discourteous Behavior	1	3	3	0	0	0	0	0
Improper Police Procedure	0	2	1	1	1	0	0	0
Excessive Force	0	0	0	0	0	0	0	0
Criminal Conduct	0	0	0	0	0	0	0	0
Civil Rights Violation	0	1	1	0	0	0	0	0
<b>Total</b>	<b>1</b>	<b>6</b>	<b>5</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Inquiries</b>	<b>Month</b>	<b>Year Total</b>	<b>Open</b>	<b>Closed</b>				
Rude & Discourteous Behavior	1	8	0	8				
Improper Police Procedure	1	2	0	2				
Excessive Force	0	0	0	0				
Criminal Conduct	0	0	0	0				
Civil Rights Violation	0	0	0	0				
PRAB	0	0	0	0				
<b>Total</b>	<b>2</b>	<b>10</b>	<b>0</b>	<b>10</b>				

*PRAB-2019-006* – The Professional Standards Unit has yet to receive this complaint as the Board is currently deciding on its late filing.

*PRB-2019-007* – The Professional Standards Unit received a Police Review & Advisory Board complaint alleging rude and discourteous behavior by a traffic officer during a motor vehicle stop. This case is still under investigation.

*IN-2019-010* – The Professional Standards Unit received a phone call from a resident that was upset for receiving a parking violation when she has a resident sticker displayed in her vehicle. She was satisfied that the officer was spoken to. This inquiry was closed as informational.

*IN-2019-011* – An anonymous complaint was received alleging rude and discourteous behavior by officers on detail. Upon investigation it was discovered that these officers are employed by Everett PD. The officers were spoken to and there was follow-up with the citizen. This inquiry was closed as informational.

The Professional Standards Unit opened five (5) intakes during the month of September.

### **Prior Year Investigations**

This section is to outline the status of all investigations opened last year. The chart below shows how many cases remain open, how many are closed, and the disposition of each closed case.

<b>2018 Investigative Activity</b>	<b>2018 Total</b>	<b>Open</b>	<b>Closed</b>	<b>Cleared</b>	<b>Substantiated</b>	<b>Alternative Resolution</b>	<b>Other (Withdraw, Info., Refer)</b>
Citizen Complaints	4	0	4	1		2	1
Staff Investigations	9	3	6	3	3		
Line Investigations	6	0	6	3	2		1
PRAB Investigations	9	0	9	2		1	6
Inquiries	1	0	1				1
<b>TOTAL</b>	<b>29</b>	<b>4</b>	<b>25</b>	<b>9</b>	<b>4</b>	<b>3</b>	<b>9</b>

### **Use of Force**

This section seeks to provide a summary of each incident that involved the Use of Force. There were eleven (11) incidents in the month of September.

*19006622* - Officers responded to a fight in progress in Central Square. Responding officers observed a male assaulting another male that was laying on the ground and the officer instructed the male to stop. When the male ignored the officer, the officer used a knee strike technique to get the male to stop.

*19006679* - Officers responded to a residence for a report of a female who was threatening to kill herself. Upon arrival officers suggested that the female go to the hospital for evaluation, which she refused. Officers then attempted to handcuff her as she was involuntarily being taken to the hospital and she kicked, screamed, and spit at officers while actively resisting. She was brought to the ground where both her hands and ankles were handcuffed.

*19006764* - Officers responded to an address on Murray Hill Road for a report of a NH DOC escaped fugitive located at the address. Officers were informed that the fugitive may be armed with a knife and had a violent history. Officers located the male in a parked motor vehicle and approached the vehicle. Upon visualizing the male in the front passenger seat, officers pointed their firearms at the male and instructed him to get out of the vehicle and to get on the ground. He complied and was arrested without incident.

*19006930* - Officers responded to a domestic disturbance in which a male party began maliciously destructing the apartment of his girlfriend. Officers took the male to the ground as he actively resisted. One officer administered two closed fist strikes to the male in order to get him to release his hands from underneath his body. Officers were able to secure him in handcuffs.

*19006946* - Officers responded to a report of a fight at Newtowne Court. Upon arrival, officers observed two males actively assaulting each other. The parties were separated and one party actively resisted arrest. Officers utilized a PR-24 to strike the male in his leg area and closed fist hand strikes were used to get the male under control.

*19006976* - While attempting to conduct a well-being check on an individual in the area of City Hall, the individual kicked and damaged the passenger side door of an unmarked cruiser. The male then fled the area when the officers identified themselves. The detective was able to catch up to the male, brought him down to the ground where the male was successfully handcuffed. The male complained of a chipped tooth.

*19007014* - Detectives observed a male break a bike lock and steal a bicycle that was secured to a bike rack. Detectives instructed the male to stop while riding the bike away, he did not immediately comply. One detective brought the male to the ground in order to place handcuffs on him.

*19007039* - Officers responded to a residence for a disturbance. Upon their arrival the reporting person requested that officers bring her son to the hospital for an evaluation as he has been very aggressive and may be suffering from depression and other mental health issues. Officers were met with resistance and therefore took the male to the ground to safely handcuff him before transporting him to the hospital involuntarily.

*19007066* - Officers responded to a B&E in progress. Officers ordered the suspect to stop, and the suspect did not comply. Eventually the female suspect was brought to the ground where she was handcuffed with some resistance. She was treated for minor scrapes on her hands.

19007098 - Officers responded to a domestic disturbance. Upon arrival officers instructed a male party to meet the officers at the landing of the stairs inside the residence. The male refused and then approached an officer with his hands around the officer's neck. Officers then struggled to guide the male to the ground who actively resisted. Officers utilized closed fist strikes to handcuff the male. The male was transported to CHH for evaluation.

19007116 - Officers noticed a defendant in the Harvard Square area that was known to them to have an active warrant. Officers approached the male to identify him and he began to run from police. The officers caught up to him, brought him to the ground and cuffed him in the prone position. The man was not injured.

**Administrative Audits**

This section seeks to provide a summary of each audit or field inspection that has been completed by the unit. The chart below displays the number of audits/inspections done in the current month, as well as the cumulative number of audits performed for the current and previous year.

<b>Audits/ Inspections</b>	<b>Month Total</b>	<b>YTD Total</b>	<b>Prior YTD</b>	<b>% Change</b>
Audit by Policy		8		100%
Field Inspection		0		
Roll Call Inspection		0		
Detail Inspection		0		
Out of Service Inspection		0		
Audit due to Complaint		0		
Call for Service Inspection		0		
Operational Audit		1		100%
Risk Assessment Audit		0	2	-100%
In-Service Inspection		0		
Driver's License Inspection	1	5		100%
<b>Total</b>	<b>1</b>	<b>14</b>	<b>2</b>	<b>600%</b>

AU-2019-014 – A driver's license inspection audit was conducted on all sworn and non-sworn personnel whose duties and responsibilities include the operation of a motor vehicle. Of the 281 personnel queried, 269 held active licenses. Notification letters were sent to the 12 officers that were in need of updating their status to ACTIVE.

**Performance Measures**

This section provides a chart with updated figures for the current fiscal year’s performance measurements.

FY20 Leadership Monthly Performance Measures		% of Respondents Who Positively Rated the Professionalism of the Officer's Conduct	% of Respondents Who Positively Rated the Overall Response of the Police Department	Percentage of incidents where a person was taken into custody and force was used % of Incidents Where Force was Used
Q1	<b>July</b>	100%	100%	4%
	<b>August</b>	100%	100%	5%
	<b>September</b>			
<b>Total</b>				
Q2	<b>October</b>			
	<b>November</b>			
	<b>December</b>			
<b>Total</b>				
Q3	<b>January</b>			
	<b>February</b>			
	<b>March</b>			
<b>Total</b>				
Q4	<b>April</b>			
	<b>May</b>			
	<b>June</b>			
<b>Total</b>				

Respectfully,



Dennis O'Connor  
 Deputy Superintendent of Police  
 Professional Standards Unit